

fortworthtexas.gov/openenrollment

REVIEW THIS MAILER.

Learn about changes to your benefits for 2022. Review your Open Enrollment Guide and online information. Make informed decisions by learning about your benefits 24/7 at: <http://fortworthtexas.gov/openenrollment>.

Call 817-392-7782.

GET ANSWERS TO YOUR QUESTIONS.

Call 817-392-7782 with questions about benefit plans or enrollment or call Accolade at 833-909-2353.

www.cfwbenefits.com

ONLINE ENROLLMENT BENEFITS WEBSITE

We encourage all employees to review their benefits online through www.cfwbenefits.com. Go online, create an account, and Get Covered!

Go online to www.FortWorthTexas.gov/OpenEnrollment to get more detailed information.



Open Enrollment happens

OCT. 11th - OCT. 29th

No action needed to **STAY COVERED!**
Making changes?
Go to www.cfwbenefits.com to **GET COVERED.**

SUBMIT DOCUMENTATION FOR ADDED DEPENDENTS ONLINE!

If adding a new dependent for 2022, you can go online www.cfwbenefits.com, to upload your proof documentation. You must upload your proof documents (like a child's birth certificate, marriage license, etc.) online in .pdf or .jpeg format by October 29th. Scanners are available in the HR Benefits Office if needed or you can take a photo with your smart phone, email that photo to yourself, then save that photo to your computer and upload it online.

OPEN ENROLLMENT MEETINGS

This year, most Open Enrollment meetings will be held in-person. See the Open Enrollment meetings schedule listed on the Open Enrollment page, www.fortworthtexas.gov/openenrollment, or check with your Human Resources Coordinator (HRC) for details about when your department's Open Enrollment meeting will be held (if applicable). NOT all departments will have a departmental Open Enrollment meeting this year. Keep a lookout for more information in the Roundup.

LEGAL STATEMENTS

Government-required notices, including 2022 Summaries of Benefits and Coverage for all plans, are found here: <http://fortworthtexas.gov/benefits/forms/>

Life Insurance and Long-term disability premiums are based on your age and your salary as of September 1, 2021. Your 2022 premium may change due to an increase in your age or a pay increase. You will be able to see this adjusted premium in the online enrollment system.

EMPLOYEE HEALTH CENTER PHARMACY PLAN (*\$100 RX Deductible)

	Retail	Mail Order/Select 90
Generic	20% coinsurance, \$10 min/\$20 max	20% coinsurance, \$25 min/\$50 max
Brand Formulary	20% coinsurance, \$30 min/\$50 max	20% coinsurance, \$75 min/\$125 max
Brand Nonformulary	20% coinsurance, \$50 min/\$70 max	20% coinsurance, \$125 min/\$175 max
Speciality	20% coinsurance, \$200 max	20% coinsurance, \$200 max

No change to Consumer Choice Pharmacy Plan | Maintenance medications can still be obtained through mail order or Walgreens.

URGENT CARE

Health Center Plan = \$75
Consumer Choice Plan = 20% after deductible

NONEMERGENCY USE OF EMERGENCY ROOMS

Health Center Plan = \$300, then 50% after deductible
Consumer Choice Plan = 50% after deductible

VIRTUAL VISITS

are free on the Health Center Plan and low cost on the Consumer Choice Plan.



Get the facts at FortWorthTexas.gov/OpenEnrollment

and be sure to attend your department Open Enrollment meeting to learn everything you need to know about the 2022 health plan changes.



CITY OF FORT WORTH HUMAN RESOURCES HEALTH & BENEFITS DIVISION
200 TEXAS STREET, FORT WORTH, TX 76102
HR BENEFITS TEAM CAN BE CONTACTED AT 817-392-8644, FAX: 817-392-2624 or EMAIL benefits@fortworthtexas.gov



The City of Fort Worth offers eligible employees two medical plans: The Health Center Plan and the Consumer Choice Plan.

ACTIVE EMPLOYEES (PER PAYCHECK)

	Employee Only	Employee + Spouse	Employee + Children	Employee + Family
Health Center Plan	\$48.18	\$238.37	\$177.85	\$333.47
Consumer Choice Plan	\$0.00	\$161.66	\$115.77	\$242.50

Things to Remember for Both Plans:

- Look for your new insurance cards coming to you for 2022!
- All preventive care, including mammograms and routine colonoscopies, are free to members on both the Health Center Plan and the Consumer Choice Plan.
- Coinsurance is waived for nonemergent surgical procedures with SurgeryPlus.

HEALTH CARE PLAN COMPARISON CHART

Plan Features	Health Center Plan	Consumer Choice Plan
Annual Deductible		
Individual	\$1,500	\$2,800
Family	\$3,000	\$5,600
Total Out-of-Pocket Max – including medical deductibles, copays, coinsurance, prescription deductible and prescription copays		
Individual	\$6,000	\$6,550
Family	\$12,000	\$13,000
Physician Office Visit		
PCP (At Employee Health Center)	\$0 copay	\$60 per visit
OB/GYN/Peds (Premium Provider)	\$60 copay	20% after deductible
Specialist (Premium Provider)	\$75 copay	20% after deductible
PCP (Premium Provider)	\$60 copay	20% after deductible
PCP (Not Premium Provider)	\$60 copay, then 20% after deductible	20% after deductible
OB/GYN/Peds (Not Premium Provider)	\$60 copay, then 20% after deductible	20% after deductible
Specialist (Not Premium Provider)	\$100 copay, then 20% after deductible	20% after deductible
Emergency Room Visits – for true emergencies only	\$300 copay	20% after deductible

New Short-Term Disability Plan Being Added This Year Under UNUM

CITY OF FORT WORTH EMPLOYEE HEALTH CENTERS

Each Health Center is staffed by top-notch Texas Health Resources physicians and other medical experts who can handle any kind of primary care patient needs and who can also refer patients to in-network premium designated specialists for specific medical care, if needed. Additionally, there are care coordinators and patient navigators to help with any referrals to specialists that patients may need.

- **Prompt appointments** - Same-day or next-day appointments are available at City of Fort Worth Employee Health Center locations as are referrals to see specialists when needed.
- **Short wait times for office visits** - For more routine needs, appointments will take 30 minutes or less. If lab work or care that goes beyond the basics is needed it could take longer. The highly trained staff will work with patients to make sure they're in and out as quickly as possible.
- **Online access to resources** - Patients can access a private member portal through FortWorthEmployeeHealthCenter.com to communicate with physicians, request prescription refills, see medical test results, review medical history, and more.



BOOK AN APPOINTMENT.

To schedule an appointment at ANY of the City of Fort Worth Employee Health Centers, employees should call 800-574-0606.

If you need assistance with choosing the right plan or provider, Accolade is here to help you every step of the way. Contact them by calling 833-909-2353.

Health Center locations

Lake Worth Center

6048 Lake Worth Blvd., Fort Worth, TX 76135

Moncrief Center (Downtown)

UT Southwestern Moncrief Medical Center

at Fort Worth

600 South Main St., Suite 3.600,

Fort Worth, TX 76104

Huguley Center (Burleson)

12001 South Freeway, Building #5, Suite 208,

Burleson, TX 76028

Satellite locations

Texas Health Family Care

7001 Granbury Road, Fort Worth, TX 76133

Texas Health Family Care

2730 SW Wilshire Blvd., Burleson, TX 76028

Cornerstone Family & Sports Medicine

100 Bouland Road, Suite 170, Keller, TX 76248

Texas Health Family Care -

Weatherford/Willow Park

101 Crown Pointe Blvd., Suite 200,

Willow Park, TX 76087

Texas Health Family Care - Bedford

3024 State Highway 121, Bedford, TX 76021

PLAN DESCRIPTIONS

The Health Center Plan

The Health Center Plan offers health centers in the Fort Worth area that are **FREE and exclusively available to City employees, retirees, and dependents.**

The Health Center Plan also allows employees to see any primary care physician or specialist they choose in the Meritain/Aetna POS II network.

Specialists will be available at various costs, depending upon their participation in the Meritain/Aetna POS II network and whether or not they are a premium or a nonpremium provider.

The Consumer Choice Plan

The Consumer Choice Plan is designed for employees who like the financial benefit of a Health Savings Account (HSA) and lower monthly premiums.

As with most high-deductible plans, all health care services are billed to the employee at 100% until the deductible is reached. Then, in most cases for in-network providers, the plan pays 80% while the employee covers 20% until the out-of-pocket maximum is reached.

Those on the Consumer Choice Plan can still access primary care services at the City of Fort Worth Employee Health Centers at a reduced cost of \$60 per visit.



PHARMACY PLAN AND FREE MEDICATIONS

The pharmacy plan administered by OptumRX has no changes for the 2021/2022 plan year. Maintenance medications are available through the 90-day mail order program or at Walgreens.

There are also over 40 generic medications available for FREE that are offered through the Employee Health Centers.

HEALTH SAVINGS ACCOUNTS (HSAs)

HealthEquity is the FSA/HSA vendor.



As part of the Consumer Choice Plan, the city pays \$540 into individual HSAs each year and \$1,000 into family HSAs. Employees can voluntarily save even more by making additional contributions to their HSAs.



CONTACTS

Basic and Supplemental

Life & AD&D
 Securian Financial
 877-282-1752
www.lifebenefits.com

Benefits Billing

Empyrean (Billing Services)
 833-874-1600
www.cobraandbillingservices.com

City of Fort Worth Employee Health Centers

Texas Health Physicians Group®
 800-574-0606
www.fortworthemployeehealthcenter.com

457 Deferred Compensation

TIAA
 888-583-0291
www.tiaa.org/fortworth

Dental

Delta Dental
 DPPO, 800-521-2651
 DHMO, 800-422-4234
www.deltadentalins.com

Diabetes Support

Virta Health
www.virtahealth.com/cofw
support@virtahealth.com

Discount Program/ Voluntary Benefits

BenePlace
 800-683-2886
www.beneplace.com/cofw

FSA & HSA

WageWorks/HealthEquity
 877-924-3967
www.wageworks.com/employees

Human Resources

Benefits Office
 817-392-7782
 Wellness Office
 817-392-8556
www.fortworthtexas.gov/benefits
benefits@fortworthtexas.gov

Heart Health Service

Hello Heart
 800-767-3471
www.helloheart.com

Musculoskeletal Care

Airrosti
 800-404-6050
www.airrosti.com

Online Enrollment Portal

Empyrean
www.cfwbenefits.com

Pension

Fort Worth Retirement Office
 817-632-8900
www.fwretirement.org

Personalized Health & Benefits Support

Accolade
 833-909-2353
member.accolade.com

Prescriptions

Optum RX
 800-807-5996
www.optumrx.com

Second Opinion Service

2nd MD
 866-537-1324
www.2nd.MD/cofw

Surgery Options

SurgeryPlus
 855-200-9508
cfw.surgeryplus.com

Medical Plans

Meritain Health®, An Aetna Company
 833-909-2353
www.meritain.com

Aetna Medicare Advantage Plan

Aetna Company
 833-267-2637
www.aetnavigators.com

Virtual Visits

Teladoc
 800-835-2362
www.teladoc.com

Virtual Physical Therapy

Hinge Health
 855-902-2777
www.hingehealth.com

Vision

EyeMed
 866-804-0982
www.eyemed.com

Wellness Vendor

Virgin Pulse
 888-671-9395
www.join.virginpulse.com/cofw

New Short-Term Disability Coverage Offered

NO CHANGES to Employee Premiums in 2022

SAME Insurance Provider



SAME Health & Benefits Support Team

