

East Fort Worth Water and Sewer Improvements community construction meeting

August 8, 2022, 6 p.m., Handley Meadowbrook Community Center, 6201 Beaty Street, Fort Worth

Key Fort Worth Staff

Project Manager: Dena Johnson

- 817-392-7866; Dena.Johnson@FortWorthTexas.gov

Inspector: Pedro Hernandez

- 817-992-3991; Pedro.Hernandez@FortWorthTexas.gov

Tony Sholola, assistant director/Water Capital Delivery

Sally Ellertson, capital project communications/Water Capital Delivery

Engineering Design Consultant: EJES

- Paul Adey, P.E., PMP

Contractor: Gra-Tex Utilities Inc.

- John Crowley

Fort Worth Council District 5

District 5 Councilmember/Mayor Pro Team Gyna Bivens

- District 5 Director Sandi Breaux
- 817-392-8805; District5@FortWorthTexas.gov

232 mailers sent; Historic Carver Heights, Handley, Fairhaven and Village Creek neighborhood associations notified; 14 attended

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Why are we doing this project?

Fort Worth prioritizes replacing water and sewer lines that have a high risk of failure. This is based on available data that includes:

- Water main break history
- Leak history
- CCTV (closed circuit TV) inspection
- Age of the line
- Line material
- Lead service lines and cast iron service lines

Project Overview

Water and sewer mains will be replaced in an area bound by Hightower Street to the north, East Loop 820 South to the east, Highway 287/Martin Luther King Jr. Freeway to the south and Burke Road to the west.

Who will be impacted?

Construction will impact the Handley neighborhood association, Historic Carver Heights neighborhood association, Fairhaven neighborhood association and the Village Creek neighborhood association.

Landmarks include:

- Maudrie M Walton Elementary School
- Bunche Park
- Village Creek Park

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This project has three areas Project Area North, Project Area Central and Project Area South

Project Area North

- Stark Street from Hightower Street to Greenlee Street (water trench repair);

This segment is in the Handley neighborhood association area.

The backfill material placed in the trench when the water main was installed in Stark Street - from Greenlee Street to Hightower Street - in 2013 has failed.

Residents know that there are dips and dives on the street due to the failure of the backfill. The backfill material in the trench that holds the water main will be replaced.

Once the backfill material has been replaced the contractor will pave Stark Street with asphalt. We are not replacing the water main.

Project Area Central

The central part is in Historic Carver Heights.

- Ellington Drive from Plaza Circle to Bunche Drive (water and sewer)
- Easement between Vel Drive and Prothrow Street from S. Cravens Road to 600 feet west (sewer)
- Prothrow Street from Lucas Drive to S. Cravens Road (water)
- Tallie Road from Lucas Drive to S. Cravens Road (water)
- Easement west of S. Cravens Road from Tallie Road to 100 feet south (sewer)

Project Area South

The southern part is in the Fairhaven neighborhood association and Village Creek neighborhood association.

- Wilhelm Street from Burke Road to Quails Lane (water and sewer)
- Burke Road from Wilbarger Street to Wilhelm Street (water and sewer)

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Will there be lane closures during construction?

One traffic lane will be closed on Ellington, Tallie, Wilhelm, Stark, Burke and Prothrow when lines are replaced and the trench is being repaired.

The hours of construction are 7 a.m. to 6 p.m., Monday-Friday and, if requested by the contractor, 9 a.m. to 4 pm/5 pm on Saturdays.

Signs will be posted to alert motorists.

Will you need access to our property?

With the exception of two easements, this construction is in the street. If Fort Worth Water needs access to your property, we will contact you.

Will we have access to our driveway during construction?

Yes. If for some reason your access needs to be blocked the inspector/superintendent will notify you in advance so you can plan accordingly. Please contact the inspector at 817-992-3991 if you have special circumstances.

Will our sewer service be disrupted?

Sanitary sewer service will not be interrupted. New sewer cleanouts will be installed at the property line. The sewer cleanout provides crews easy access if a backup or blockage occurs. The sewer line from the cleanout to the house is the owner's responsibility to maintain.

Do you replace the water line up to my house?

No. We replace the City-owned service line, water meter, and meter box and repair the street.

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Will our water be turned off?

Water will be turned off for 15-30 minutes when service is transferred from the existing line to a temporary water line, and when the service is transferred from the temporary to the new line. These switchovers are done during the day.

The contractor will knock on the door and let customers know when the water will be turned off. The transfer typically takes 30 minutes per house or business.

What happens if my property is damaged?

The contractor will take pictures and video of the property before breaking ground. We also encourage property owners to take pictures and video of their property before construction commences.

How does the temporary line impact my home and water bill?

The temporary water line insures that you are not without water during construction.

In the summer months the continuous flow keeps the water from becoming stagnant in the above-ground line.

During the winter months, water must be continually flowing through the temporary line to keep the line from freezing. Customers should also keep their faucets dripping.

The bill for your water usage while you are on the temporary line is based on an average of the previous months' usage.

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I live at Burke Road and Wilhelm and I get a lot of drainage after it rains. Is that part of this project?

Transportation and Public Works staff were at the meeting and talked to the resident. They will follow up with her.

Will the city's trash truck be able to pick up my trash and recycling during construction?

If your side of the street is closed on your scheduled trash collection day, the contractor will take your trash and recycling carts to the opposite side of the street so the trash collection vehicle can pick it up.

How will I know construction is starting?

If you live in an area impacted by the construction, keep an eye on your front door for a door hanger from the City of Fort Worth.

You will receive two door hangers.

- The first one says "Construction Starts in 7 days."
- The second door hanger says "Construction Starts Tomorrow."

The inspector will include his/her business card and contact information on the door hanger.

What is the construction timeline?

Construction starts August 15, 2022.

The projected end date is the Fall of 2023.

The contractor expects will start on Tallie Road then move to Prothrow Street.

Generally, the sewer main is installed first, then the water line is installed.

The final phase includes curb and gutter installation and paving with asphalt.

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If you see water running down the street, don't turn it off

Before we can connect your services to the new water line, we have to flush the line.

The water flow – from flushing the line – will be continuous until the inspector gets the samples for that day. You will be connected to the new water main after two consecutive samples pass the bacteriological test.

When it is time to sample the water flowing through the new water main, the contractor will place traffic cones around the valve to prevent anyone from parking over the valve. Don't move the cones, don't park over the cones and don't turn off the water valve.

Are there restrictions on when we can water our lawns?

There are no restrictions on watering your *lawn if you are using a hand-held hose, drip irrigation or soaker hose*. You can continue to water your lawn while construction is underway. There is no watering by irrigation systems or sprinklers between 10 a.m. and 6 p.m. Watering by hand-held hose, drip irrigation or soaker hose is allowed at any time.

Monday – no watering allowed

Tuesday and Friday – non-residential sites (apartments, businesses, parks and common areas) can water

Wednesday and Saturday (even numbers) – Residential addresses ending in 0, 2, 4, 6, 8 can water

Thursday and Sunday (odd numbers) – Residential addresses ending in 1, 3, 5, 7, 9 can water

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Where can I get more information?

Progress will be updated on the City of Fort Worth website at <https://www.fortworthtexas.gov/projects/cfw-east-fort-worth-water-and-sewer-improvements>.

You can also go to www.FortWorthTexas.gov and enter “101688” in the search bar on the home page. That is the project number.

Or, you can subscribe to the project page by scrolling to the bottom of the page - <https://www.fortworthtexas.gov/projects/cfw-east-fort-worth-water-and-sewer-improvements>, scroll to the bottom and click on “Subscribe to this Page” under “Want Updates.”

The project map and the project summary/frequently asked questions will be linked to this project page.

How do I report an emergency or non-emergency?

Emergencies

Water main breaks, sewer backups - 24 hours a day

- 817-392-4477, Select Option 1

Water Call Center (non-emergency)

- 7 am to 7 pm Monday through Friday
- 817-392-4477
- Closed City holidays

Download the MyFW app from the App Store or Google Play. You can report sewer overflows, leaks and water main breaks, missing or broken meter lids, water theft, water violations, no water service, water pressure issues and other sewer concerns.

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What are the other ways to make a report?

Text HELLO to 817-835-MYFW (6939) and type in one word, like “street light out” and the request will go directly to the specific team for a quick response.

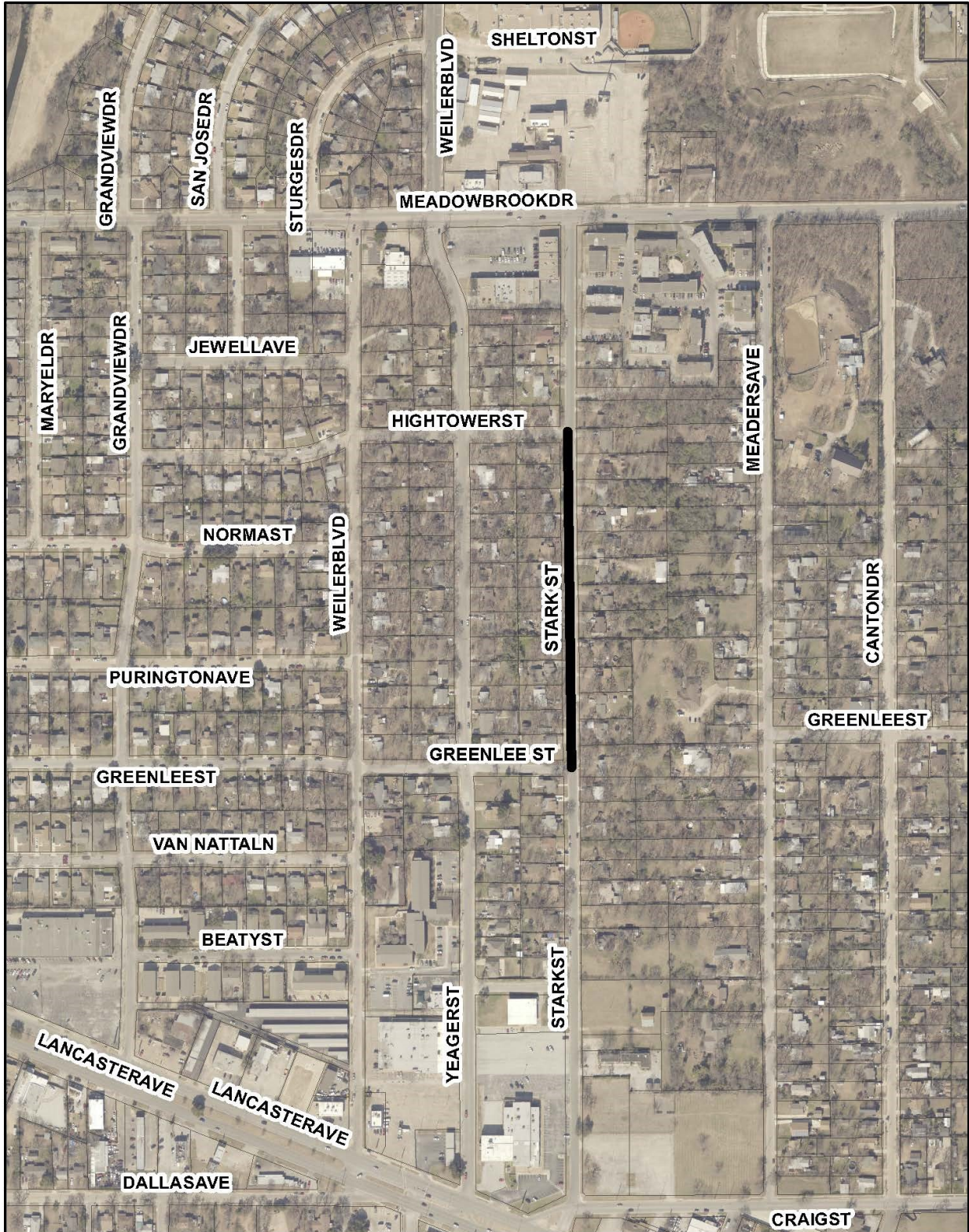
Or, go to customer care . . .

<https://www.fortworthtexas.gov/departments/communications/customercare>

and scroll down to “Ways to Connect with The City of Fort Worth.”

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