

**Fort Worth Downtown Neighborhood Water and Sewer
WebEx Community design meeting**

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Key Fort Worth Staff:

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453 evites mailed; 3 residents participated

Council District

District 9 Councilmember Elizabeth Beck

District 9 District Director Katherine Smith

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Summary:

This is a virtual WebEx community design meeting. Existing water and sewer mains will be replaced in an area south of East Northside Drive, west of Cold Springs Road and Union Pacific Railroad, north of East Belknap Street and east of the West Fork Trinity River.

This project is in City Council District 9 and impacts the Fort Worth Downtown Neighborhood Alliance.

The Fort Worth Downtown Neighborhood Water and Sewer Improvement project is also known as Water and Sanitary Sewer Replacement Contract 2019 Water Sewer Main-H and City Project Number 102780.

What streets are impacted?

The project area includes:

- NE 14th Street from Samuels Avenue to Woods Avenue (water and sewer)
- NE 13th Street from Samuels Avenue to Woods Avenue (water and sewer)
- Woods Avenue from East Northside Drive to 13th Street (sewer)
- NE 12th Street from Samuels Avenue to Woods Avenue (water and sewer)
- NE 11th Street from Samuels Avenue to Woods Avenue (water and sewer)
- Easement south of Northpark Drive from Samuels Avenue to the Trinity River (sewer)
- Pavillion Street from Samuels Avenue to Woods Avenue (water and sewer)
- Woods Avenue from Pavillion Street to Greer Street (sewer)
- Greer Street from Samuels Avenue to Woods Avenue (water and sewer)
- Samuels Avenue from Greer Street to 177 feet north of Mayfield Street (sewer)
- Mayfield Street from Samuels Avenue to Woods Avenue (water and sewer)
- Clear Lake Street from Cold Springs Road to the northern dead end (water)
- Easement between Mayfield Street and Cold Springs Road from Clear Lake Street to Woods Avenue (sewer)
- Garvey Street from Cold Springs Road to the eastern dead end (water and sewer)
- Easement east of North Hampton Street from Peach Street to East Belknap Street (sewer)

Why are you doing this project?

Fort Worth prioritizes water and sewer line replacements based on available data which includes the water main break history, leak history, CCTV (closed circuit TV) inspection, age of the line, line material and whether there are lead service lines.

In this instance, the project was created to replace deteriorated sanitary sewer mains and water mains.

Do you replace the water line up to my house?

We replace the City-owned service line, water meter, and meter box and will repair the street.

Will you need access to our property?

If an easement is needed you should have been, or will be, notified if your property is one that requires access. The contractor will provide a Right of Entry (ROE) letter to the property owner then upon approval the contractor will have access to the property.

Will our sewer service be disrupted?

Sanitary sewer service will not be interrupted. New sewer cleanouts will be installed at the property line. The sewer cleanout provides crews easy access if a backup or blockage occurs. The sewer line from the cleanout to the house and the private plumbing are the responsibility of the owner to maintain.

Will our water be turned off?

Water will be turned off for 15-30 minutes when service is transferred from the existing line to a temporary water line, and when the service is transferred from the temporary line to the new line.

I manage the Rocklyn at Samuels Avenue apartments in the project area. How will you notify residents that you are turning off the water and how much notice will you give?

We will coordinate with the offices at the apartment complexes in this area. We notify residents via 7-day door hangers and 1-day door hangers that we are starting construction. We understand that the apartment complexes want to notify their residents 48 hours in advance that we will be turning off the water to switch them to a temporary water line and then to switch them from the temporary line to the new water line, so we will do that with this project.

How does the temporary water line impact my home and my water bill?

The temporary water line insures that you are not without water during construction. Water must be continually flowing through the temporary line – which is above ground – during the winter months to keep the line from freezing. Customers should also keep their faucets dripping.

In the summer months the continuous flow keeps the water from becoming stagnant in the above-ground line. The bill for your water usage while you are on the temporary line is based on an average of the previous months' usage.

What happens if my property is damaged?

The contractor will take pictures and video of the property before breaking ground. We also encourage property owners to take pictures and video of their property before construction starts. The contractor will restore the property to its original condition.

Will the construction affect my irrigation?

The contractor will ask property owners to turn on the irrigation system so sprinkler heads can be located and flagged. The contractor has to cap irrigation lines before construction starts. The contractor will replace capped lines after construction is complete. Again, damage to irrigation systems during construction is the responsibility of the contractor.

Will we have access to our driveway during construction?

Yes, if for some reason your access needs to be blocked the city inspector or construction superintendent will notify you in advance so you can plan accordingly.

What is the timeline?

This is a design meeting. The next steps include:

- Addressing citizen comments/input from this meeting and completing the design
- Advertising for bids for construction
- Opening bids
- City council approval to award the bid to the contractor
- Pre-construction meeting with the contractor and inspector
- A WebEx community construction meeting to update those impacted by the project
- Construction starts

Where can I get more information?

Progress will be updated on the City of Fort Worth website at <https://www.fortworthtexas.gov/projects/cfw-fort-worth-downtown-neighborhood-water-and-sewer-improvements>.

You can also go to www.fortworthtexas.gov and put the project number – 102780 - in the search bar on the home page.

The link to this meeting video, the project map, and the project summary/frequently asked questions will be linked to the project page.

How do I report an emergency or non-emergency?

Emergencies – water main breaks, sewer backups – can be reported 24 hours a day by calling 817-392-4477 and selecting Option 1.

If it is not an emergency you can call the same number – 817-392-4477 - between 7 a.m. and 7 p.m. Do not select Option 1. Non-emergency calls will go to the Water Call Center. The call center is closed on all City holidays.

You can also download the MyFW app from the App Store or Google Play. Download the MyFW app from the App Store or Google Play. You can report sewer overflows, leaks and water main breaks, missing or broken meter lids, water theft, water violations, no water service, water pressure issues and other sewer concerns through the app.

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