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- The MyFW App is an easy way to report all non-emergency issues. It is free and can be used on Apple or Android phones.
- Non-emergency services include specific issues like parking and noise complaints.
- Environmental Services (formerly part of Code Compliance) handles garbage collection, recycling and bulk trash.
- Code Compliance handles stray animals and code violations like junk vehicles and building standards.
- Having zoning issues and permit inquiries? Contact the Development Services Department.

WHO SHOULD I CONTACT?

Emergency Services: 911

Non-Emergency Services: 817-392-4222

City Call Center: 817-392-1234

Handles calls for most City departments including, Code Compliance and Environmental.

Water Call Center: 817-392-4477

Development Services: 817-392-8000

TCU Police Department

Emergency: 817-257-7777

Non-emergency: 817-257-8400

For more information on the
TCU Neighbor to Neighbor program,
visit fortworthtexas.gov/TCUNeighbors

or contact the

City of Fort Worth
Community Engagement Office at
817-392-6201.

fortworthtexas.gov

TCU



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How to be a good neighbor?

Here are some tips for developing positive relationships with your neighbors.

- Make Nice: Meet and talk with your neighbors. Be sure to exchange contact information.
- When you intend to host a party, please notify your neighbors.
- Be mindful of unreasonable or excessive noise levels.
- Never block driveways or fire hydrants when parking on a public street, and never park over a sidewalk, crosswalk or within an intersection.
- Attend your neighborhood association meeting and events. To find your neighborhood association, visit oneaddress.fortworthtexas.gov.
- Keep your neighborhood litter free. Pick up trash and debris in your yard.
- Don't let your yard get overgrown. Tall grass is unsafe and you can be fined.

Whether you're a long-time resident or just here for a semester, City regulations apply. Please follow these helpful hints to be a good neighbor.

Fort Worth is committed to eliminating litter in our community. After all, littering and illegal dumping is a crime!

Here are some helpful tips to keep our neighborhoods clean:

- Garbage and recycle pickup occurs once a week. Bulk pickup is done once a month. To find out when you can place items out for pickup, visit fortworthtexas.gov or call 817-392-1234.
- Garbage and household waste must be stored in plastic bags and placed in the brown garbage cart.
- Recyclable items should be empty, clean and dry before placed unbagged in the recycle cart. No plastic bags, clothes hangers and styrofoam. For a complete list of recyclable items, visit fortworthtexas.gov.
- Carts should be placed at the curb after 6 p.m. the night before pickup and retrieved from the curb by midnight.

