

## Dear Residential Collection Customer:

The City of Fort Worth's solid waste management residential collection policy permits "carry-out" service at the normal residential rate for residents who are either temporarily or permanently disabled and unable to carry their garbage/recycling to the curb for pick-up.

In order to be eligible for this service the following criteria must be met:

- 1. No one else living in the household or employed by the resident is capable of transferring the garbage/recycling carts to the curb.
- 2. A physician or optometrist must certify that the resident's disability is of a nature that prevents the resident from transferring the garbage/recycling carts to the curb.
- 3. Application must be resubmitted annually from the date of original application. Failure to do so will result in discontinuance of residential disabled carry-out service.

Applicants not meeting these requirements may select carry-out service for an additional fee of \$30 per month plus Texas sales tax (this is in addition to the monthly garbage fee).

Enclosed is an "Application for the Residential Disabled Carry-Out Service." The following steps should be taken when completing the form:

- 1. Please complete the section titled "Applicant's Verification of Disability and Household Occupancy."
- 2. Forward the entire form to your physician.
- 3. The physician should ensure that all of the section titled "Disability Statement" is filled in completely and signed by a physician.
- 4. Mail completed copy of application to:

City of Fort Worth Solid Waste Services Division Attention: Account Technician 4100 Columbus Trail Fort Worth, TX 76133

5. The City will verify all information.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Account Technician

Enclosure

## CODE COMPLIANCE DEPARTMENT SOLID WASTE SERVICES DIVISION