



# Partnering with Your Neighborhood Patrol Officer

**Officer Omar Bustos #4297, Rosemont/  
Shaw Clarke NPO**  
*CFW Police Department*

# Neighborhood Patrol Officers

History and Duties within the  
Fort Worth Police Department

Presented by:  
Officer Omar Bustos  
Police Department  
August 13, 2020

# Establishment

- Neighborhood Patrol Officers
  - First introduced in 1985
  - Chief Thomas Windham and Mayor Kay Granger
  - Federal grant money funded 4 positions
    - Community Relations Officers
    - Primary tasks focused on Crime Prevention

# Initial Expansion

- December 1991
  - 40 Neighborhood Patrol Officer positions were created with 4 Sergeants
  - Defined geographical area of responsibility
  - Partnered with Code Blue
  - Focused on Part 1 Crime Reduction
    - Murder
    - Sexual Assault
    - Robbery
    - Aggravated Assault
    - Burglary
    - Theft
    - Auto Theft

# Code Blue-Citizens on Patrol

- New Volunteer Program started in 1991
  - Eyes and Ears
  - Force Multiplier
  - Double Digit Crime Reduction
- Neighborhood Patrol Officers - supporting element to Code Blue
  - Recruited
  - Trained

# Crime Control and Prevention District

- Prior to 1995-unit expanded to 55 officers
- In 1995 Citizens Voted ½ cent Sales Tax
- Funds allowed expansion of NPO program
  - Expanded to 75 Officers
  - A Neighborhood Police officer assigned to each beat.

# Growth and Expansion

- NPOs increased to match population growth
- Currently have 87 NPOs
- 10 Sergeants
- 87 NPOs assigned to patrol beats

# Duties of the NPO

- Problem Solvers for the Community
  - Neighborhood Associations
  - Neighborhood Crime Watch Groups
  - Businesses and their groups
  - Apartment Complexes
  - Code Enforcement
  - Community Engagement Office
  - Mayor and Council
  - Planning and Zoning
  - Streets and Parks



# Duties of the NPO

- Special Events
  - Organization
  - Coordination
  - Traffic Control and Security
  - Calls for Service and High Priority Calls

# Duties of the NPO

- Crime Trend Analysis for Their Beat
  - Weekly Beat Reports
  - 24 hour responsibility
  - Liaison with Detectives
  - Liaison with Crime Analysts
  - Nuisance abatement and Quality of Life Issues
- Coordinate with Beat Officers
- Coordinate with Crime Prevention Specialists

# Other Community Policing Efforts

- Code Blue-Citizens on Patrol
  - Recruit and Train
  - Monitor Patrollers
  - Meet/Provide Crime Information to Members
- Ministers Against Crime
- Clergy and Police Alliance
- Citizen's Police Academy
  - English and Spanish

# Coordinating with your NPO

- Search One Address for your NPO
- Email or Call your NPO (First.Last@fortworthtexas.gov)
- Attend a Neighborhood Association meeting or a police forum
- Allow your NPO time to resolve your problem or make a referral
- Contact the NPO supervisor with concerns
- Contact the Division Lieutenant or Commander

# Code or Police or Someone Else

- Your NPO should be able to help you regardless of your problem
- NPOs are experts at finding the right resource to resolve a problem
- They often coordinate with other police divisions, Code, TPW or other City departments

# Common Neighborhood Problems

- Problematic Neighbors
  - Noise or other Disturbance
  - Trash or Overgrowth
  - Drugs or Suspicious Behavior
- Illegal Parking
  - Front Yard vs Back Yard
  - Abandon or Stored on the Street
- Panhandlers
  - Loitering or Door-to-Door
- Increased Crime



# Crime Prevention Basics

- Ask your Neighborhood Association to host a Crime Prevention Class
- Join Neighborhood Watch or Code Blue
- Crime Triangle—Increase Guardianship
  - Make an Investment in a Camera System

# Questions???

Officer Omar Bustos, [omar.bustos-ragago@fortworthtexas.gov](mailto:omar.bustos-ragago@fortworthtexas.gov)

817-992-0180





**BOYS & GIRLS CLUBS**  
OF GREATER TARRANT COUNTY

# Comin' Up Gang Intervention Program



This progressive gang-intervention program serves more than 700 gang-involved youth between the ages of 13-24 years old in Fort Worth communities. In partnership with the City of Fort Worth, the program provides needs-based services and activities in an effort to reduce gang violence and influence positive change.

**Comin' Up** is a program of Boys & Girls Clubs of Greater Tarrant County. The mission of the Club is to provide enriching programs for youth to develop the qualities needed to become responsible citizens.

The Club's after school experience—focusing on Academic Success, Healthy Lifestyles and Positive Citizenship—and outreach programs in the schools and community, help change the odds for youth year after year.

## The Purpose of Comin' Up

- Identify and provide extended services for gang-involved youth
- Provide case management services
- Develop specific plans of action to meet the needs & interests of each youth
- Provide needs-based services through a network of collaborating organizations and agencies
- Establish truces among rival gangs members

## Program Offerings

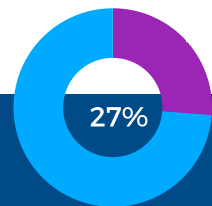
Comin' Up Gang Intervention offers a variety of programs for gang involved youth, beginning at age 13 up to 24 years old.

Programs include:

- Inter-site activities
- Special court docket
- G.E.D. and tutoring
- Conflict resolution
- Career certification
- Career exploration
- Community service projects
- Educational field trips
- Social recreation activities

## Benefits

- Access to caring staff in a safe location. Service centers feature gyms, work-out equipment, Internet and social recreation activities.
- Access to educational services with a focus on GED / diploma attainment, tutoring, TAKS help and college enrollment preparation.
- Access to specialized career programs, offering coursework, tuition and fees assistance, and job placement services.



**% OF MEMBERS WHO ACHIEVED A LIFE CHANGE IN 2019**

(GED, HIGH SCHOOL DIPLOMA, 90 DAYS EMPLOYMENT, MILITARY SERVICE, SEMESTER OF COLLEGE)

Service Center hours  
Monday - Friday  
7:00 p.m. - 11:00 p.m.

[bgcgtc.org](http://bgcgtc.org)

Admin Office  
3312 E. Belknap FW, Texas 76111  
(817) 877-3729



# Comin' Up Gang Intervention Program

PROVIDES CAREER, EDUCATION AND LIFE GUIDANCE FOR YOUTH INVOLVED IN GANGS

## Our Locations

### Panther

1500 Hemphill Street  
Fort Worth, Texas 76104

### Stop Six

4651 Ramey Avenue  
Fort Worth, Texas 76105

### Poly/Martin

3123 Avenue G  
Fort Worth, Texas 76105

### Northside

2000 Ellis Avenue  
Fort Worth, Texas 76164

### Diamond Hill

1701 N.E. 36th Street  
Fort Worth, Texas 76106

### Hillside

1201 E. Maddox  
Fort Worth, Texas 76105



## Mission Statment

The goal of Comin' Up is to positively impact the lives of at-risk and gang-involved youth by providing needs-based services and activities to reduce the level of gang violence in Fort Worth.

## When is Comin' Up open?

Service centers are open from 7 to 11 p.m.  
Monday through Friday.

## Who can join and how do I join?

Gang-involved youth, regardless of affiliation, are welcome to participate in the program. Comin' Up is available for individuals ages 13 to 24 years old. Contact the service location nearest you for more information.

## What type of career training do you offer?

Comin' Up's career program helps youth enroll in job training programs and seek employment, as well as complete GED programs and enroll in college.

Service Center hours  
Monday - Friday  
7:00 p.m. - 11:00 p.m.

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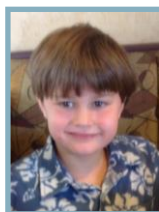
# MHMR of Tarrant County

At MHMR, we change lives. Our nearly 2,000 employees serve more than 50,000 people every year. Our services include:

## Behavioral Health Services

### Mental Health

- Services provided to help children, adolescents and adults with severe mental illness and other serious emotional disturbances.
- Services include medication management through psychiatrists, in home rehabilitation, assistance with benefits, employment, peer support, housing and other needs.



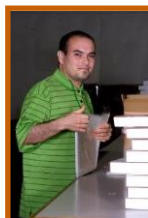
### Substance Use

- Trauma-sensitive, evidence-based practices that put individuals on the path to recovery and sobriety.
- Services for adults include detox, residential treatment and outpatient. Services for adolescents include residential and outpatient in 13 counties.
- Services for veterans who need help with sobriety, mental health, support groups, housing and benefits.



## Disabilities Services

- IDD Authority provides information and referral services to people with Intellectual and Developmental Disabilities (IDD) and their families. Service coordinators link people to appropriate services and monitor their satisfaction with services.
- IDD Provider offers group homes, adult day activity centers, supported employment and respite.



## Early Childhood Services

- Early Childhood Intervention provides comprehensive services to families with infants and toddlers (birth to 36 months) who have or are at risk of having developmental delays in 12 counties.
- LAUNCH\* supports early childhood systems (birth to 8) and HOPES\*\* provides coaching and support to families having a child (birth to 6) in Tarrant, Denton, Johnson and Ellis counties.



## MHMR Foundation

The MHMR Foundation raises funds and fosters community support for those among us with serious mental health challenges and intellectual disabilities. MHMR Foundation is a nonprofit 501(c)(3) and all donations are tax-deductible.



## Crisis, Referrals & Point of Entry

### 24/7 Crisis Line

- 817-335-3022
- 1-800-866-2465 (Toll-free)
- 817-569-4488 (TTY-TDD)

### Behavioral Health Services Mental Health and Substance Use Disorder

- 817-335-3022
- 1-800-866-2465 (Toll-free)
- 817-569-4488 (TTY-TDD)

### Disability Services Intellectual and Developmental Disability (IDD)

- 817-335-3022
- 1-800-866-2465 (Toll-free)
- 817-569-4488 (TTY-TDD)

### Early Childhood Services Early Childhood Intervention

- 817-446-8000
- 1-888-754-0524

### Linking Actions for Unmet Needs in Children's Health\*

- 844-NTX-KIDS

### Healthy Outcomes through Prevention and Early Support\*\*

- 844-NTX-KIDS

*Learn more at:*  
[www.MHMRtarrant.org](http://www.MHMRtarrant.org)

MHMR Tarrant on Facebook  
[www.Facebook.com/MHMRtarrant](https://www.Facebook.com/MHMRtarrant)

MHMR Tarrant on Twitter  
@MHMRtarrant

MHMR Tarrant on Instagram  
@mhmr\_tarrant

## Crisis, Referrals & Point of Entry

### Emergency Mental Health and Substance Use Support, Information, Referrals

- 817-335-3022
- 1-800-866-2465 (Toll-free)
- 817-569-4488 (TTY-TDD)

### Early Childhood Services

- 817-446-8000
- 1-888-754-0524
- [www.EarlyIsBestNorthTexas.org](http://www.EarlyIsBestNorthTexas.org)

### Disability Services

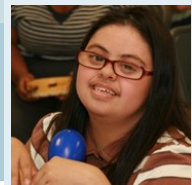
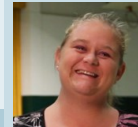
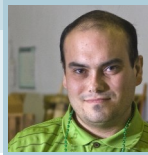
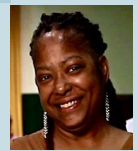
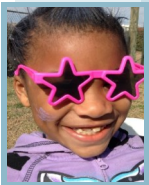
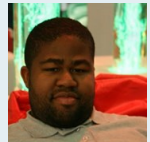
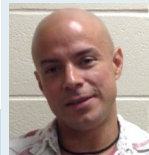
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## Want to Join Our Team?



[www.MHMRtarrant.org/JOBS](http://www.MHMRtarrant.org/JOBS)



[www.MHMRtarrant.org](http://www.MHMRtarrant.org)

817-569-4300

[www.facebook.com/MHMRtarrant](https://www.facebook.com/MHMRtarrant)

10/2017



## Our Mission

**We change lives.**

Our 2,000 employees serve more than 50,000 people every year.

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[www.MHMRtarrant.org](http://www.MHMRtarrant.org)

## Early Childhood Services

- Early Childhood Intervention (ECI) provides comprehensive services to families with children (age birth to 36 months) who have developmental delays or disabilities.
- ECS also provides services to age 6, visit [www.EarlyIsBestNorthTexas.org](http://www.EarlyIsBestNorthTexas.org)



### MHMR Foundation

- The MHMR Foundation is a nonprofit 501 (c) (3) that supports MHMR programs.
- All donations are tax-deductible.
- Your gift will make a difference in someone's life.
- To learn more or make a donation: [www.MHMRfoundation.org](http://www.MHMRfoundation.org)





# SAFEHAVEN

— FREEDOM FROM DOMESTIC VIOLENCE —

# AGENCY SERVICES OFFERED



**Client Services**  
(Residential)  
Emergency Shelter  
Children's Program  
Collaboration with AISD and FWISD  
(on-site)  
**SafeLiving Housing**  
Coordinated Entry Process  
Tarrant County CoC



**Prevention and Legal Services**  
Legal Services  
Protective Orders  
Family Law  
**Prevention Department**  
Curriculum based programs for grades 1-12



**Client Services**  
(Non-Residential)  
**Crisis & Outreach Services**  
Crisis Hotline  
Case Management  
DVHRT  
SafeChild (DPFS Project)

**Clinical Services**  
Trauma Informed (TBRI® Principles)  
Children's and Play Therapy (age 4)  
Individual and Support Group



**Offender Services**  
**Partner Abuse Intervention Program**  
Formally known as BIPP  
Accredited  
Generally Court Ordered  
Only SafeHaven service that requires payment

# What Can You Do?

- Listen AND validate concerns and fears.
- Encourage to call law enforcement (when applicable).
- Contact SafeHaven of Tarrant County to see how we can help the survivor (advocacy and empowerment).
- 24/7/365 Crisis Hotline: 1-877-701-7233 (always a live advocate on the line)
- Crisis & Outreach Department:  
817-872-5004 (Mon – Fri, 8 am – 7 pm)







Carmen Charles,  
LMSW

Director of Crisis and  
Outreach Services

Email: [ccharles@safehaventc.org](mailto:ccharles@safehaventc.org)

Phone: (817) 502-7191

Hotline: 1 (877) 701-7233

For more information, please visit  
[www.safehaventc.org](http://www.safehaventc.org).