Public notice for anyone entering a City of Fort Worth Facility -
COVID-19 Precautionary Measures

Temperature Check
- In order to protect city employees and residents, we are checking temperatures before anyone enters this city facility.
- Staff will use a forehead thermometer to check your temperature. Anyone with a temperature over 99.6 will not be allowed to enter.
- Anyone who refuses to have their temperature taken will not be allowed to enter.

Contact Information
- We are also asking visitors to provide contact information so that we can let you know if we learn of any health concerns after your visit.
- We will only use this information in the event of an emergency.

We apologize for any inconvenience but feel these measures are necessary in order to help stop the spread of the virus and keep our community safe.

City Services available online or by phone.

We are encouraging everyone to conduct business online or by phone whenever possible. Please visit fortworthtexas.gov. If you have difficulty finding the information online, use the search bar to find city services and information.
If you know the phone number of the department you need to reach, you can call them for more information.

Frequently called numbers:
- Development Services - 817-392-2222
- Water Department - 817-392-4477
- Municipal Court – 817-392-6700
- Other phone numbers are available on the city website or by calling the city's call center at 817-392-1234.

Use App or Text
To report issues 24/7, use the MyFW app to report things like potholes, street lights and stray animals. Download MyFW on the Apple App Store or Google Play.

If you want to use text to report an issue, simply text HELLO to 817-835-6939. You will then get prompt to provide information on the issue.

Other information on COVID-19 and Fort Worth's response

The City of Fort Worth's State of Emergency Declaration went into effect Saturday, March 14, 2020 and remains in effect until further notice. The declaration is to protect the health, welfare and safety of ALL residents. We will continue to push out information on the city's website (fortworthtexas.gov/COVID-19) and social media. The main Tarrant County source for information can be found at TarrantCounty.com.

Health Tips
Please listen to the advice of our public health experts – the message is the same – and social distancing is absolutely critical to help us flatten the curve of the COVID-19 virus and minimize the impact to the greatest extend possible.
While we understand it can be frustrating for people to change plans and their routines, it is in the best interest of the public to have these restrictions in place.
We appreciate all of Fort Worth residents and visitors following these mandates to help control the spread of COVID-19.

Although there is currently no vaccine to prevent COVID-19, the best way to prevent infection is to take these precautions:

- Practice social distancing and avoid situations where people will be in close proximity.
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing or sneezing. If soap and water are not available, use an alcohol-based hand sanitizer with at least 60 percent alcohol.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.

For more information, please visit the city's website at fortworthtexas.gov/COVID-19.