



Notice of the **Revenue Management and Customer Experience Committee Meeting** of the Dallas Fort Worth International Airport Board scheduled for Tuesday, March 31, 2026 at 12:38 p.m. This meeting location is accessible. Requests for interpretive services must be made 48 hours prior to this meeting by contacting James W. Baker III at (972) 973-4829 or BoardSecretary@dfwairport.com T.D. 1-800-RELAY-TX (1-800-735-2989) for information or assistance.

**Meeting Place
2400 Aviation Drive
Board Room – DFW Headquarters Building
DFW Airport, Texas 75261**

For DFW Airport Committee or Board meeting information please call 972-973-3571.

Consent Agenda – all items under this heading are a part of the Consent Agenda and require little or no deliberation by the Committee. A closed executive session may be held with respect to a posted agenda item if the discussion concerns one of the following:

1. Contemplated or pending litigation or matters where legal advice is requested of the Board’s Legal Counsel. Texas Government Code Section 551.071.
2. Discussion concerning sale or lease of real property, or negotiated contracts for donations to the Board, when such discussions would have a detrimental effect on the negotiating position of the Board. Texas Government Code Section 551.072.
3. Personnel matters involving discussions of the qualifications or performance of identifiable individuals already employed or being considered for employment by the Board. Texas Government Code Section 551.074.
4. The deployment, or specific occasions for implementation, of security personnel or devices. Texas Government Code Section 551.076.

**Revenue Management and Customer Experience Committee Meeting
Tuesday, March 31, 2026
12:38 PM
AGENDA**

1. Approve Minutes of the Revenue Management and Customer Experience Committee Meeting of March 3, 2026.

REVENUE MANAGEMENT AND CUSTOMER EXPERIENCE COMMITTEE

Consent Items for Consideration

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| Sharon McCloskey | R-1. | Approve contract no. PA1991 for Restroom Scent HVAC Diffusion System with Air Aroma USA Dist LLC of New York, New York in an amount not to exceed \$472,400 for the five-year term of the contract with a start date of May 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Sharon McCloskey | R-2. | Approve to enter into a Reimbursement Agreement with Customs and Border Protection for reimbursement of certain costs related to equipment and installation required for the performance of the Federal Inspection Service (FIS) facility located in Terminal D, in an amount not to exceed \$142,312.50. |

Action Items for Consideration

Sharon McCloskey R-3. Approve contract no. PA2030 for Janitorial Paper Products with Veritiv Operating Company of Carrollton, Texas in an amount not to exceed \$1,491,295.60, for the five-year term of the contract with a start date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

Posted on official bulletin board and website on **Thursday, March 26, 2026, at 10:45 a.m.**

3/26/2026 CSO