

High ImpACT Pilot: One Year Update

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City Manager's Office

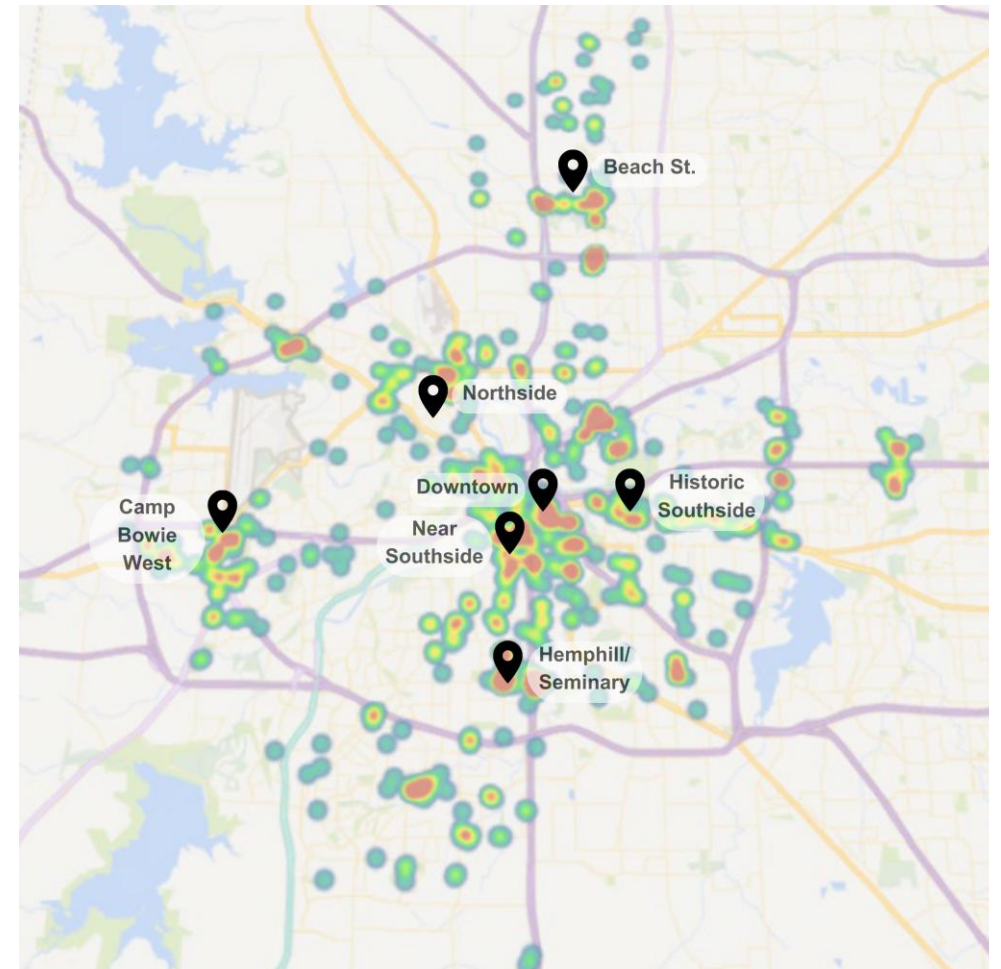
June 17, 2025

FORT WORTH®



High ImpACT Pilot

- 17-month pilot, launched May 1, 2024
- Ends September 30, 2025
- Contract with MHMR of Tarrant County
 - Subgrantees: Acclaim Health and Partnership Home
- Goal
 - Reduce homelessness in 7 severely affected areas by adding targeted mental health and housing resources
- Target Areas
 - Camp Bowie West/Las Vegas Trail (CD 3)
 - Seminary/Hemphill (CD 9 and 11)
 - Downtown (CD 9)
 - Near Southside (CD 9)
 - Historic Southside/Near Eastside (CD 8)
 - Northside/Stockyards (CD 2)
 - Beach Street intersections – from E. Lancaster to N. Tarrant Parkway (CD 2, 4, 8 and 11)



High ImpACT Pilot: Client Focus

- Referral Criteria
 - a) Must be unsheltered in target area
 - b) Experiencing long-term unsheltered homelessness and/or severe mental illness

70% of referrals came from target area
Neighborhood Police Officers (NPOs)

High ImpACT Pilot: First Year

May 1, 2024 – April 30, 2025

Identify High
ImpACT Client
List



Hire and Train
ACT Team



Begin Housing
Clients and
Engaging ACT
Team in Services

- 98 clients identified across 7 target areas

- Physician Assistant – Psychiatric
- Physician Assistant – Medical (JPS Health)
- Registered Nurse
- Program Manager
- Mental Health Specialist
- 1 Case Worker/Benefits Specialist
- 2 Housing Case Managers
- Peer
- Landlord Engagement Coordinator (Partnership Home)

- During this phase, 20 housing vouchers that were anticipated to be available were not due to HUD funding shortage





High ImpACT Pilot: Performance Measures

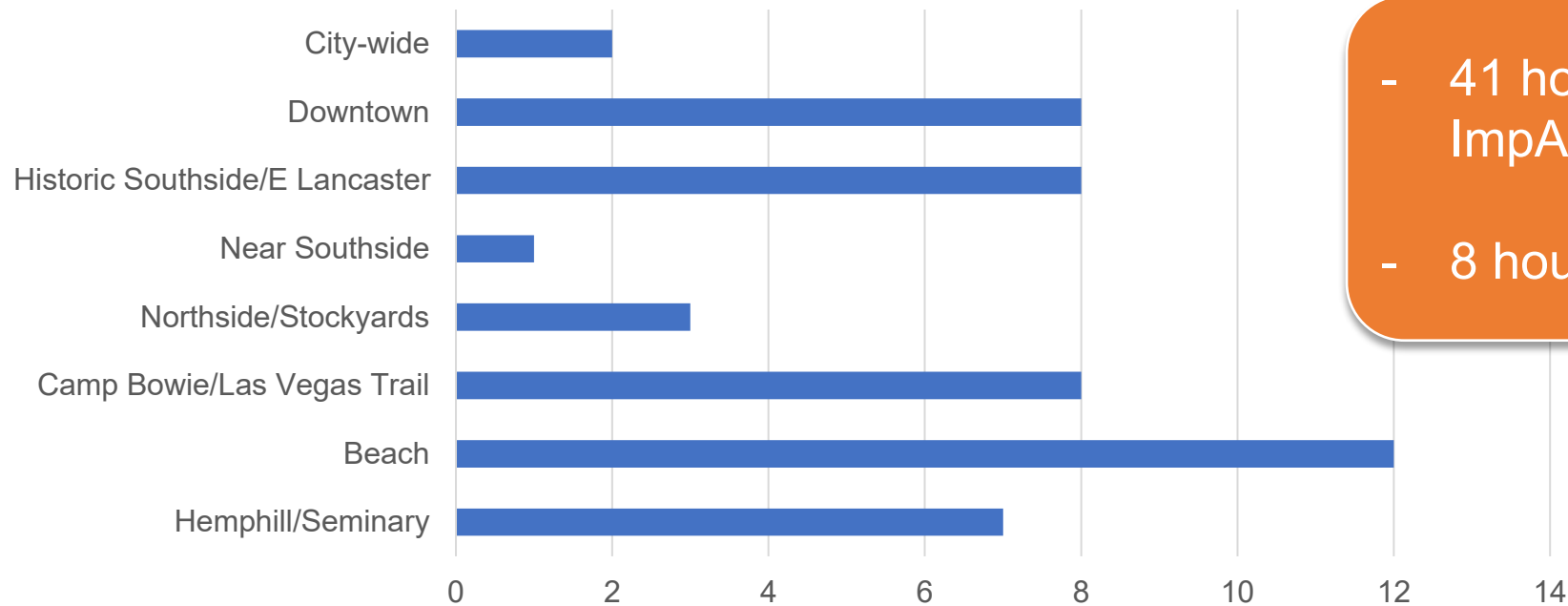
Performance Measures and Goals (by September 30, 2025)		Status as of April 30, 2025	
70%	At least 70% of those offered housing enter housing within six months	→ 89%	89% of referrals offered housing through master lease or HHSP have accepted
70%	After one year of entering housing, at least 70% are still housed	→ N/A	Program began on May 1, 2024. Of the 49 clients that entered housing through master lease or HHSP so far, 48 remain housed (98%)
80	Provide ACT Team services for 80 clients	→ 78	78 clients are being provided ACT Team services
40	Provide High ImpACT housing assistance to 40 clients	→ 41	41 provided housing assistance through High ImpACT master lease
40	Provide housing assistance to 40 additional clients by leveraging other programs	→ 32	8 provided housing assistance through HHSP 24 provided housing assistance through other programs



High ImpACT Pilot: Target Area Impact

May 1, 2024 – April 30, 2025

Individuals Housed by High ImpACT by Target Area



- 41 housed through High ImpACT master lease
- 8 housed through HHSP

High ImpACT Pilot: Client Characteristics

May 1, 2024 – April 30, 2025

The median housed High ImpACT Client has been homeless for 7.5 years and is 54 years old.

89% of High ImpACT clients offered housing accepted housing within 6 months.

The median number of interactions to reach housing acceptance for a High ImpACT client is 1.

NPOs With Highest Number of Referrals Housed

Officer Mike Kuzenka (CD 3)

- 9 referrals housed

Officer Drew Hernandez (CD 4)

- 7 referrals housed

Officer Michael Marquez (CD 8)

- 6 referrals housed



Pilot Learning

- Intensive, ongoing efforts required to maintain housing
- **Recovery oriented care is impactful**
 - **Already 39% of those clients needing mental health treatment have agreed to treatment**
 - Some are willing to enter treatment before housing while others have entered treatment after being housed
- Many clients were not on the radar of health systems and street outreach
 - For these individuals, the only touchpoint with services was law enforcement
- NPOs are vital for connecting referrals to High ImpACT team
- More areas covered results in the less impact felt in each area

High ImpACT: Next Steps

August 12: M&C approving continuation of High ImpACT program on City Council Agenda
- \$2,178,303 in FY26, currently built into General Fund base budget

1. Increase efforts to enhance successes of High ImpACT
 - Develop individualized plans in target areas with NPOs, HOPE, and relevant partner departments to include identification and mitigation of attractors
 - Focused anti-panhandling efforts in targeted areas
 - Leverage expanded outreach funding planned for FY26
2. Work to secure long-term housing assistance to transfer existing clients and accept new referrals

Thank you

