

Colonial Area Water and Sewer Improvements WebEx community construction meeting

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Contractor: Circle C Construction

Engineering design consultant: RJN

Three residents participated

Council District

District 3 Councilmember Michael Crain

District 3 District Directory Katie Wharry

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Summary

This is a virtual WebEx community construction meeting. The Colonial Area Water and Sewer Improvement Project is also known as City Project Number 103389.

This project impacts the Tanglewood neighborhood association and the Colonial Hills neighborhood association. Landmarks include Colonial Country Club to the north and Amon G Carter Stadium to the southeast.

Why are you doing this project?

The existing cast iron water main will be replaced and a larger sanitary sewer line will be installed on the same street - Mockingbird Lane - at the southern boundary of Colonial Country Club, northwest of Texas Christian University.

A new 12-inch in diameter water main will be installed in Mockingbird Lane from Simondale Drive westward to the end of Mockingbird Lane.

A new 30-inch in diameter sewer main will be installed between Simondale Drive and Hartwood Drive to alleviate sewer overflows that occur during storms.

The impacted streets include:

- Mockingbird Lane from the Simondale Drive/Mockingbird Lane intersection, westerly 1,650 feet (water and sewer);
- Mockingbird Court from Mockingbird Lane to the cul-de-sac (water and sewer);
- Hartwood Drive from Mockingbird Lane, southerly 160 feet (water).

Will special events be cancelled during construction?

To accommodate special events in the area, construction will be intermittent in order to avoid traffic issues.

Are we getting new curb and gutter?

The City will replace the part of your driveway that is in the City right-of-way, which is referred to as the “apron” or “driveway approach.” Existing curb and gutter – that has been removed as part of construction - will be replaced once the water and sanitary sewer mains are in place, and, the service lines are connected to the new mains.

Will there be lane closures during construction?

One traffic lane will be closed on Mockingbird Lane, Mockingbird Court and Hartwood Drive. The hours of construction are 7 a.m. to 6 p.m., Monday-Friday and, if requested by the contractor, 9 a.m. to 4 pm/5 pm on Saturdays. Signs will be posted to alert motorists.

Will our sewer service be interrupted?

Sanitary sewer service will not be interrupted. New sewer cleanouts will be installed at the property line. The sewer cleanout provides crews easy access if a backup or blockage occurs.

The sewer line from the cleanout at the property line to the house is the owner’s responsibility to maintain.

Do you need access to our property?

This construction is in the street. If Fort Worth Water needs access to your property, we will contact you.

What happens if my property is damaged?

The contractor will take pictures and video of the property before breaking ground. We also encourage property owners to take pictures and video (with a date stamp) of their property prior to construction. Damage resulting from the contractor's activities during construction is the responsibility of the contractor.

Will our water be turned off?

Water will be turned off for 15-30 minutes when service is transferred from the existing line to a temporary water line, and when the service is transferred from the temporary to the new line. These switchovers are done during the day.

The contractor will knock on the door and let customers know when the water will be turned off. The transfer typically takes 30 minutes per house or business.

Will construction affect my irrigation system?

The contractor has to cap irrigation lines before construction starts. The contractor will ask property owners to turn on their irrigation systems so the sprinkler heads can be located and flagged. The contractor will replace capped or damaged irrigation systems if they were damaged as a result of construction.

Do you replace the water service line up to my house?

We replace the City-owned service line to the water meter and meter box. We will repair impacted areas on your property. We do not replace the water line from the water meter to your home or business.

The service line from the water meter to your home or business is considered private plumbing. Repairs need to be done by a licensed plumber at the homeowners' expense.

How does the temporary line impact my water bill?

The temporary water line insures that you are not without water during construction. In the summer months, the continuous flow keeps the water from becoming stagnant in the aboveground line. During winter months, water must be continually flowing through the temporary line to keep the line from freezing. Keep your faucets dripping.

The bill for your water usage while you are on the temporary line is based on an average of the previous months' usage.

What part of the sewer line is the customer's responsibility?

The City side of the line starts at the main in the street and goes to the customer's sewer cleanout at the property line. The customer's side of the service line goes from the sewer cleanout at the property line to the house and includes all plumbing inside the house.

Will the city's trash truck be able to pick up my trash and recycling during construction?

If your side of the street is closed on your scheduled trash collection day, the contractor will take your trash and recycling carts to the opposite side of the street so the trash collection vehicle can pick it up.

How will we know when construction is starting?

If you live in an area impacted by the construction, keep an eye on your front door for a door hanger from the City of Fort Worth. You will receive two door hangers. The first one says "Construction Starts in 7 days." The second door hanger says "Construction Starts Tomorrow." The inspector will include his/her business card and contact information on the door hanger.

If you see water running down the street, don't turn it off

Before we can connect your services to the new water line, we have to flush the line. The water flow – from flushing the line – will be continuous until the inspector gets the samples for that day. You will be connected to the new water main after two consecutive samples pass the bacteriological test.

When it is time to sample the water flowing through the new water main, the contractor will place traffic cones around the valve to prevent anyone from parking over the valve. Don't move the cones, don't park over the cones and do not turn off the water valve.

What is the timeline?

Construction starts November 14. The projected end date is the Fall of 2023.

The contractor expects to start at the intersection of Mockingbird Lane and Simondale Drive. Generally, the sewer main is installed first, then the water line is installed. The final phase includes replacing curb and gutter and paving with asphalt.

Where can I get more information?

Go to www.FortWorthTexas.gov and type in the project number – 103389 – in the search bar on the home page. Colonial Area Water and Sewer Improvements will pop up. To get project page updates, scroll down to the bottom of the page and click on “Subscribe to this Page.” The project page will include the link to these project summary/FAQs, the project map and the PowerPoint.

How do I report an emergency or a non-emergency?

The 24-hour phone number for emergencies – water main breaks and sewer backups is 817-392-4477. Select Option 1.

Call the same phone number – 7 a.m. to 7 p.m., Monday-Friday - but do not select Option 1. This is the Water Call Center. The non-emergency number is not answered on city holidays.

You can also download the MyFW app from the App Store or Google Play. You can report sewer overflows, leaks and water main breaks, missing or broken meter lids, water theft, water violations, no water service, water pressure issues and other sewer concerns.

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