Tierney, Vaughn, Fitzhugh and Stonegate Water and Sewer Improvement Project Community WebEx Design Meeting

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Key Fort Worth Staff:

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Summary

Fort Worth Water will replace existing water and sanitary sewer mains in an area bound by Randol Mill Road to the north, Williams Road to the east, Crenshaw Avenue to the south and Binkley Street to the west.

Construction will impact the Neighborhoods of East Fort Worth and Historic Randol's Mill Village Alliance area.

What streets are impacted?

- Tierney Road from Old Handley Road to North Hampshire (water/sewer);
- Easement between Tierney Road and Parker Street from South Hampshire Boulevard to Old Handley Street (sewer);
- South Hampshire Boulevard from 150 feet east of the South Hampshire/Tierney Road intersection to 65 feet east (sewer);
- Easement north of Old Handley Road from 150 feet northeast of the Tierney Road/Old Handley Road intersection to 140 feet northeasterly (sewer);
- Alley west of Vaughn Boulevard from Bideker Avenue to south of Burchill Road and from north of Burchill Road to 150 feet north (sewer);
- Easement between Crenshaw Avenue and Fitzhugh Avenue from South Collard Street to Bishop Street (sewer);
- Easement north of Stonegate Drive from 100 feet north of the Stoneview Circle/Stonegate Drive North intersection to 1,050 easterly then 250 feet southeasterly (sewer).

Why is Fort Worth Water doing this project?

Fort Worth prioritizes water and sewer line replacements based on available data which includes the water main break history, leak history, CCTV (closed circuit TV) inspection, age of the line, line material and whether there are lead service lines or cast iron service lines.

In this instance, the project was created as part of the City of Fort Worth Water Department's water cast iron pipe initiative that was implemented to reduce the amount of water main breaks. This improvement project was also developed due to the condition and age of the sanitary sewer lines in the area.

Do you replace the water service line up to my house?

We replace the City-owned service line to the property line. We also replace the water meter and meter box and will repair impacted areas on your property. We do not replace the water line from the water meter to your home or business.

The service line from the water meter to your home or business is considered private plumbing and, in the event of a leak, repairs need to be done by a licensed plumber at the homeowner's expense.

Will you need access to our property?

This construction is in the public right-of-way or in utility easements. If Fort Worth Water needs access to your property we will contact you prior to the start of construction.

Will the water be turned off?

The water will be turned off for 15-30 minutes when service is transferred from the existing line to a temporary water line, and when the service is transferred from the temporary to the new line. These switchovers are done during the day.

The contractor will knock on the door and let customers know when the water will be turned off. The transfer typically takes 30 minutes per house or business.

How does the temporary water line impact my home and my water bill? The temporary water line insures that you are not without water during construction.

In the summer months the continuous flow keeps the water from becoming stagnant in the above-ground line. The bill for your water usage while you are on the temporary line during the warmer months is based on the average of the previous months' usage.

During the winter months, water must be continually flowing through the temporary line to keep the line from freezing. Customers should also keep their faucets dripping.

If you see water running down the street, don't turn it off

Before we can connect your services to the new water line we have to flush the line.

The water flow – from flushing the line – will be continuous until the inspector gets the samples for that day. You will be connected to the new water main after two consecutive samples pass the bacteriological test.

When it is time to sample the water flowing through the new water main, the contractor will place traffic cones around the valve to prevent anyone from parking over the valve. Don't move the cones, don't park over the cones and don't turn off the water valve.

Will our sewer service be disrupted?

Sanitary sewer service will not be interrupted. New sewer cleanouts will be installed at the property line. The sewer cleanout provides crews easy access if a backup or blockage occurs.

The sewer line from the cleanout to the house is the owner's responsibility to maintain.

What part of the sewer line are customers responsible for?

The City side of the line starts at the main in the street and goes to the customer's sewer cleanout.

The customer's side of the service line goes from the sewer cleanout to the house and includes all plumbing inside the house.

Are we getting new curb, gutter and sidewalks?

Existing curb/gutter, sidewalks and driveways will not be replaced except in certain circumstances, which includes those that are damaged by the contractor during construction.

The contractor may need to remove and replace some curb and gutter and sidewalks to restore services. The contractor will also remove and replace driveway approaches that currently have water meters located in the approach and must be relocated.

What if my property is damaged?

The contractor will take pictures and video of the property before breaking ground. We also encourage property owners to take pictures and video of their property before construction commences.

Damage resulting from the contractor's activities during construction is the responsibility of the contractor.

Will the water and sewer affect my irrigation?

The contractor has to cap irrigation lines before construction starts.

The contractor will ask property owners to turn on their irrigation systems so the sprinkler heads can be located and flagged.

The contractor will replace capped or damaged irrigation systems.

Are there restrictions on when we can water our lawns?

There are no restrictions on watering your *lawn if you are using a hand-held hose, drip irrigation or soaker hose*. You can continue to water your lawn while construction is underway.

There are requirements. They include:

- No watering by irrigation systems or sprinklers between 10 a.m .and 6 p.m.
- As we said above, watering by hand-held hose, drip irrigation or soaker hose is allowed at any time, including during construction.

There is a twice-a-week *irrigation system or sprinkler schedule* with assigned days for all water customers.

- Monday: No watering allowed
- Tuesday and Friday: Non-residential sites (apartments, businesses, parks and common areas) can water
- Wednesday and Saturday (even numbers): Residential addresses that end in 0, 2, 4, 6 and 8 can water
- Thursday and Sunday (odd numbers): Residential addresses ending in 1, 3, 5, 7 and 9 can water

Will there be lane closures during construction?

We will know more once we have a contractor on board. Generally, there will be one-lane closures when the contractor is installing the water and sewer lines. Signs will be posted to alert motorists.

The hours of construction are 7 a.m. to 6 p.m., Monday-Friday and, if requested by the contractor, 9 a.m. to 4 p.m. or 5 p.m. on Saturdays.

Will the City's trash truck be able to pick up my trash and recycling during construction?

If your side of the street is closed on your scheduled trash collection day, the contractor will take your trash and recycling carts to the opposite side of the street so the trash collection vehicle can pick it up. For more about services offered through Code Compliance, go to

https://www.fortworthtexas.gov/departments/code-compliance/solidwaste

What is the timeline for this construction project?

The next steps include:

- Finalizing the design;
- Advertising the project for bids;
- Opening the bids;
- City council approval to award the bid to the contractor;
- Pre-construction meeting with the project manager, inspector and contractor;
- Community construction meeting to update those who will be directly impacted by the project.
- The contractor will hang a 7-day notice and 1-day/tomorrow notice on your door to let you know construction is starting.

Where can I get more information?

Progress will be updated on the City of Fort Worth website at <u>https://www.fortworthtexas.gov/projects/cfw-tierney-vaughn-fitzhugh-and-stonegate-water-and-sewer-improvements.</u>

The easiest way to go to the project page is to go to <u>www.FortWorthTexas.gov</u> and put the project number – 102785-2 – in the search bar on the home page.

The YouTube link to the WebEx community design meeting, the project maps and these summary/FAQs will be linked to the project page.

How do I report an emergency or non-emergency?

If it is an emergency - water main break/sewer backup - call 817-392-4477 and select Option 1. Option 1 is answered 24 hours a day.

If it is not an emergency, your call goes to the Water Call Center. The center staff responds to calls between 7 a.m. and 7 p.m. Monday-Friday. It is the same phone number, 817-392-4477.

The Water Call Center is closed on City holidays. Those holidays include Martin Luther King Day, Memorial Day, Juneteenth, July 4th, Labor Day, Thanksgiving and Christmas.

MyFW App

Another option to make a report is to download the MyFW app - the official app for residents and visitors to quickly and easily report issues to the City of Fort Worth, 24 hours a day 7 days a week.

It is free to download from the App Store and Google Play.

You can report sewer overflows, leaks and water main breaks, missing or broken meter lids, water theft, water violations, no water service, water pressure issues and other sewer concerns.

Provide a brief description, photos and use a map-based location feature to submit issues like graffiti, potholes or high grass.

Once submitted, the request will go directly to the appropriate city work team. You can even view the status of the request in the app and receive a notification when the work is complete.



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