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**TARRANT COUNTY 9-1-1  
EMERGENCY ASSISTANCE  
DISTRICT  
FY24  
ANNUAL BUDGET**



# Tarrant County 9-1-1 Mission & Purpose



Mission – The Tarrant County 9-1-1 District The Tarrant County 9-1-1 District will continuously provide **reliable, accurate, responsive, and effective** emergency communication networks and services to our member jurisdictions ensuring the protection of life and property for citizens in our community

Purpose: - To establish the number 9-1-1 as the primary emergency telephone number for use by certain local governments in this state and to encourage units of local governments and combinations of those units of local government to develop and improve emergency communication procedures and facilities in a manner that will make possible the quick response to any person calling the telephone number 9-1-1 seeking police, fire, medical, rescue and other emergency services.

# Tarrant County 9-1-1 District Background



- The establishment of the Tarrant County 9-1-1 Emergency Assistance District was authorized by the State Legislature and ratified by the voters in 1985 for the purpose of implementing and maintaining an Enhanced 9-1-1 Emergency call network for residents of the District.
- District boundaries include all of Tarrant County, all areas outside Tarrant County included in the corporate limits of a member city, DFW Airport, and the City of Irving.

# Participating Member Cities



- Arlington
- Azle
- Bedford
- Benbrook
- Blue Mound
- Burleson
- Colleyville
- Crowley
- Dallas/Fort Worth Airport
- Dalworthington Gardens
- Edgecliffs
- Euless
- Everman
- Forest Hill
- Fort Worth

- Grand Prairie
- Grapevine
- Haltom City
- Haslet
- Hurst
- Irving
- Keller
- Kennedale
- Lakeside
- Lake Worth
- Mansfield
- North Richland Hills
- Pantego

- Pelican Bay
- Richland Hills
- River Oaks
- Saginaw
- Sansom Park
- Southlake
- Watauga
- Westlake
- Westover Hills
- Westworth Village
- White Settlement
- Unincorporated Tarrant County

# Tarrant County 9-1-1 District District Management



As defined in the legislation, the District is governed by a Board of Managers, who appoints an Executive Director. Current board members and their appointing authority include:

## Member

- Aubry Insko (Chair) – City of Grand Prairie
- Rick Brunson (Vice-Chair) – Tarrant County Commissioners Court
- Johnathan Ingols – City of Arlington
- Ray Richardson – Mayor’s Council
- Valerie Washington – City of Fort Worth
- Robert Alldredge – City of Fort Worth
- Sam Hall – City of Irving
- Robert Brooks – AT&T (non-voting)

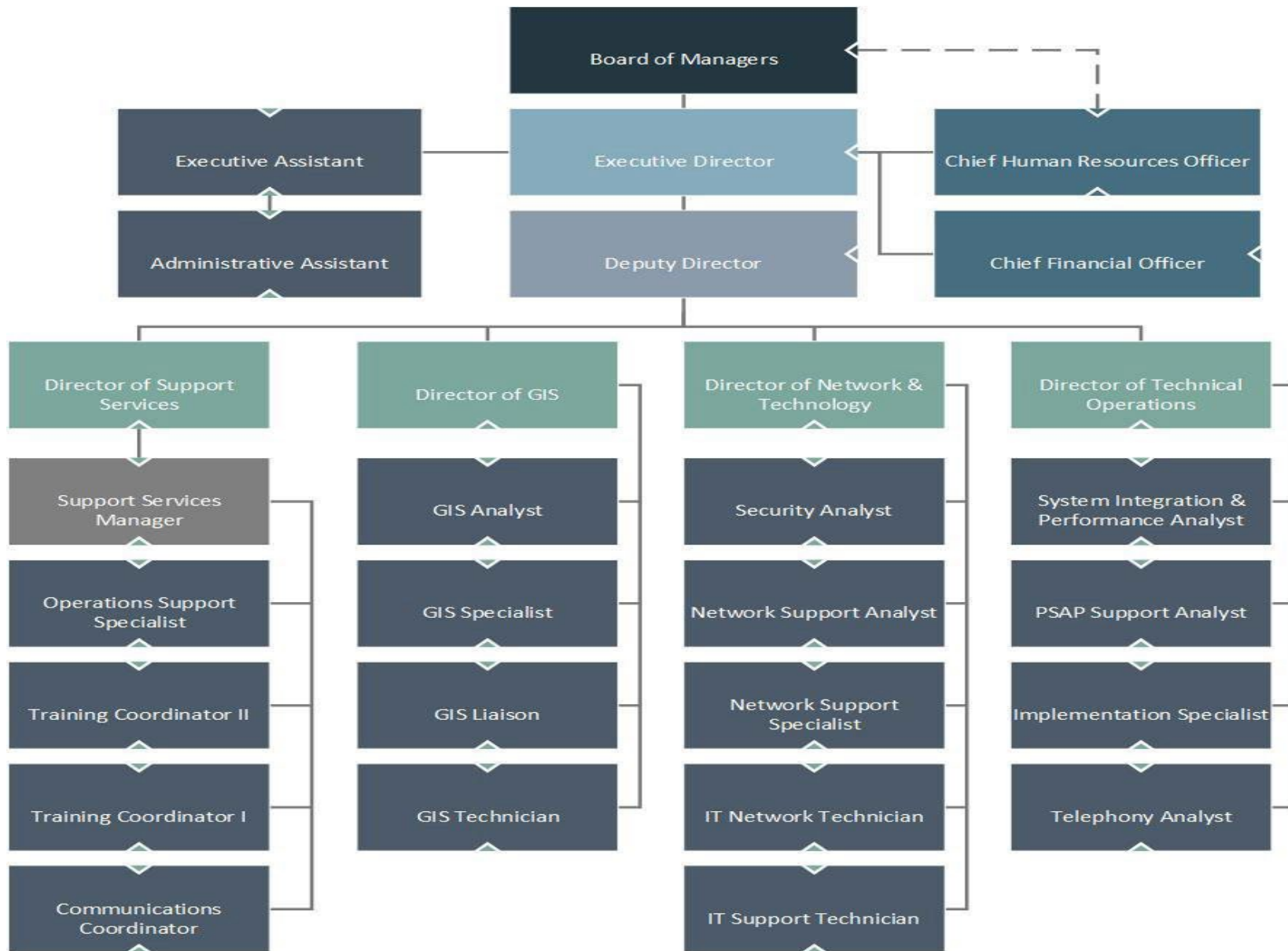
The Emergency Telephone Number Act states, “...the Board shall manage, control and administer the District. The Board may adopt rules for the operation of the District.” The legislation also allows the Board to appoint a director of communications for the District who serves as its general manager. The director, with approval from the Board, manages the services necessary to carry out the purposes of the Emergency Telephone Number Act.



# FY24 Goals and Objectives

- **Goal 1: Maintain Standards of Sound Governance**
  - Objective 1-A: Budget Performance Objective 1-B: Annual Policy Review
  - Objective 1-C: Annual Review of Mandated Statutory and Regulation Compliance
  - Objective 1-D: Annual PSAP Managers Survey Objective 1-E: Staff Development
  - Objective 1-F: External Influence
- **Goal 2: Maintain Reliable Network**
  - Objective 2-A: Network Availability
  - Objective 2-B: Monitor PSAP Hold Times
  - Objective 2-C: Mean-time to Repair
  - Objective 2-D: System Capacity
  - Objective 2-E: Preparedness
  - Objective 2-F: Wireless and Nomadic VoIP Testing
  - Objective 2-G: Customer Premise Equipment
- **Goal 3: Maintain Quality Databases**
  - Objective 3-A: Call Statistics Objective 3-B: Routing
- **Goal 4: Effective Outreach, Communications, and Education**
  - Objective 4-A: Engaging Stakeholders Objective 4-B: Stakeholder Communications Objective 4-C: Training

# Tarrant County 9-1-1 Emergency Assistance District Organizational Chart



# Tarrant County 9-1-1 District FY24 Critical Areas of Focus



- NG9-1-1 call routing technology is constantly evolving, and TC9-1-1 is dedicated to providing a solution to end-of-life equipment. Legacy 9-1-1 solutions have limitations Next Generation 9-1-1 Core Services (NGCS) has been designed to eliminate.
- The migration away from legacy 9-1-1 systems covers eight categories: Network (NG9-1-1 and ESInet), 9-1-1 Call Routing and Location, Geographic Information Systems (GIS), NG9-1-1 Core Services, PSAP 9-1-1 Call Handling Systems and Applications, Security, Operations and Operational Planning.
- The District is evaluating and exploring the feasibility of and strategies for regionalization of the 28 public safety answering points (PSAPs) that were assessed into a configuration that, with the support of the District, will maintain or improve service levels in Tarrant County while supporting an affordable system.
- Planned progress on the Next Generation of 9-1-1 services through continued interaction with our user base, proof of concept projects, and the continued maintenance and upgrades to the NG911 system, when appropriate.





# Tarrant County 9-1-1 District

## FY24 Budget Critical Areas of Focus

- A focus on Contingency and Continuation of Operations through proof of concept on our Regional Relocation Site strategy and an expanded program for onsite power support to enhance the ability of PSAPs to remain in their primary facility and sustain normal operations during limited commercial failure incidents
- Continue testing with carriers and service providers for improved location-based routing and preparation for the Z-Axis (height) data.
- The District completed the network upgrades, redesign, and network core services in FY 2022.
- The District has been awarded Grant through Commission on State Emergency Communications (CSEC) as a Subrecipient of federal Coronavirus State Fiscal Recovery Fund (CSFRF) funding opportunity # 4549601 for the Next-Generation 9-1-1 upgrade.
  - The grant program originally was ending on December 31, 2024 but the deadline was extended to December 31, 2026.
- The District is continuing to build the reserves for the Next-Generation 9-1-1 upgrade.

# Questions?

