



“Fostering
Community Trust
Through
Collaboration and
Law Enforcement
Accountability and
Transparency.”



Contact

200 Texas St.
Fort Worth, TX 76102
817-392-6535
policeoversight@fortworthtexas.gov
www.fortworthtexas.gov/OPOM

 [FortWorthPoliceOversight](#)

 [FWPoliceMonitor](#)

**Office of the
Police Oversight
Monitor**

CITY OF FORT WORTH



Our Mission

The City of Fort Worth's Office of the Police Oversight Monitor (OPOM) was first established in February 2020 pursuant to Fort Worth City Code Art. 2, §2-27(1)(a) as a mechanism with which to provide oversight and accountability of Fort Worth law enforcement. Efforts to build this newly created office first began in mid-March 2020. Our vision is for the OPOM to be a proactive leader in law enforcement accountability to Fort Worth law enforcement and the population it serves.

File a Complaint or Compliment

OPOM accepts complaints or compliments about Fort Worth law enforcement via the following methods:

- **Online:** www.fortworthtexas.gov/opom
- **Email:** PoliceOversight@fortworthtexas.gov
- **In-person:** Call 817-392-6535 for appointment, Monday –Friday, 8 a.m. to 5 p.m.
- **By Mail:** Download, print and complete the Citizen Complaint Form (PDF).
Mail to: Office of the Police Oversight Monitor
200 Texas St.
Fort Worth, TX 76102
- **Printed Copies:** Printed copies of the complaint form can also be made available.



Mural Location: 200 Carroll Street, Fort Worth.

OPOM Functions

In order to achieve its mission, the OPOM engages in the following primary functions:

- Oversight and accountability
- Intake complaints and commendations
- Monitor contacts, complaint investigations and policing practices
- Review policies and procedures
- Research, benchmark and make recommendations
- Auditing
- Mediation
- Community engagement
- Data collection and analysis
- Periodic reporting

Complaint Process

Complaints should be filed as soon as possible after the incident. According to Tex. Loc. Govt. Code Ann. Chapter 143, any disciplinary action against an officer must be issued within 180 days of the incident. The OPOM complaint process is as follows:

- OPOM receives your complaint and acknowledges its receipt.
- OPOM reviews and forwards your complaint to FWPD's Internal Affairs Section for review and/or investigation. The FWPD investigation can take up to 90 days.
- OPOM monitors the FWPD investigation.
- OPOM reviews the completed FWPD investigation report, agrees or disagrees with the findings and may provide recommendations to FWPD as appropriate.
- OPOM notifies you once its review is completed.
- At any time during the FWPD investigation, feel free to contact OPOM regarding its status.

*Please provide as much information as possible when filling out your complaint to ensure a diligent investigation. Per Tex. Loc. Govt. Code Ann. Chapter 143, in order for your complaint to be fully investigated by FWPD, your signature must be provided and verified under oath by an authorized public official. Furthermore, your complaint must be a true and accurate account of the incident to the best of your knowledge.