

## Residential – New/Additions

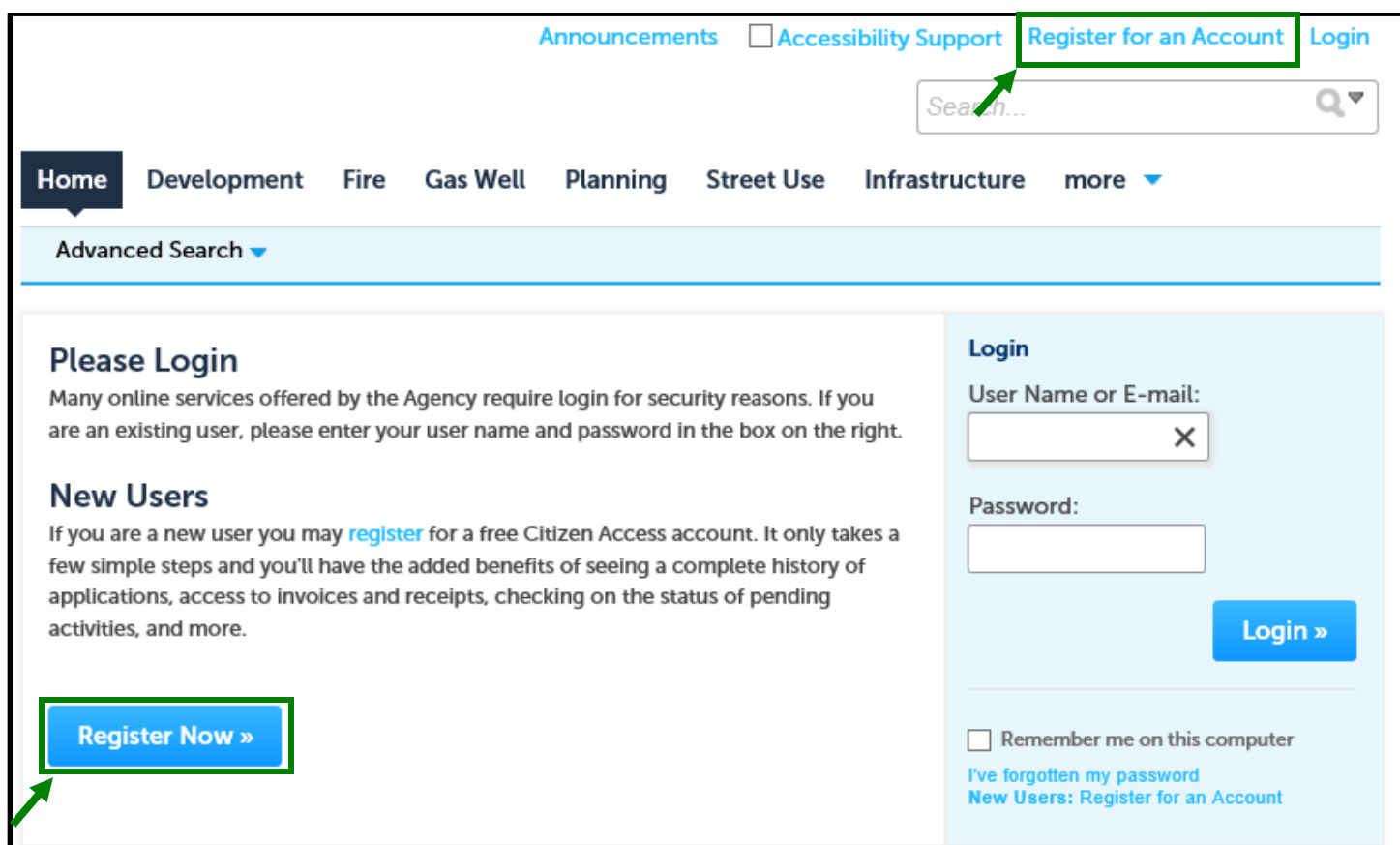
### Standard Operation Procedure for Customer

6/29/2020

Last Updated by: Sonnie M. LaForce

Welcome to the city of Fort Worth’s Accela Citizen Access website. In this PDF tutorial, you will learn how to apply for a New/Addition Residential permit.

In order to apply for a permit, you must first have an Accela Citizen Access account. If you have not created one, please click on the “Register for an Account” link in the upper right hand corner. For more information on how to create an account, click on the Registration Video Tutorial located on the right side of the webpage.



The screenshot displays the top navigation bar of the Accela Citizen Access website. The navigation menu includes links for Home, Development, Fire, Gas Well, Planning, Street Use, Infrastructure, and more. A search bar is located in the top right corner. The main content area is divided into two columns. The left column contains a 'Please Login' section with instructions for existing users and a 'New Users' section with instructions for new users. A blue button labeled 'Register Now »' is highlighted with a green box and a green arrow. The right column contains a 'Login' form with fields for 'User Name or E-mail' and 'Password', a 'Login »' button, and a checkbox for 'Remember me on this computer'. Below the login form are links for 'I've forgotten my password' and 'New Users: Register for an Account'. The 'Register for an Account' link in the top navigation bar is also highlighted with a green box and a green arrow.

Once you have created an account and have logged in, you will be ready to start. You will find yourself on the Citizen Access Home page.

# Residential – New/Additions

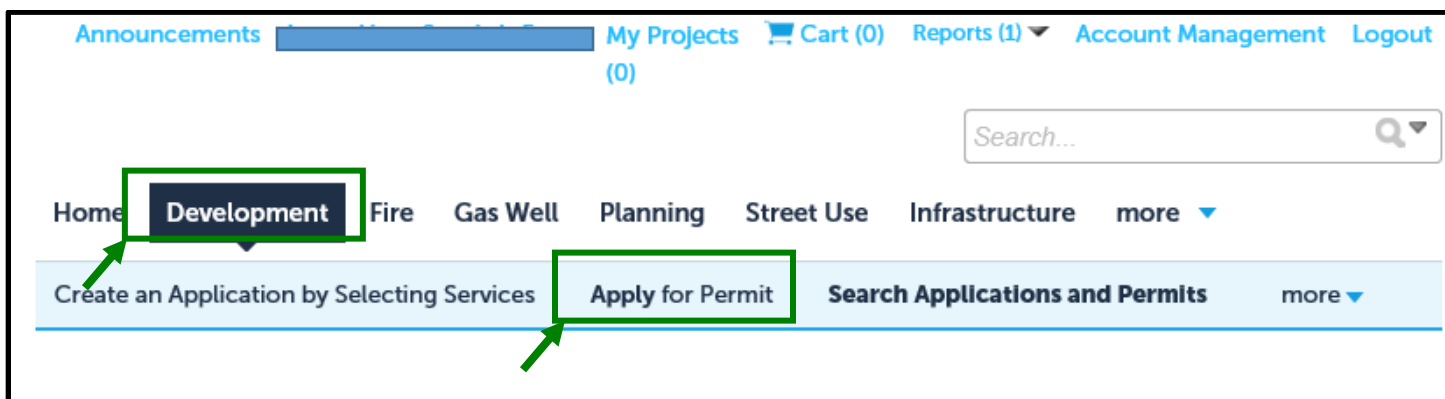
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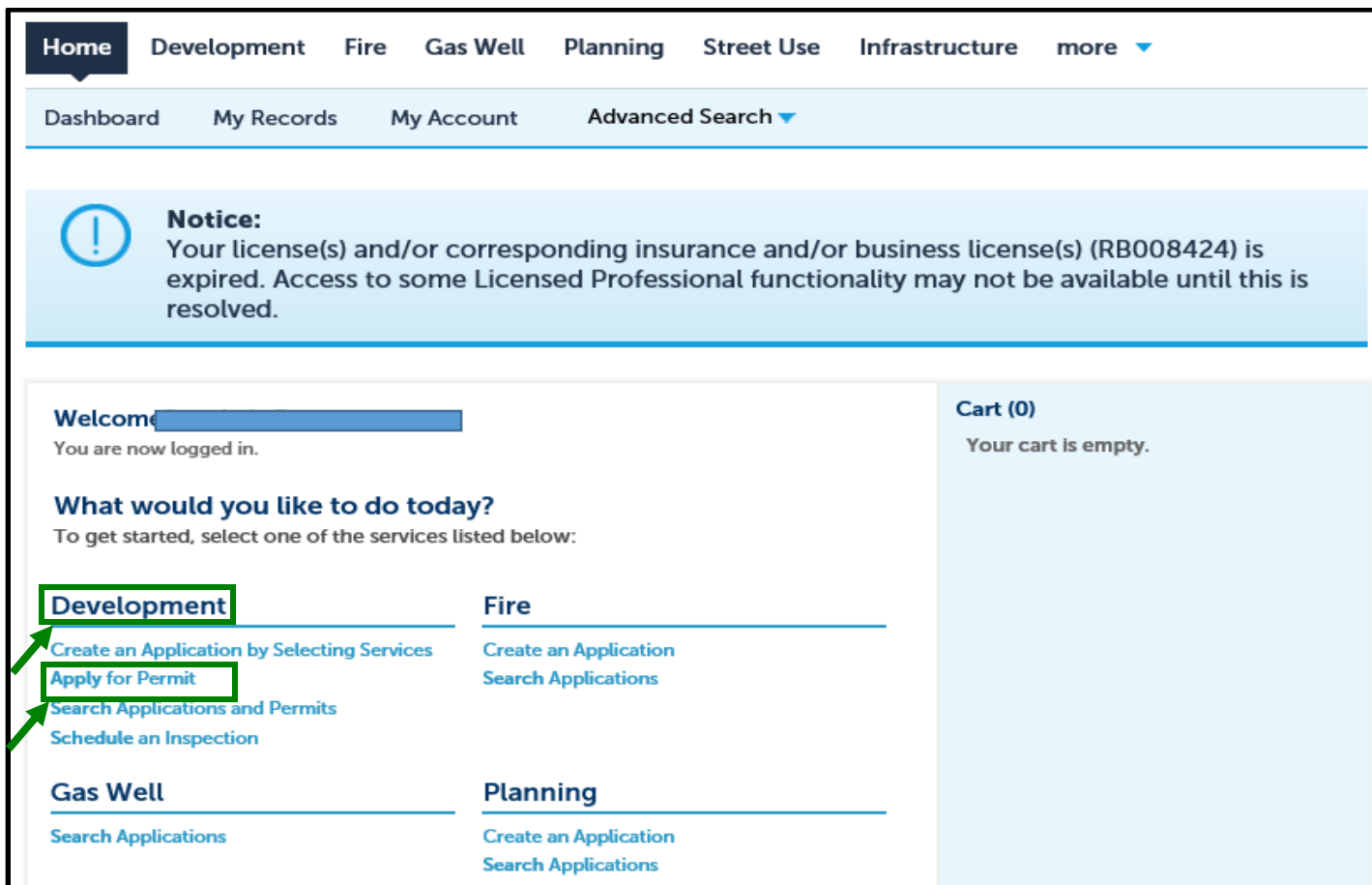
Last Updated by: Sonnie M. LaForce

There are two places you can choose to go to when applying for a permit

1. Click the development tab at the top of the screen and then click “Apply for a Permit” just below the Development tab



2. OR you may simply click on “Apply for a Permit” under the Development section



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You will then see the general disclaimer and should read through this to ensure you are aware of the website terms and conditions. Once you have read through the terms and conditions, please check the “I have read and accepted the above terms” box. Then click “Continue Application.”

Announcements My Projects Cart (0) Reports (1) Account Management Logout (0)

Search...

Home **Development** Fire Gas Well Planning Street Use Infrastructure more

Create an Application by Selecting Services **Apply for Permit** Search Applications and Permits more

### Online Application

Welcome to the City of Fort Worth's Online Permitting System. Using this system you can submit and update information, pay fees, schedule inspections, track the status of your application, and print your final record all from the convenience of your home or office, 24 hours a day.

Please "Allow Pop-ups from This Site" before proceeding. You must accept the General Disclaimer below before beginning your application.

#### General Disclaimer

(Updated 5/7/15)

While the City of Fort Worth (City) attempts to keep its Web information accurate and timely, the City neither warrants nor makes representations as to the functionality or condition of this Web site, its suitability for use, freedom from interruptions or from computer virus, or non-infringement of proprietary rights. Web materials have been compiled from a variety of sources and are subject to change without notice from the City as a result of updates and corrections.

I have read and accepted the above terms

**Continue Application »**

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Please choose your license type here. Select a license for this record from the list below. *The available permit record type(s) is determined by the type of the license associated with your account.*

The screenshot shows a web application interface. At the top, there is a navigation bar with links: Announcements, My Projects (0), Cart (0), Reports (1), Account Management, and Logout. Below this is a search bar. A secondary navigation bar includes: Home, Development (highlighted), Fire, Gas Well, Planning, Street Use, Infrastructure, and more. A third bar contains: Create an Application by Selecting Services, Apply for Permit, Search Applications and Permits, and more. The main content area is titled "Select a License" and contains the following text: "Select a license for this record from the list below. The available permit record type(s) is determined by the type of the license associated with your account." Below the text is a dropdown menu labeled "Licenses:" with a question mark icon and the text "--Select--". A blue button labeled "Continue Application »" is positioned below the dropdown. A green rectangular box highlights the "Licenses:" dropdown menu, and a green arrow points to it from the right.

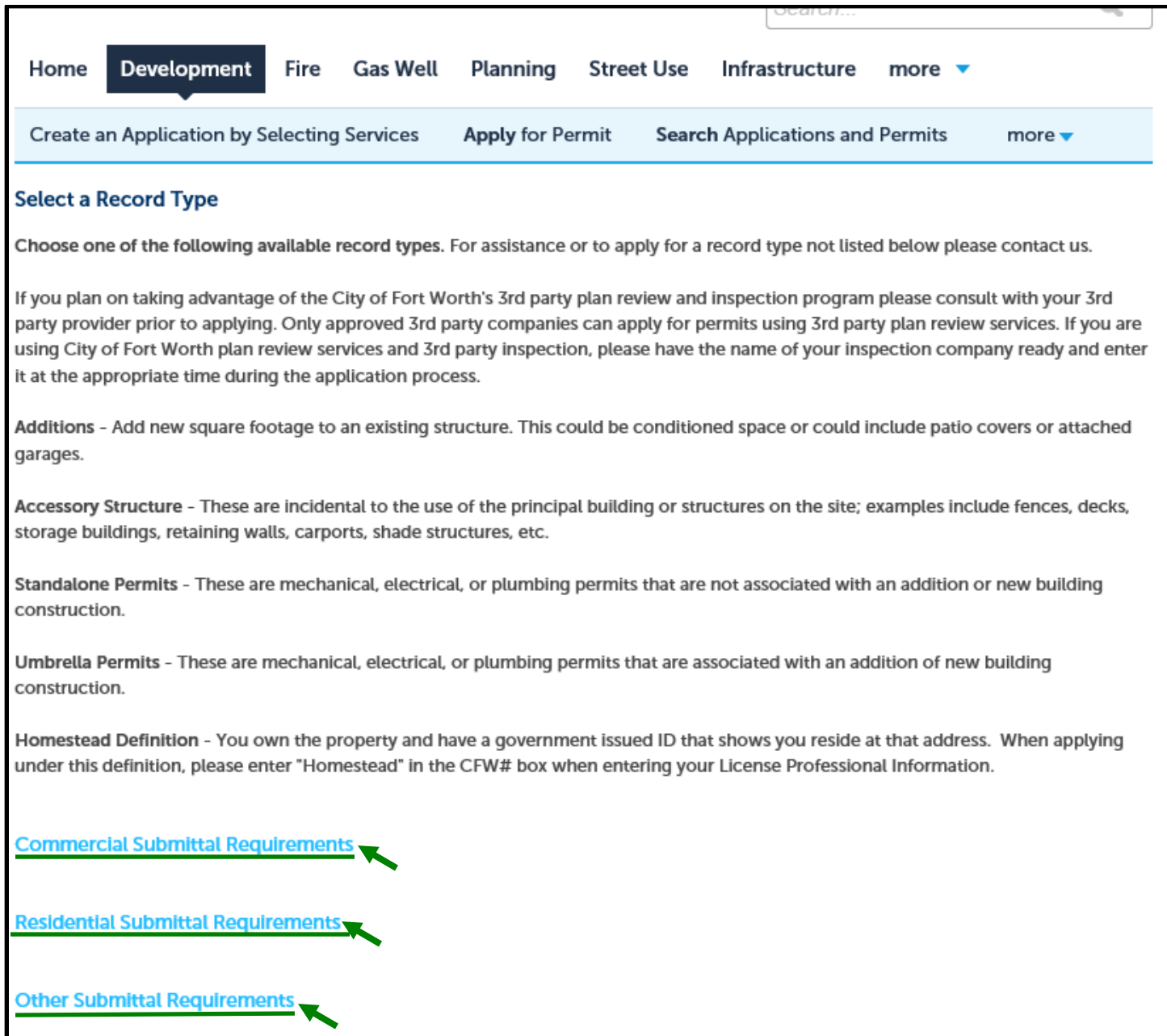
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You will be taken to the “Select a Record Type” page. This page explains the different record types for you. It may be a positive experience to stop and read through the informative section here. You will also find links for the submittal requirements for commercial and residential building permits. To ensure that your permits are processed in a timely manner, please review the submittal requirements to make sure you have the required informatin to apply. You may save your work and come back to the permit at a later time.



Home **Development** Fire Gas Well Planning Street Use Infrastructure more ▾

Create an Application by Selecting Services **Apply for Permit** Search Applications and Permits more ▾

### Select a Record Type

Choose one of the following available record types. For assistance or to apply for a record type not listed below please contact us.

If you plan on taking advantage of the City of Fort Worth's 3rd party plan review and inspection program please consult with your 3rd party provider prior to applying. Only approved 3rd party companies can apply for permits using 3rd party plan review services. If you are using City of Fort Worth plan review services and 3rd party inspection, please have the name of your inspection company ready and enter it at the appropriate time during the application process.

**Additions** - Add new square footage to an existing structure. This could be conditioned space or could include patio covers or attached garages.

**Accessory Structure** - These are incidental to the use of the principal building or structures on the site; examples include fences, decks, storage buildings, retaining walls, carports, shade structures, etc.

**Standalone Permits** - These are mechanical, electrical, or plumbing permits that are not associated with an addition or new building construction.

**Umbrella Permits** - These are mechanical, electrical, or plumbing permits that are associated with an addition of new building construction.

**Homestead Definition** - You own the property and have a government issued ID that shows you reside at that address. When applying under this definition, please enter "Homestead" in the CFW# box when entering your License Professional Information.

[Commercial Submittal Requirements](#)

[Residential Submittal Requirements](#)

[Other Submittal Requirements](#)

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If you are unsure what category your permit would fall under, you can use the search option or go to [fortworthtexas.gov/developmentservices](http://fortworthtexas.gov/developmentservices) for more info.

[Commercial Submittal Requirements](#)

[Residential Submittal Requirements](#)

[Other Submittal Requirements](#)

- ▶ Building Permits
- ▶ Electrical
- ▶ Encroachments
- ▶ Mechanical
- ▶ Plumbing
- ▶ Signs
- ▶ Other Permits

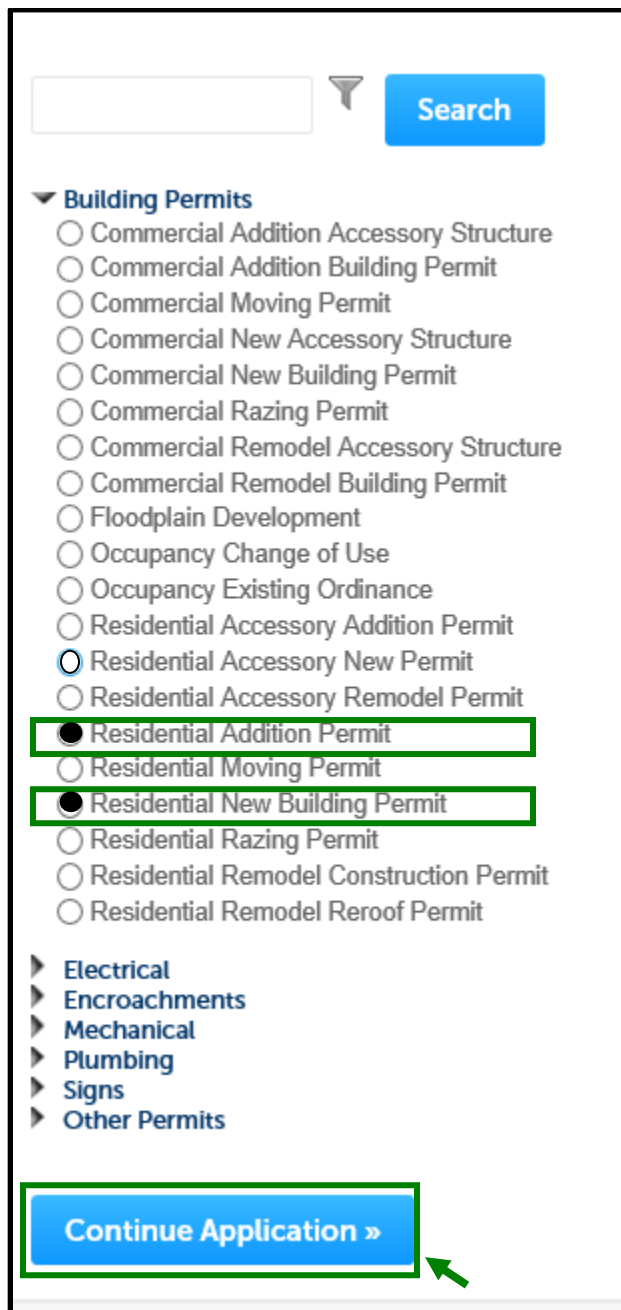
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Once you have read and understand the different record types, click on the small triangle next to the permit category to select the permit type you wish to apply for from the options shown.



 [Search](#)

▼ **Building Permits**

- Commercial Addition Accessory Structure
- Commercial Addition Building Permit
- Commercial Moving Permit
- Commercial New Accessory Structure
- Commercial New Building Permit
- Commercial Razing Permit
- Commercial Remodel Accessory Structure
- Commercial Remodel Building Permit
- Floodplain Development
- Occupancy Change of Use
- Occupancy Existing Ordinance
- Residential Accessory Addition Permit
- Residential Accessory New Permit
- Residential Accessory Remodel Permit
- Residential Addition Permit
- Residential Moving Permit
- Residential New Building Permit
- Residential Razing Permit
- Residential Remodel Construction Permit
- Residential Remodel Reroof Permit

▶ **Electrical**


▶ **Encroachments**

▶ **Mechanical**

▶ **Plumbing**

▶ **Signs**

▶ **Other Permits**

[Continue Application »](#) 

Once you have selected your permit type, click “Continue Application” to proceed to enter the address of the permit.

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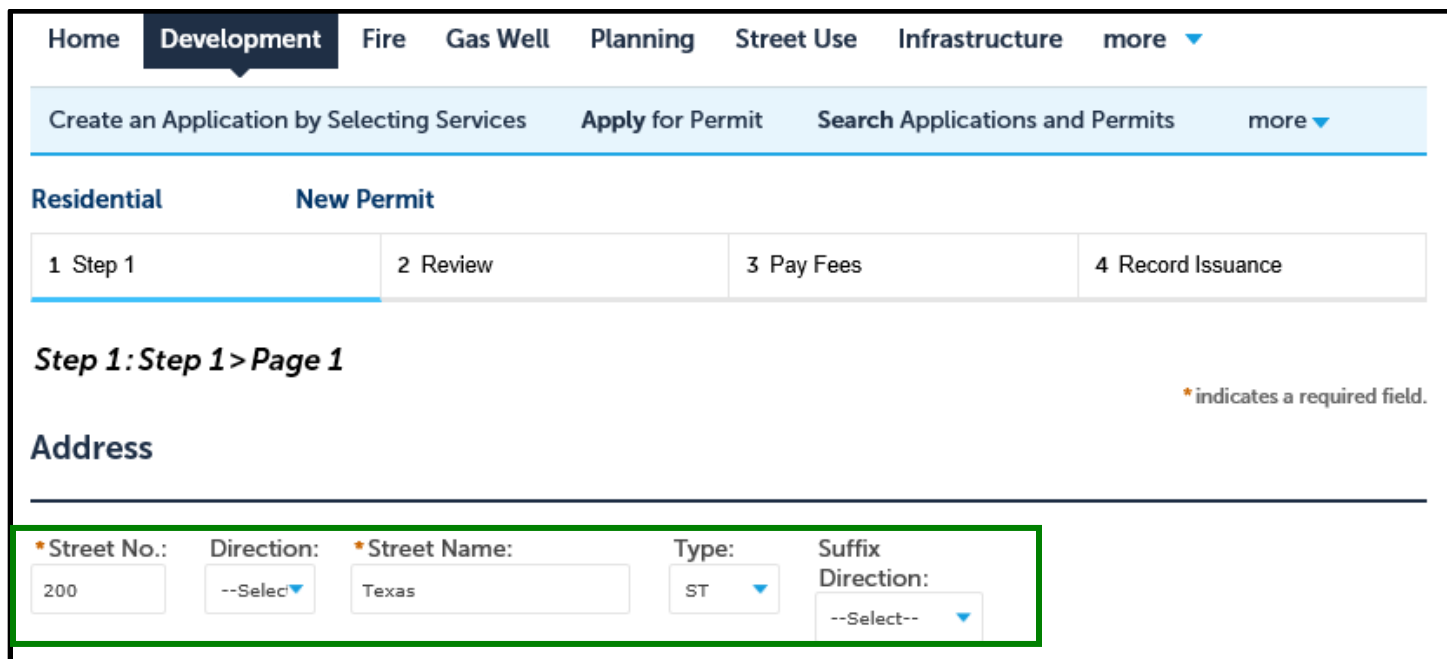
6/29/2020

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Next you will see the Address section:

Here you will enter the address of your permit. If you do not have an address you will need to contact Development Support Services by calling 817-392-2222 or email [devcustomerservice@fortworthtexas.gov](mailto:devcustomerservice@fortworthtexas.gov) to discuss early plan review options. Be sure to click on “save and resume later” before closing out of Citizen Access. This will allow you to come back to your incomplete application at a later time.

Enter the street number and street name of the Address then click “Search.” If you see more than one option for the address entered, choose the correct one. You will then will see a list of data showing associated parcel and owner information.



The screenshot shows the 'Development' section of the Citizen Access portal. The navigation bar includes 'Home', 'Development', 'Fire', 'Gas Well', 'Planning', 'Street Use', 'Infrastructure', and 'more'. Below the navigation bar, there are links for 'Create an Application by Selecting Services', 'Apply for Permit', 'Search Applications and Permits', and 'more'. The 'Residential' section is active, showing a 'New Permit' process with four steps: 1 Step 1, 2 Review, 3 Pay Fees, and 4 Record Issuance. The current step is 'Step 1: Step 1 > Page 1'. A note indicates that an asterisk (\*) denotes a required field. The 'Address' section is highlighted with a green box and contains the following fields:

* Street No.:	Direction:	* Street Name:	Type:	Suffix
200	--Select--	Texas	ST	Direction: --Select--



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You will choose the options that you know are correct and then click the “select” button at the bottom of the pop up. This will populate the information into your application. Enter any missing information and then click “continue application” to proceed.

### Address Search Result List

Address	City	State	Zip
<input checked="" type="radio"/> 200 TEXAS ST, Fort Worth Tarrant TX 76102, 200 TEXAS ST	Fort Worth	TX	76102
<input type="radio"/> 200 TEXAS ST, Fort Worth TX, 200 TEXAS ST	Fort Worth	TX	
<input type="radio"/> 200 TEXAS ST, MUNICIPAL OFFICE BLDG, FORT WORTH TARRANT TEXAS 76102	FORT WORTH	TE XA S	76102
<input type="radio"/> 200 TEXAS WAY, Fort Worth Tarrant TX 76106, 200 TEXAS WAY	Fort Worth	TX	76106

### Associated Parcels

Showing 1-1 of 1

Parcel Number	Lot	Block	Subdivision
<input checked="" type="radio"/> 101763	SEC 1		FORT WORTH MUNICIPAL OFC BLDG

### Associated Owners

Showing 1-1 of 1

Name	Address
<input checked="" type="radio"/> FORT WORTH, CITY OF	1000 THROCKMORTON ST FORT WORTH TX 76102-6 11 76102-6311

Select
Cancel

Continue Application »

Save and resume later

## Residential – New/Additions

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Next you will see the contact section:

Here you will enter a Licensed Professional, an Applicant, a Site Contact and a Plans Exam Contact if applicable.

For the Licensed Professional, you can choose to Add New or Look Up. To add a new contractor you will need to enter the contractor's registration number and all other required fields. If using Look Up, you may search for a specific contractor by using that contractor's name, business, RB number, etc.

Home **Development** Fire Gas Well Planning Street Use Infrastructure more ▾

Create an Application by Selecting Services **Apply for Permit** Search Applications and Permits more ▾

Residential **New Permit**

1 Step 1 2 Review 3 Pay Fees 4 Record Issuance

**Step 1: Step 1 > Page 2** \* indicates a required field.

**Applicant**

To add a new contact, click the Add Contact link. To edit a contact, click the Edit link.

**Select from Account**

**Licensed Professional**

To add a new Licensed Professional, click the Add Licensed Professional link. To find a Licensed Professional, enter the search criteria and click the Search button. To edit an existing Licensed Professional, select the Licensed Professional number in the list.

**Edit Remove**

**Site Contact**

To add a new contact, click the Add Contact link. To edit a contact, click the Edit link.

**Select from Account Add New**

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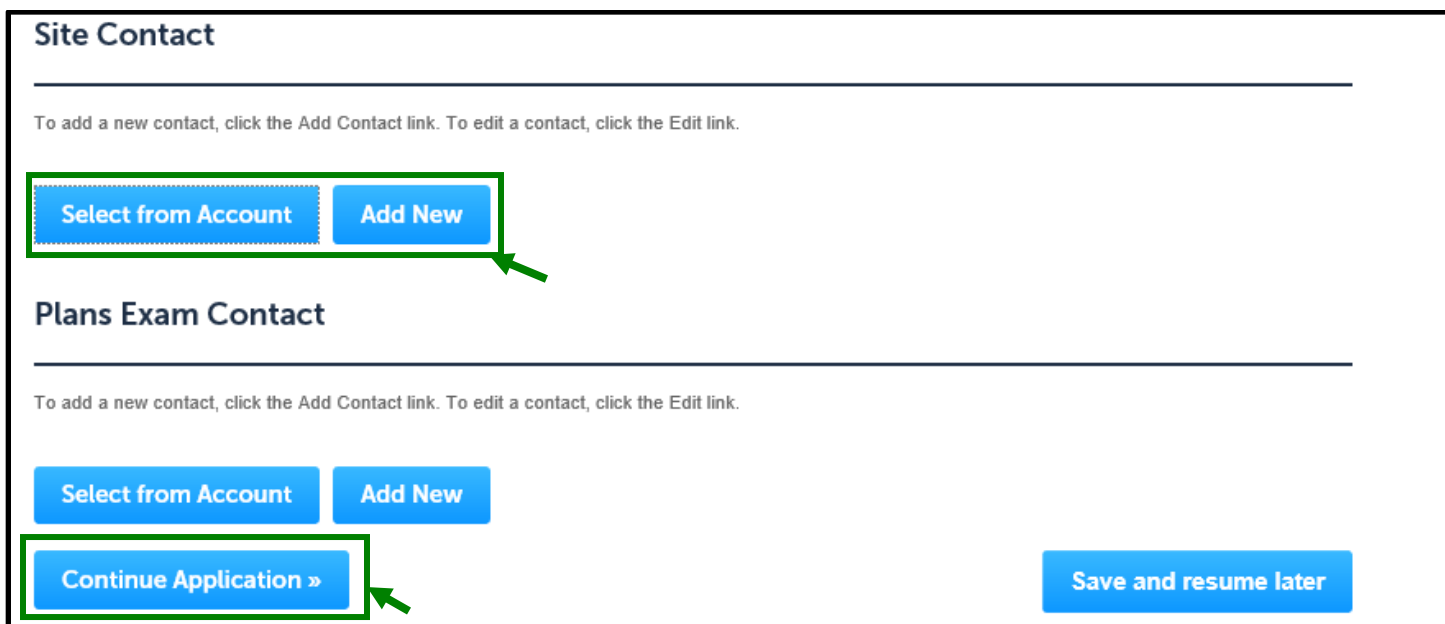
If applying for a homestead permit, meaning you both own the property and currently reside in said property, please enter “Homestead” in the CFW box under Look UP.

If applying for a change of use without remodeling work, please enter “Owner” in the CFW box.

For the Applicant, Site Contact, and Plans Exam Contact, you can choose from an associated account or you can add new.

To choose from an associated account, click Select from Account. This will give you options to choose from the associated contact with your login or from the owner associated with the property address. Select the contact, make sure the required information is entered, and click Continue.

If adding a new contact, click Add New and enter the required information. Once that information has been entered, click continue.



**Site Contact**

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To add a new contact, click the Add Contact link. To edit a contact, click the Edit link.

[Select from Account](#) [Add New](#)

**Plans Exam Contact**

---

To add a new contact, click the Add Contact link. To edit a contact, click the Edit link.

[Select from Account](#) [Add New](#)

[Continue Application »](#) [Save and resume later](#)

Once all of the contacts have been entered, click continue to move on.

## Residential – New/Additions

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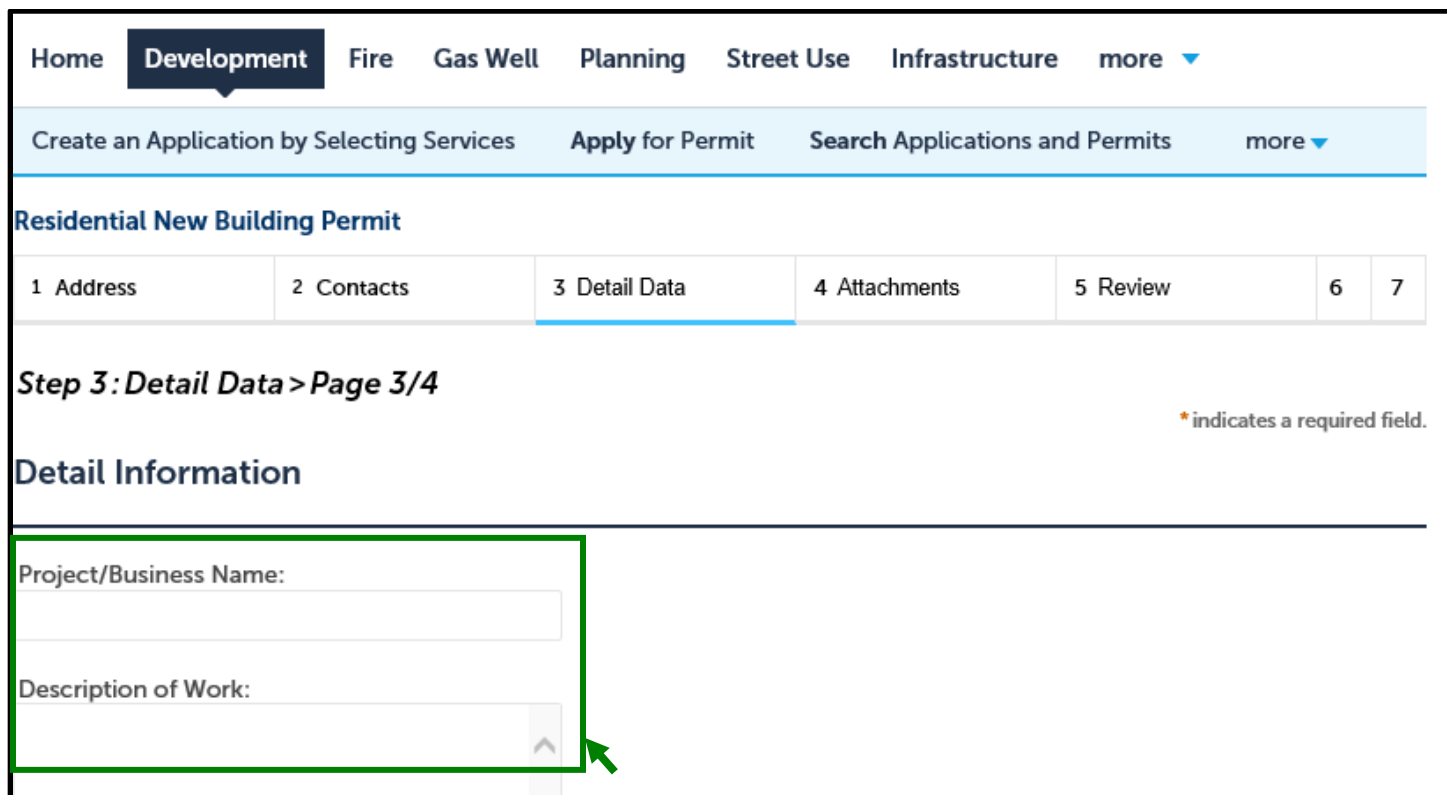
6/29/2020

Last Updated by: Sonnie M. LaForce

First you will enter the detail information for your project.

Enter the project or business name. This can be the name of the owner of the home, the name of the contractor doing the work or the name of the business.

Then you will enter a brief, detailed description of the work you are wishing to permit. Be sure to be as thorough and detailed as possible.



Home **Development** Fire Gas Well Planning Street Use Infrastructure more ▾

Create an Application by Selecting Services **Apply for Permit** Search Applications and Permits more ▾

### Residential New Building Permit

1 Address	2 Contacts	<b>3 Detail Data</b>	4 Attachments	5 Review	6	7
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**Step 3: Detail Data > Page 3/4**

\* indicates a required field.

#### Detail Information

Project/Business Name:

Description of Work:



## Residential – New/Additions

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Next you will enter the Application Specific Information

Choose the use of the space from the dropdown options. If you have already been approved for the Neighborhood Empowerment Program incentives, please enter the NZ permit number in the NEZ Permit Number Box.

### Application Specific Information

---

**RESIDENTIAL**  
Please choose the use that most closely matches your project.

\* Use:

NEZ Permit Number:

Next you will enter the Miscellaneous Information

If the permit is for a specific unit or suite, enter that number here.

The expiration date will auto populate after application.


Choose the use of the property, commercial or residential, from the drop down.

If you will be pulling this permit as a Homestead permit, meaning you both own and live at this property, then select the yes button.

### MISCELLANEOUS INFORMATION

Suite/Unit:

Method Application Received:

Expiration Date:  

\* Commercial/Residential:

XTeam Permit:

## Residential – New/Additions

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Next is Third Party Information

If you will be using a 3<sup>rd</sup> party to perform the inspections and/or the plan review, please select yes. Please choose the 3<sup>rd</sup> party that will conducting the inspections and/or plan review from the drop down.

#### THIRD PARTY INFORMATION

If you have contracted for inspection services, please select "No" for Plan Review and select the company from the drop down list.

*3rd Party Inspections:	<input type="radio"/> Yes <input type="radio"/> No
*3rd Party Plan Review:	<input type="radio"/> Yes <input checked="" type="radio"/> No

3rd Party Company:

Next is Grading Requirements

Choose the Lot Drainage plan from the Grading Plan dropdown.

Grading Plan Type may be left blank.

#### GRADING REQUIREMENTS

*Grading Plan:	<input type="text" value="--Select--"/>
Grading Plan Type:	<input type="text" value="--Select--"/>

## Residential – New/Additions

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Next is the Construction Information.

Please enter the total cost of construction in the Total Job Value box.

For New Residential and additions, enter the total square footage of the home. Enter the estimated cost of construction without including any mechanical, electrical, or plumbing work in the Estimated Cost box.

Last enter the number of housing units in the Housing Unit box. For example a duplex would have 2 entered here.

**CONSTRUCTION INFORMATION**

<b>*Total Job Value:</b>	<input style="width: 80%;" type="text"/>
<b>Total Square Footage:</b>	<input style="width: 80%; text-align: center; border: 1px solid gray;" type="text" value="0"/>
<b>*Estimated Cost: (\$)</b>	<input style="width: 80%;" type="text"/>
<b>*Housing Units:</b>	<input style="width: 80%; text-align: center; border: 1px solid gray;" type="text" value="0"/>

Next is Structure Information

This section can be left blank.

Next is Occupancy Information.

This section can be left blank.

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#### STRUCTURE INFORMATION

This information is not necessary at the time of application and will be provided during the review process.

Fire Sprinkler:       Yes  No

Fire Alarm:          Yes  No

---

#### OCCUPANCY INFORMATION

This information is not necessary at the time of application and will be provided during the review process.

Temp C of O Issued:  

Temp C of O Expires:  

C of O Issued:  



## Residential – New/Additions

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Next is Impact Fee Information.

This information is not necessary at the time of application and will be provided during the review process. Additional fees may be applied upon review.


**IMPACT FEE INFORMATION**

This information is not necessary at the time of application and will be provided during the review process.

Development Units:

Based On Gross Floor Area:  Yes  No

Adequate Facilities Discount:

Plat Approval Date:  

Extraordinary Investment Discount:

Credit Amount:

Schedule 1 Fee:

Schedule 2 Fee:

Net Impact Fee:

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Next is the ASI Table information.

#### Construction Information

For New residential construction, click on the Add a Row button and choose R-3 for condition space, any space with a permanent source of heat or U for unconditioned space, like garages, porches and patios. Enter the square footage for those spaces and click submit.

### Application Specific Information Table

---

This information is not necessary at the time of application and will be provided during the review process.

#### CONSTRUCTION INFORMATION

Showing 0-0 of 0

Occupancy Classification	Construction Type	Square Footage	Occupant Load	Use Description
No records found.				

**Add a Row** **Edit Selected** **Delete Selected**

#### CONSTRUCTION INFORMATION

\*Occupancy Classification:  Construction Type:  \*Square Footage:

Occupant Load:  Use Description:

**Submit** **Cancel**

Zoning Use:

This can be left blank.

Existing Construction Info:

This can be left blank.

Click Continue Application to move on.

## Residential – New/Additions

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#### Application Specific Information Table

---

This information is not necessary at the time of application and will be provided during the review process.

#### CONSTRUCTION INFORMATION

Showing 0-0 of 0

Occupancy Classification	Construction Type	Square Footage	Occupant Load	Use Description
No records found.				

[Add a Row](#) [Edit Selected](#) [Delete Selected](#)

---

#### ZONING USE

Showing 0-0 of 0

Category	Use
No records found.	

[Add a Row](#) [Edit Selected](#) [Delete Selected](#)

---

#### EXISTING CONSTRUCTION INFO

Showing 0-0 of 0

Occupancy Classification	Construction Type	Square Footage	Occupant Load	Use Description
No records found.				

[Add a Row](#) [Edit Selected](#) [Delete Selected](#)

[Continue Application »](#)

[Save and resume later](#)

## Residential – New/Additions

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Attachments:

Please upload all of the required documents. Please note all documents must be in .pdf format.

Click on Add to open the file upload box. Click on Add again to select the record you wish to upload.

**Step 1: Step 1 > Page 4** \* indicates a required field.

### Attachment

---


**If your permit has not yet been issued:** If you are going to upload corrections please use the "Resubmit" link that will appear next to the document that needs corrections once the current round of reviews is complete.

**If your permit has already been issued:** Please use the ADD button, and the document type of "Plan Revision" so that our plan review staff will know you have submitted a revision.

The maximum file size allowed is 3000 MB.  
.html;.htm;.mht;.mhtml are disallowed file types to upload.

Name	Type	Size	Latest Update	Description	Document Status	Action
No records found.						

**Add**



Continue Application »

Save and resume later

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### File Upload

The maximum file size allowed is 3000 MB.  
 .html;.htm;.mht;.mhtml are disallowed file types to upload.

Continue
Add
Remove All
Cancel

#### Review

Please review all information to make sure it is accurate. Once you have reviewed all of the information, click Continue Application to move on to the payment portion.

Create an Application by Selecting Services
Apply for Permit
Search Applications and Permits
more ▾

### Residential Accessory New Permit

1 Step 1	2 Review	3 Pay Fees	4 Record Issuance
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#### Step 2: Review

Continue Application »

Save and resume later

Please review all information below. Click the "Edit" buttons to make changes to sections or "Continue Application" to move on.

#### Pay Fees

There is a \$25 application fee and \$5 technology fee associated with all permits. Fees for New Residential Accessory Structures that can be occupied are based off the square footage of the structure.

Fees for New Residential Construction and Residential Additions are based off the square footage of the home or addition.

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Click Check Out to continue.

Home **Development** Fire Gas Well Planning Licenses Street Use more ▾

Apply for Permit Search Applications and Permits Schedule an Inspection

Listed below are preliminary fees based upon the information you've entered. Some fees are based on the quantity of work items installed or repaired. Enter quantities where applicable. The following screen will display your total fees.

**Application Fees**

Fees	Qty.	Amount
Building Trade Fee	1	\$100.00
Mechanical Trade Fee	1	\$100.00
Plumbing Trade Fee	1	\$100.00
Application Fee	1	\$25.00
Building Permit (U - All Other Uses)	1	\$76.86

**TOTAL FEES: \$401.86**  
Note: This does not include additional inspection fees which may be assessed later.

[Check Out »](#)

If paying by credit card, choose the Pay with Credit Card option and enter the required information.

If paying by check, choose the Pay with Bank Account option and enter the required information.

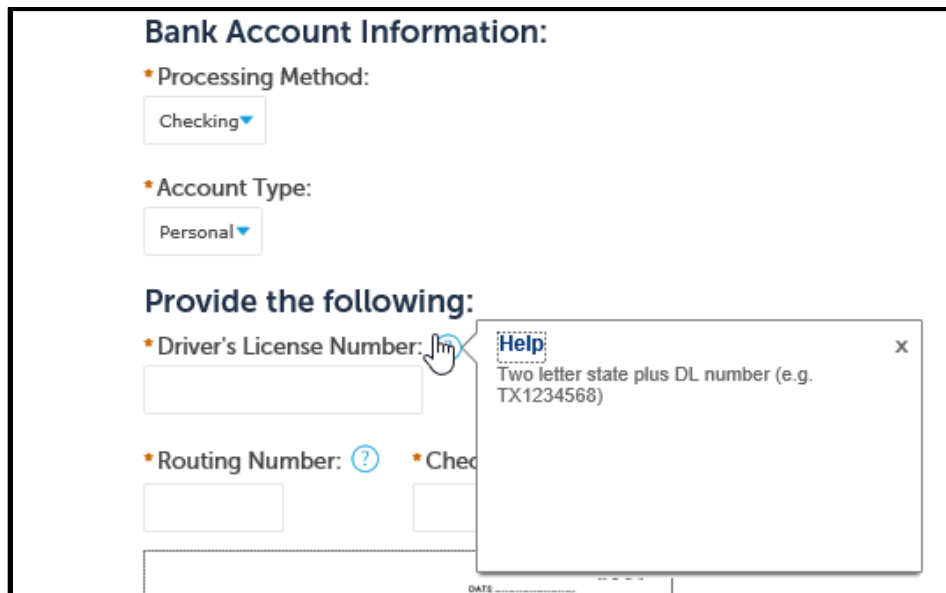
**Please note:** that if you have an ACH Block with your financial institution, you will need to provide them with the number 9044048155 in order for your transaction to be processed. Also, when entering your driver's license information, please make sure to enter the state abbreviation of the licensing state, before the license number.

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**Bank Account Information:**

\* Processing Method:  
Checking ▾

\* Account Type:  
Personal ▾

**Provide the following:**

\* Driver's License Number:  [Help](#)  
Two letter state plus DL number (e.g. TX1234568)

\* Routing Number:  [?](#) \* Check

DATE

Once you have entered your information, please click on the Authorize button to confirm payment. You will receive a receipt and confirmation that your permit has been submitted.

## Residential – New/Additions

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**Bank Account Information:**


\* Processing Method:

\* Account Type:

**Provide the following:**

\* Driver's License Number:

\* Routing Number:  \* Check Number:  \* Account Number:



Routing Number      Check Number      Account Number

**Account Holder Information:**

Auto-fill with

Country:

\* Name:

\* Street Address:

\* City:  \* State:  \* Zip:

\* Phone:

\* E-mail:

Once your permit has been submitted a Development Support Services representative will check for any additional information. If additional information is needed, you will receive an email explaining what that information is. If nothing else is needed the permit will be routed on for review.

If you have any questions or need further assistance, please contact us at 817-392-2222 or at [devcsutomerservice@fortworthtexas.gov](mailto:devcsutomerservice@fortworthtexas.gov).