

E-Commerce Policy

I. Authority

The Fort Worth City Council is responsible for legislation, policy formulation, and overall direction setting of the government. This includes the approval of financial policies which establish and direct the operations of the City of Fort Worth (“City”). The City Manager is responsible for carrying out the policy directives of the City Council and managing the day-to-day operations of the executive departments, including the Financial Management Services Department (“FMS”). This policy shall be administered on behalf of the City Manager by the Chief Financial Officer / Director of FMS (“CFO”).

II. Purpose

To fully utilize available technologies to expedite cash payments and receipts, enhance employee productivity, and provide customer satisfaction.

III. Applicability and Scope

This policy shall apply to all funds under the budgetary and fiscal control of the City Manager and the Mayor and City Council.

IV. Glossary

See definitions related to this policy provided in the Glossary for Financial Management Policy Statements

V. Fully Integrated Financial Systems

All E-Commerce systems and procedures must fully and transparently integrate with the City’s financial and accounting systems, its depository bank systems, and any other City information system which interfaces with an E-Commerce system.

VI. Emerging Technologies

The City will work closely with its depository bank and other financial partners to evaluate and implement the standard industry-accepted technologies that prove to be efficient and effective in pursuit of the City’s E-Commerce goals.

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VII. Vendor E-Payments

The City will actively migrate vendor payments from paper checks to other forms of payment, including but not limited to 1) Automated Clearing House (ACH) payments; 2) Wire transfers; and 3) Procurement Card Payments.

VIII. Direct Deposits

The City will actively migrate payroll payments from paper checks, to electronic formats, including but not limited to 1) Direct deposits and 2) Electronic pay cards.

IX. Internet Payment Options

Working with its depository bank and other financial partners, the City will seek to develop and implement internet payment options of best practices which will allow customers and citizens to pay bills due the City conveniently and securely.

X. Information Security

The City will employ security measures consistent with best practice and the City's information security policy to ensure the integrity and confidentiality of customer and citizen data that is stored or is a component of transactions utilizing the City's information technology infrastructure or that of its service providers.

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XI. Revision History

Responsible Party – Assistant Finance Director, Treasury

Standard Statement: Revisions are detailed in the table. The revision number reflects the sequential order of updates and is archived under the corresponding fiscal year. The “Revision Date” refers to the date the change was made, which may differ from the “Effective Date” which is the first day of the subsequent Fiscal Year, as formal enactment is determined by Mayor and Council (M&C) action. The “Revision Summary” field specifies the nature of the change and may include a rationale.

Revision Number	Revision Date	Revision Summary	M&C
1	9/15/2020	Adopt FMPS E-Commerce Policy	M&C 20-0645
2	8/24/2021	Adopt FMPS E-Commerce Policy	M&C 21-0591
3	9/13/2022	Adopt FMPS E-Commerce Policy	M&C 22-0660
4	9/26/2023	Adopt FMPS E-Commerce Policy	M&C 23-0842
5	9/17/2024	Adopt FMPS E-Commerce Policy	M&C 24-0805
6	9/16/2025	Applied standardized FMP template	M&C 25-0837
7	9/15/2026	Adopt FMPS E-Commerce Policy	M&C 26-1055