

Interactive Voice Response System

Building Inspection Codes

100	Building Final
105	Stake Out
110	Framing
112	Insulation
115	Foundation
120	Piers
125	Zoning
130	Building Ceiling
135	Building Fireplace - Masonry
140	Building Ordinance
145	Building Special
160	Moving
170	Wrecking
180	Encroachment
185	Encroachment Soon to Expire
188	TPW Street Use
190	Building Soon to Expire

Electrical Inspection Codes

200	Electrical Final
205	Underground
210	Electrical Rough
215	Electrical Ceiling
220	Pool Belly
225	Pool Ditch
230	Pool Deck
235	Electrical Sign
240	Slab
245	Temporary Power Pole
250	Temporary Power
255	Electrical Wall
260	Electrical Ordinance
265	Electrical Special
290	Electrical Soon to Expire

Mechanical Inspection Codes

300	Mechanical Final
305	Mechanical Rough
310	A/C Condenser
315	Auto Fire System Hood
320	Combustion Air
325	Mechanical Wall
330	Duct
332	Mechanical Ceiling
335	Fans
340	Pre-Fab Fireplace Rough
345	Pre-Fab Fireplace Final
350	Flues
355	Gas Extension

Mechanical Inspection Codes (continued)

360	Heat Equipment
365	Hood
370	Insulation (not Building)
375	Pipe
380	Mechanical Ordinance
385	Mechanical Special
390	Mechanical Soon to Expire

Plumbing Inspection Codes

400	Plumbing Final
405	Plumbing Rough-1
410	Plumbing Rough-2 Top Out
415	Gas Final
418	Backflow
420	Sewer Final
425	Water Heater
430	Water Service
435	Plumbing Ordinance
440	Plumbing Special
490	Plumbing Soon to Expire

Sign Inspection Codes

500	Sign Final
505	Location
510	Piers
515	Sign Special
520	Annual
590	Signage Soon to Expire

IVR SYSTEM HELP

If you are having trouble using the automated system, you may receive some helpful information by pressing [*] when prompted. If you still need further assistance, press [0] to reach a live Customer Service Representative.

You may also connect directly to Planning and Development Department staff members by choosing option [6] from the main menu for the Staff Directory.

City of Fort Worth

Planning and Development Department,
1000 Throckmorton, Lower Level
Fort Worth, Texas 76102

Customer Service Phone: 817-392-2222
Administration Phone: 817-392-7820
DevCustomerService@fortworthgov.org

INTERACTIVE VOICE RESPONSE SYSTEM

24 hours a day, 7 days a week

IVR Line
(817) 392-6370

Inspection Services
and Results

Check Plan Review Status

Check Site Zoning

Platting Review Information

Access to Staff Directory

VOICE RESPONSE SYSTEM

PLANNING AND DEVELOPMENT
DEPARTMENT
City of Fort Worth



Interactive Voice Response (IVR) System

Welcome to the Development IVR System

In an ongoing commitment to improve customer service, the City of Fort Worth Planning and Development Department has updated the Interactive Voice Response System (IVR). It is available 24 hours a day, 7 days a week.

The Development IVR system will prompt you through the steps during your call. You may perform multiple transactions during each call. At the end of the call you will be issued a confirmation number. We recommend that you keep a record of your confirmation numbers and associated transactions in case they are needed for future reference.

IVR Line
(817) 392-6370

System Functions

Schedule Inspections	Press [1]
Cancel Inspections	Press [2]
Retrieve Inspection Results	Press [3]
Check Building Plan Review Status	Press [4]
Check Site Zoning	Press [5]
Subdivision Platting Review Info	Press [6]
Access Staff Directory	Press [7]

Before Calling You Will Need

- A touch-tone phone
- A site-specific permit/case number.
- An Inspection Code (choose from a code on the back of this brochure).

Permit Type Choices

Building	Press [1]
Electrical	Press [2]
Mechanical	Press [3]
Plumbing	Press [4]
Ordinance	Press [5]
Sign.....	Press [6]
Moving & Wrecking	Press [7]
Temporary Power	Press [9]

Schedule an Inspection

Choose the Permit Type.

Enter the Permit Number (the system will confirm the permit by speaking back the site address).

Enter the Inspection Code to Schedule.

Select the Inspection Date.

The cut-off time is 6:30 am to schedule an inspection for the same day.

After you have scheduled the inspection, you may:

- Leave a message for the inspector.
- Request to be notified when this inspection's result has been posted.
- Request another inspection for the same permit or a different permit.
- Get a Confirmation Number and hang up (use this Confirmation Number when inquiring about this telephone request).
- Return to the Main Menu.

Cancel an Inspection

Choose the Permit Type.

Enter the Permit Number (the system will confirm the permit by speaking back the site address)

Enter the inspection Code to Cancel.

After you have cancelled the inspection, you may:

- Cancel another inspection for the same permit or a different permit.
- Get a Confirmation Number and hang up (use this Confirmation Number when inquiring about this telephone request).
- Return to the Main Menu.

Retrieve Inspection Results

Choose the Permit Type.

Enter the Permit Number (the system will confirm the permit by speaking back the site address).

Enter the Inspection Code to Obtain Results.

After you have received the results, you may:

- Retrieve Messages from the Inspector
- Listen to more results for the same permit or a different permit.
- Reschedule the inspection.
- Return to the Main Menu.

Check Building Plan Review Status

Enter the Permit Number (the system will confirm the permit by speaking back the site address).

Press [1] - Listen to Plan Review Results.

Press [2] - Receive a Fax Copy of the Plan Review Results.

Press [3] - Receive an Email of the Plan Review Results (email must be provided at time of permit application).

After you have received the results, you may:

- Check the status of another permit.
- Return to the Main Menu.

Check Site Zoning

Choose to find Zoning Information by:

Address Press [1]

TAD Number Press [2]

Enter the Address or TAD Number (listen carefully to the prompts for instructions for entering this information).

After you have heard the zoning information, you may:

- Obtain zoning information for another site.
- Choose to receive a fax of the zoning information.
- Return to the Main Menu.

Subdivision Platting Review Information

1. Press the number corresponding to the type of case you have.

2. Enter the case number, which begins with the last 3 digits of the year.

After you have heard the case status, you will be given the option to have the information faxed to you or emailed if an address has been submitted to the City.