



# East Fort Worth Water and Sewer Improvements community construction meeting

*Monday, August 8, 6 p.m.*

*Handley Meadowbrook Community Center  
6201 Beaty Street, Fort Worth*

# Agenda

- Introductions
- Project Overview
- Project Area
- Frequently Asked Questions
- Timeline



# Your project team includes:

Project Manager: Dena Johnson

- 817-392-7866; [Dena.Johnson@FortWorthTexas.gov](mailto:Dena.Johnson@FortWorthTexas.gov)

Inspector: Pedro Hernandez

- 817-992-3991; [Pedro.Hernandez@FortWorthTexas.gov](mailto:Pedro.Hernandez@FortWorthTexas.gov)

# Your project team includes:

Contractor: Gra-Tex Utilities Inc.

- John Crowley

Engineering Design Consultant: EJES

- Paul Adey, P.E., PMP

# Why are we doing this project?

Fort Worth prioritizes replacing water and sewer lines that have a high risk of failure. This is based on available data which includes:

- Water main break history
- Leak history
- CCTV (closed circuit TV) inspection
- Age of the line
- Line material
- Lead service lines and cast iron service lines

# Project Overview

Water and sewer mains will be replaced in an area bound by Hightower Street to the north, East Loop 820 South to the east, Highway 287/Martin Luther King Jr. Freeway to the south and Burke Road to the west.

This is in Fort Worth Council District 5.

## Who will be impacted?

Construction will impact the Handley neighborhood association, Historic Carver Heights neighborhood association, Fairhaven neighborhood association and the Village Creek neighborhood association.

Landmarks include:

- Maudrie M. Walton Elementary School
- Bunche Park
- And, Village Creek Park.

## Project Area - North

*Stark Street from Hightower Street to Greenlee Street (water trench repair)*

This segment is in the Handley neighborhood association area.

The backfill material placed in the trench when the water main was installed in Stark Street - from Greenlee Street to Hightower Street - in 2013 has failed.





## Project Area - North

Residents know that there are dips and dives on the street - due to the failure of the backfill.

The backfill material in the trench that holds the water main will be replaced.

Once the backfill material has been replaced, the contractor will pave Stark Street with asphalt.

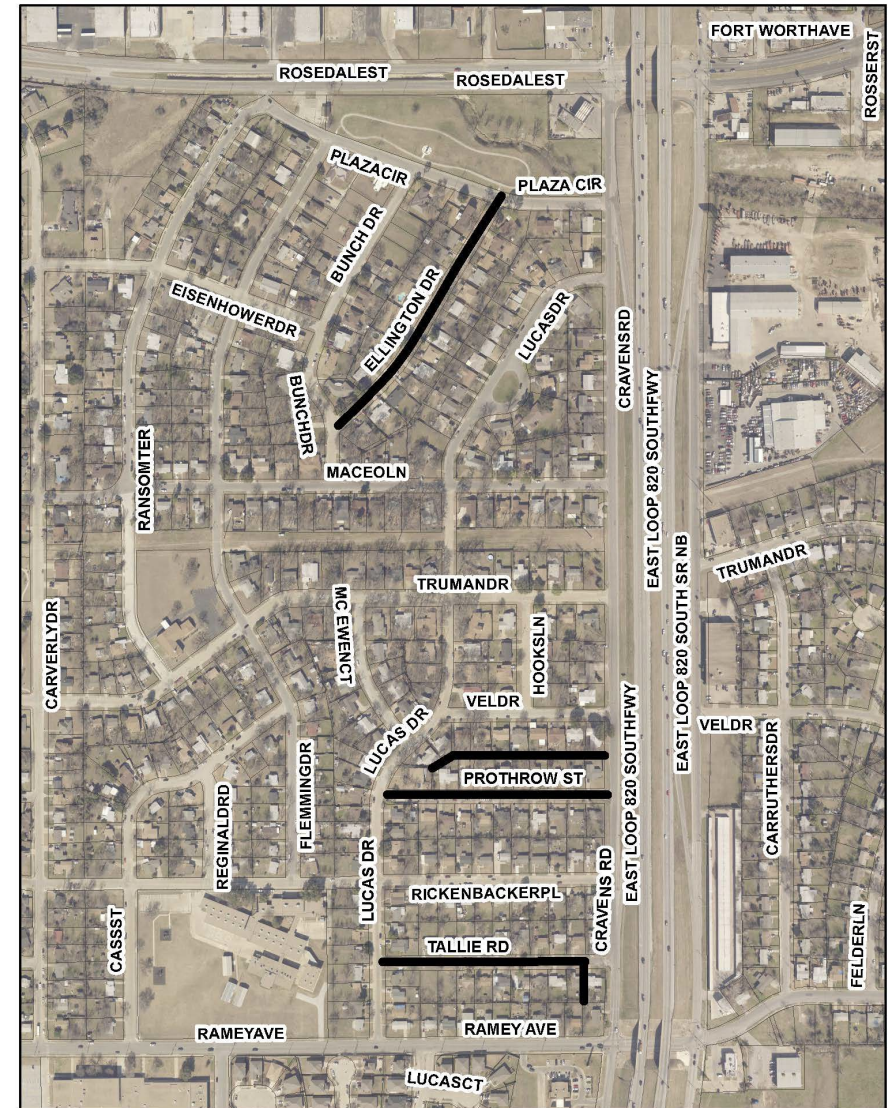
We are not replacing the water main.



# Project Area - Central

The central part is in Historic Carver Heights.

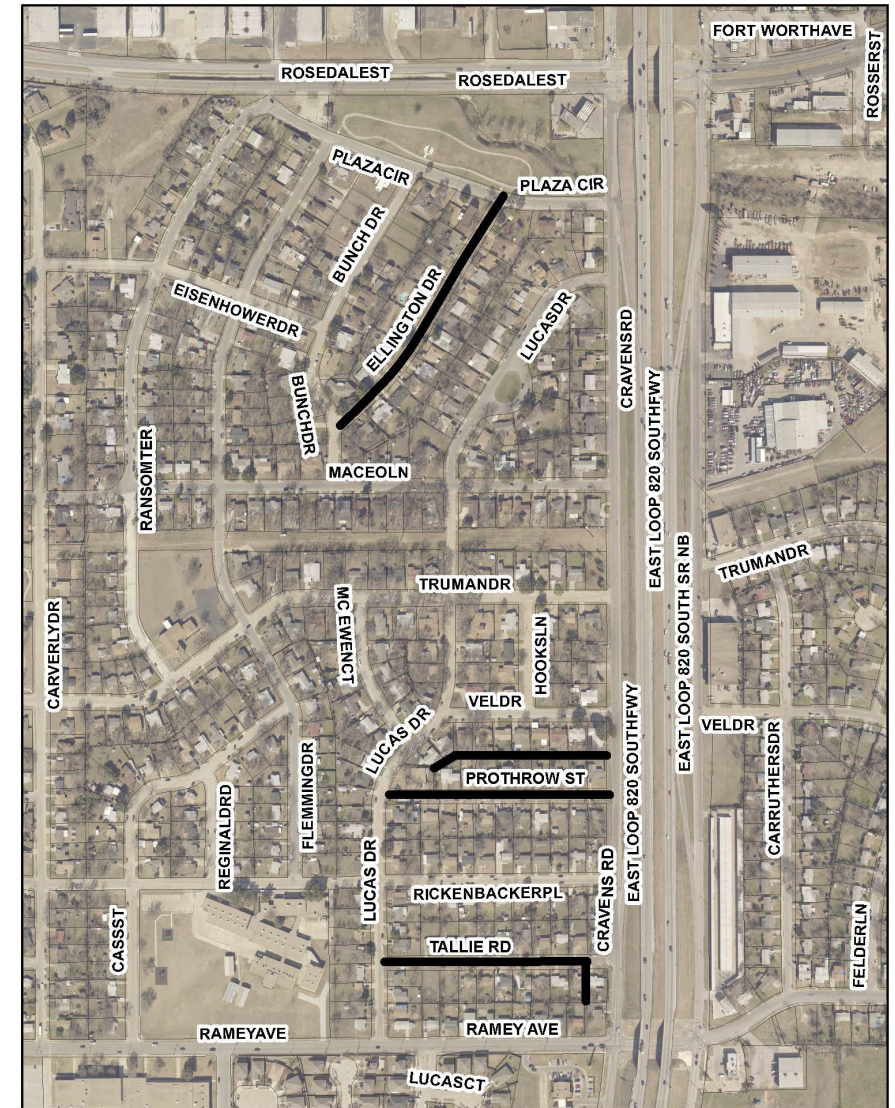
- Ellington Drive from Plaza Circle to Bunche Drive (water and sewer)
- Easement between Vel Drive and Prothrow Street from S. Cravens Road to 600 feet west (sewer)



# Project Area - Central

The central part is in Historic Carver Heights.

- Prothrow Street from Lucas Drive to S. Cravens Road (water)
- Tallie Road from Lucas Drive to S. Cravens Road (water)
- Easement west of S. Cravens Road from Tallie Road to 100 feet south (sewer)



## Project Area - South

The southern part is in the Fairhaven neighborhood association and Village Creek neighborhood association.

- Wilhelm Street from Burke Road to Quails Lane (water and sewer)
- Burke Road from Wilbarger Street to Wilhelm Street (water and sewer)



## Will there be lane closures during construction?



One traffic lane will be closed on Ellington, Tallie, Wilhelm, Stark, Burke and Prothrow when lines are replaced and the trench is being repaired.

The hours of construction are 7 a.m. to 6 p.m., Monday-Friday and, if requested by the contractor, 9 a.m. to 4 p.m./5 p.m. on Saturdays.

Signs will be posted to alert motorists.

## Will you need access to our property?

With the exception of two easements, this construction is in the street. If Fort Worth Water needs access to your property we will contact you.

## Will our sewer service be disrupted?

Sanitary sewer service will not be interrupted. New sewer cleanouts will be installed at the property line. The sewer cleanout provides crews easy access if a backup or blockage occurs. The sewer line from the cleanout to the house is the owner's responsibility to maintain.



## Will our water be turned off?

Water will be turned off for 15-30 minutes when service is transferred from the existing line to a temporary water line, and when the service is transferred from the temporary to the new line. These switchovers are done during the day.

The contractor will knock on the door and let customers know when the water will be turned off. The transfer typically takes 30 minutes per house or business.





## How does the temporary line impact my home & water bill?

The temporary water line insures that you are not without water during construction.

In the summer months the continuous flow keeps the water from becoming stagnant in the above-ground line.

During the winter months, water must be continually flowing through the temporary line to keep the line from freezing. Customers should also keep their faucets dripping.

The bill for your water usage while you are on the temporary line is based on an average of the previous months' usage.





## If you see water running down the street, don't turn it off

Before we can connect your services to the new water line we have to flush the line.

The water flow – from flushing the line – will be continuous until the inspector gets the samples for that day. You will be connected to the new water main after two consecutive samples pass the bacteriological test.

When it is time to sample the water flowing through the new water main, the contractor will place traffic cones around the valve to prevent anyone from parking over the valve. Don't move the cones, don't park over the cones and don't turn off the water valve.

## Are there restrictions on when we can water our lawns?

There are no restrictions on watering your lawn if you are using a hand-held hose, drip irrigation or soaker hose. You can continue to water your lawn while construction is underway.

Requirements include:

- No watering by irrigation systems or sprinklers between 10 a.m.-6 p.m.
- Watering by hand-held hose, drip irrigation or soaker hose is allowed at any time.

### Monday

- No watering allowed

### Tuesday & Friday

- Non-residential sites (apartments, businesses, parks, common areas)

### Wednesday & Saturday (even numbers)

- Residential addresses ending in 0, 2, 4, 6, 8

### Thursday & Sunday (odd numbers)

- Residential addresses ending in 1, 3, 5, 7, 9

## Will the city's trash truck be able to pick up my trash and recycling during construction?

If your side of the street is closed on your scheduled trash collection day, the contractor will take your trash and recycling carts to the opposite side of the street so the trash collection vehicle can pick it up.



# How will we know construction is starting?

If you live in an area impacted by the construction keep an eye on your front door for a door hanger from the City of Fort Worth.

You will receive two door hangers.

The first one says  
“Construction Starts in 7 days.”

## WATER UTILITY IMPROVEMENTS

### *Construction Starts in 7 Days*

WATER AND/OR WASTEWATER improvements are coming to your neighborhood. Crews are scheduled to begin work within the next SEVEN days, weather permitting.

Residents will have access to homes at all times. Water service will only be interrupted for short periods of time and advance notice will be provided as to when this will occur. There is never an interruption to wastewater service.

Residents are asked to keep all vehicles off both sides of the street during the week from 7 a.m. to 6 p.m. Travel and driveway access will be limited at times during construction.

*For questions, please call 817-392-8306.*

## MEJORAMIENTO EN LA UTILIDAD DE AGUAS

### *Construcción Comienza en 7 días*

Mejoramiento a agua y aguas residuales llegan a su vecindario. Los equipos están programados para comenzar a trabajar dentro de los próximos SIETE días, si el tiempo lo permite.

Los residentes tendrán acceso a sus hogares en todo momento. El servicio de agua sólo será interrumpido por períodos cortos del tiempo y el previo aviso será proporcionado en cuanto a cuando esto ocurra. Nunca hay una interrupción de servicio de alcantarillado y saneamiento.

Se pide a los residentes que retiren todos los vehículos desde a ambos lados de la calle durante la semana de 7 a.m. a 6 p.m. Los viajes y el acceso a la cochera estarán limitados a veces durante la construcción.

*Para preguntas, por favor llame al 817-392-8306.*

# How will we know construction is starting?

The second door hanger says “Construction Starts Tomorrow.”

The inspector will include his/her business card and contact information on the door hanger.

## WATER UTILITY IMPROVEMENTS

### **Construction Starts TOMORROW**

WATER AND/OR WASTEWATER improvements are coming to your neighborhood. Crews are scheduled to begin work **TOMORROW**, weather permitting.

Residents will have access to homes. Water service will only be interrupted for short periods of time and advance notice will be provided as to when this will occur.

Residents are asked to keep all vehicles off both sides of the street during the week from 7 a.m. to 6 p.m. Travel and driveway access will be limited at times during construction.

**For questions, please call 817-392-8306.**

## MEJORAMIENTO EN LA UTILIDAD DE AGUAS

### **La construcción empieza MAÑANA**

Mejoramiento a agua y aguas residuales llegan a su vecindario. Los equipos están programados para comenzar a trabajar **MAÑANA**, si el tiempo lo permite.

Los residentes tendrán acceso a sus hogares en todo momento. El servicio de agua sólo será interrumpido por períodos cortos del tiempo y el previo aviso será proporcionado en cuanto a cuando esto ocurra. Nunca hay una interrupción de servicio de alcantarillado y saneamiento.

Se pide a los residentes que retiren todos los vehículos desde a ambos lados de la calle durante la semana de 7 a.m. a 6 p.m. Los viajes y el acceso a la cochera estarán limitados a veces durante la construcción.

**Para preguntas, por favor llame al 817-392-8306.**



## Timeline

Construction starts August 15, 2022.

The projected end date is the Fall of 2023.

The contractor expects to start on Tallie Road, followed by Prothrow Street.

Generally, the sewer main is installed first, then the water line is installed.

The final phase includes curb and gutter installation and paving with asphalt.

# Where can I get more information?

- Go to [www.FortWorthTexas.gov](http://www.FortWorthTexas.gov) and type in the project number – 101688 – in the search bar on the home page. East Fort Worth Water and Sewer Improvements will pop up.
- To get project updates, scroll down to the bottom of the project page and click on “Subscribe to this page.”
- The project maps and the project summary/frequently asked questions will be linked to this project page.

# How do I report an emergency or non-emergency?

## **Emergencies**

Water main breaks, sewer backups - 24 hours a day

817-392-4477, Select Option 1

## **Water Call Center (non-emergency)**

- 7 am to 7 pm Monday through Friday
- 817-392-4477
- Closed City holidays



Download the MyFW app from the App Store or Google Play. You can report sewer overflows, leaks and water main breaks, missing or broken meter lids, water theft, water violations, no water service, water pressure issues and other sewer concerns.



## Other ways to make a report . . .

Text HELLO to 817-835-MYFW (6939) and type in one word, like “street light out” and the request will go directly to the specific team for a quick response.



Or, go to customer care . . .

<https://www.fortworthtexas.gov/departments/communications/customercare>

and scroll down to “Ways to Connect with The City of Fort Worth.”

## Contact information

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# Thank you

