

August 2024 District 5 Newsletter

City of Fort Worth, Texas sent this bulletin at 08/22/2024 08:47 AM CDT

District 5 Newsletter

Here's what's happening in District 5

Councilmember Bivens Police Oversight Community Meeting in District 5

Update on the Office of the Police Oversight Monitor with Independent Police Monitor

Bonycle Sokunbi
Director · Independent Police Monitor

Gyna Bivens
Councilwoman

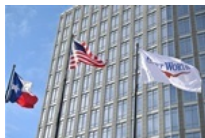
Saturday, August 24th
11 a.m.

Handley Meadowbrook Community Center
6201 Beaty St. Fort Worth, TX 76112

FORT WORTH Office of the Police Oversight Monitor

[Para español, haga clic aquí](#)

CITY SERVICES UPDATE



There's a new location, sign-in process for Development Services

The City's Development Services Department moved to City Hall on Monday, Aug. 19. All in-person development-related services, such as building permits, trades, plats, infrastructure, zoning, water development, backflow, and grease traps, will be available on the fifth floor of City Hall, 100 Fort Worth Trail.

Why it's important: This relocation aims to prioritize and enhance customer service and streamline the development process by providing a more convenient way to access all necessary services in one location.

Changes to expect: Due to the consolidation of development-related services on one floor, there is limited customer seating on the fifth floor. Consequently, a new and simplified sign-in process will be introduced for customers seeking assistance with their development projects.

- Upon arrival, in-person customers will be invited to sign in at lobby kiosks and wait to be called up to the fifth floor for assistance.
- Alternatively, appointments can be prearranged by visiting the Development Services [website](#) or by scanning the QR code below.
- This new process is intended to provide customers with a faster and more personalized experience.

What is not changing

- Hours of operation (8 a.m.-5 p.m. Monday-Friday)
- Online systems (Accela, CFW Permit Assist)
- Customer service phone number ([817-392-2222](tel:817-392-2222))

Use this QR code to access
Development Services.



WE ARE MOVING!

Starting on **August 19th** you can come to Fort Worth Water's new location for walk-in services like bill payment, new account set-up, and more!

New City Hall
100 Fort Worth Trail



New Lobby Hours
 Monday-Friday | 8am-5pm

FortWorthTexas.gov/water



As of Monday, Aug. 19, in-person business for Fort Worth Water Customer Relations has moved to the 5th floor of New City Hall, 100 Fort Worth Trail. At the same time, the operating hours will change to 8 a.m. to 5 p.m.

What is moving: This move affects only the services listed below.

- Making account or billing inquiries
- Canceling service
- Requesting duplicate bills
- Requesting assistance with MyH2O portal
- Establishing new service
- Making payment arrangements
- Making payments
- Transferring service
- Filing paperwork or making deposits for contractor fire hydrant meters

Most of the above services can be handled by phone at [817-392-4477](tel:817-392-4477).

The in-person services that moved from old City Hall are:

- Paying water impact fees, tap fees or other development related fees
- Requesting/receiving permit review comments - residential and commercial
- Inquiries regarding development-related water or sewer work order status
- Consultations on water and sewer issues related to development

What is not changing: The Water customer contact center remains open from 7 a.m. to 7 p.m. for receiving phone calls about account services. All other sections of the water utility located in old City Hall and other surrounding buildings will remain in their current office space for the next few months.



Mayor Pro Tem Gyna Bivens welcomed guests attending Infrastructure Summit 2024.

The August 8-9th event was hosted by the City of Irving and the North Texas Commission. This event showcased panel discussions dedicated to addressing crucial infrastructure vital for sustaining the region's growth. You may ask, WHY is Fort Worth's MPT welcoming guests to an event held in Irving? The event featured a celebration of the 50th Anniversary of the Regional Transportation Council, of which MPT Bivens is the Immediate Past Chair.

The Mayor and City Council Members of Fort Worth participated as panelists at the Tarrant County Women's Policy Forum luncheon.



Every representative shared their experiences and gave updates on significant local initiatives in their districts, along with personal projects aimed at improving city services.

L-R: Amy Rasor, CM Jeanette Martinez-District 11, Michelle Crim - WPF President, CM Elizabeth Beck-District 9, CM Macy Hill-District 7, MPT Gyna Bivens-D5, Mayor Mattie Parker, and WPF Immediate Past Chair Rebecca Montgomery



Mayor Pro Tem Bivens with Rebecca Montgomery and Trinity METRO Assistant Vice President Tara Crawford.



Concerned about speeding in your neighborhood?

You can submit a traffic calming request through the [MyFW app](#) or the call center at 817-392-1234.

Neighborhoods across the City to receive solar streetlights

For Year 4 FY2026, these neighborhoods were selected: Brentwood-Oak Hills, Central Meadowbrook, Historic Carver Heights, Historic Stop Six, Oakridge Terrace, Parker Essex Boaz, Stop Six/Poly Oversight, Stop Six Sunrise Edition and Deer Creek.

Benefits of new solar lighting include use of a renewable energy source, reduced environmental impact, cost savings for no electricity usage, reliable operation during power outages, low maintenance requirements, and minimum equipment requirements.

Read the full article: [Neighborhoods across the city to receive solar streetlights](#)

West Nile Virus

So far this summer, Texas has more human cases of West Nile virus than any other state, according to the Centers for Disease Control. The uptick is attributed to increased mosquito activity resulting from higher-than-normal summer rainfall.

The number of local, positive trap test results are higher than in recent years, too. As of Aug. 1, there has been 105 positive West Nile virus results for mosquito traps in the City's network of monitoring locations during the FY24 surveillance period.

Stagnant Water: Steps for Prevention

All mosquitoes need water to breed. Adult mosquitoes can rest in grass, shrubbery or other foliage, but they never breed there. Mosquitoes lay their eggs in standing water.

Empty water from all containers and outdoor items:

- Flower pots
- Buckets
- Tires
- Children's toys
- Bird baths

Maintain your swimming pool
Report all swimming pools with stagnant water



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To report incidents or ask questions call: 817-392-1234

[Para español, haga clic aquí](#)

Homeowner Anti-Mosquitoes Checklist

- Unclog gutters
- Drain flowerpot containers
- Apply mosquito dunks (larvicide) to yard drains
- Dump plastic wading pools
- Dispose of unused tires or drill holes in them
- Turn wheelbarrow upside down
- Empty water from containers in yard
- Fill tree holes with sand or cement
- Check for leaky outdoor faucets and/or pipes
- Replace water in bird baths and pet dishes daily
- Place mosquito-eating fish in ponds
- Check screens on windows and doors for tears
- Keep shrubs and brush trimmed to prevent mosquito resting sites

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QUESTIONS? 817-392-1234

[Para español, haga clic aquí"](#)

Parking Vouchers for Council Days



The City of Fort Worth will provide free parking vouchers for residents attending any daytime City Council meeting.

How it works: Receive a voucher at the desk located just outside the City Council chambers on the second floor of City Hall, 200 Texas St. Vouchers will be available 30 minutes prior to the start of meetings until the end of the meeting.

Council goers will need to pull a parking ticket from the dispensing machine when entering the Houston Street Garage (**1200 Houston Street**) and bring that ticket to the City Manager's Office. They will then be handed a voucher that can be used to charge.

Where to park: Parking is available at the Houston Street Garage, 1200 Houston St. (across from the Fort Worth Convention Center). The free parking voucher is only available for that parking garage.

For evening Council meetings, parking at downtown meters is **free after 6 p.m.**

..... **THE CITY IS ON THE MOVE!**



WE NEED YOUR INPUT

Take our survey and let us know what's working, what can be improved, and what matters most to you when it comes to transportation in Fort Worth. Scan the QR code >>>

MOVINGAMILLION.ORG



Learn more about the Master Transportation Plan ↓

One unified vision for pedestrians, bicycles, cars, transit, and freight.
Una visión unificada para peatones, bicicletas, automóviles, transporte público y carga.



Fort Worth enhances internet access for underserved neighborhoods

Fort Worth is tackling the digital divide by improving internet access in lower-income neighborhoods, ensuring everyone can benefit from online resources like education, job searches and telemedicine.

The City launched a wireless internet service in five neighborhoods: **Stop Six**, Ash Crescent, Northside, Rosemont and Como. This program provides crucial connectivity to residents who previously lacked reliable internet access.

Partnering with Sprocket Networks, the City aims to bring high-speed fiber internet to more areas over the next three years. Sprocket Networks is building a fiber network over three years to connect city locations and neighborhoods lacking internet.

What's next: Staff are developing a new Digital Navigator's Program to help residents access devices, affordable internet and digital skills training.



Junkyards are for junk. Private properties are not.

Junk vehicles on private property in Fort Worth aren't just an eyesore — they're a public nuisance that creates safety hazards in our community.

A vehicle is considered junk if it's:

- Lacking a lawfully attached, unexpired registration sticker and license plate.
- Wrecked, dismantled or partially dismantled.
- On private property and hasn't worked for over 20 consecutive days.
- Visible from a property different from the one where it's located.
- Fines can be as high as \$200, and the vehicle may be towed.

To report junk vehicle violations on private property, parked on the street, on public property, or for questions:

Call: [817-392-1234](tel:817-392-1234)

Mobile: MyFW app

Email: 1234@fortworthtexas.gov

Online: FortWorthTexas.gov

Contact the Police Department's non-emergency line: [817-392-4222](tel:817-392-4222)

Back to School Safety Tips



For the 13.3 million transportation workers and other motorists across the United States, the start of a new school year brings a need for extra caution. Drivers need to pay special attention to the millions of children and teens crossing the streets, waiting at bus stops, and entering and exiting buses. Each year in Texas, hundreds of vehicle crashes occur in school zones resulting in severe injuries and death. Accidents like these are preventable when drivers follow school bus and school zone laws and use these safe driving tips.

1 Never pass a school bus when red lights are flashing.

Red flashing lights and an extended stop sign mean a school bus is stopped to let students on or off. Drivers behind or in front of a school bus must stop even if the road is divided (unless there is a physical barrier separating the lanes). Passing a school bus with red flashing lights in Texas is illegal. Violators can receive up to a \$1,250 fine, driver's license suspension, and jail time.

2 Slow down and stay alert.

Obey speed limit signs. Look for students walking in the street or riding bicycles, especially in neighborhoods without sidewalks. Students on bikes are often inexperienced. Give them plenty of room.

3 Reverse with care.

Back up slowly and look for pedestrians in driveways, sidewalks, and around vehicles. Use all mirrors and a backup camera if the vehicle has one.

4 Look for crosswalks and prepare to stop.

According to the [American Automobile Association](#), more than one-third of drivers roll through stop signs in school zones or neighborhoods. Be alert at intersections and crosswalks. Students often dart into crosswalks, streets, and between vehicles, especially when trying to catch a bus. Always come to a complete stop.

5 Avoid distractions.

Using handheld devices while driving in Texas is illegal and can result in a \$200 fine. Research shows that when drivers take their eyes off the road for only two seconds, it doubles their chances of crashing.

Upcoming Events



POLICE • COMMUNITY PARTNERSHIPS

National Night Out 2024 is Tuesday, October 1st

Registration for National Night Out in Texas is NOW OPEN!

Here is the [link to register](#) your event.

If this does not work, follow the steps below

- Go to the [Main FWPD Website](#):
- **SELECT: Get Involved**
- **SELECT: National Night Out**
- **SELECT: Register Now!**

Your start and stop times are all up to you. *Please note:* If you register at the National Site for NNO, it does not register you with the City of Fort Worth registration.

If you need NNO signs, send an email to Charles.Kaneaster@fortworthtexas.gov.

We do not have banners. Thank you and we look forward to sharing a fun, safe evening with neighbors and family.

Are you looking for information about the City?

HAVE YOU SEEN GRAFFITI IN YOUR AREA?

HERES HOW TO REPORT IT:

Eric Manley CA, Field Operations Assistant Supervisor

Graffiti Abatement Program - Park & Recreation

(817) 988-2147 (cell)

(817) 392-2700 (office)

<https://www.fortworthtexas.gov/departments/parks/services/graffiti-abatement>



For Fort Worth specific emergency alerts, download the free Code Red app!

With a basic registration, you can sign up for alerts regarding the City's Outdoor Warning System, imminent storm warnings, evacuations, and shelter in place orders.

Watch Meetings Online Live OR Previously Recorded

To report junk vehicle violations on private property, parked on the street, on public property,
or for questions:

Call: [817-392-1234](tel:817-392-1234)

Mobile: MyFW app

Email: 1234@fortworthtexas.gov

Online: FortWorthTexas.gov

Contact the Police Department's non-emergency line: [817-392-4222](tel:817-392-4222)

Community Channel offers - 24-hour bulletin board with weather forecasts, current conditions, NOAA Weather Radio, live traffic cameras and news from the city.

Where to watch: Charter: 193; One Source: 31; Verizon: 36; AT&T Uverse: 99*

*Fort Worth TV channels and one FWISD channel are available on AT&T Uverse channel 99. Tune to channel 99 and click on the Fort Worth Municipal-Educational tab.

The MyFW App is now in Spanish!

Have you heard the most recent update? The My Fort Worth (MyFW) App team is thrilled to announce a significant update for its MyFW App and website: both platforms are now available in Spanish! This enhancement is designed to better serve the City's diverse population, ensuring that Spanish-speaking residents can easily access vital City services.

For mobile users: switching the MyFW App to Spanish users need to go into their device settings, select the General for iPhone users and General Management for Android users, and choose Spanish as their preferred language. This user-friendly feature allows Spanish-speaking residents to navigate the app seamlessly, accessing important services!

On the website: the process is simple. Visitors can change the language by clicking on the globe icon located in the top right corner of the MyFW Online Request homepage. This instantly translates the site, providing Spanish-speaking users with easy access to information about city services, events, and more.



What's the 3-1-1 with Fort Worth's new 311 nonemergency service?

Residents are now able to call either 311 or the 10-digit number ([817-392-1234](tel:817-392-1234)) to reach City services. 311, a nonemergency line, can only be dialed from a wireless device and must be called from within Fort Worth city limits. There is no cost for 311 mobile services.

A promotional graphic for City News. At the top left is the Fort Worth logo. The main text reads "Get news via text!" in large white letters on a blue background. Below this, it says "Visit fortworthtexas.gov/subscribe" and "to sign up for the latest news from the City of Fort Worth." On the left, a hand holds a smartphone displaying "CITY NEWS" and a news article layout. On the right, a white starburst shape contains the text "Receive news to your email or your phone about more than 150 different topics." The background is a dark blue with white wavy lines at the top and bottom.

Sign up for City News

<https://public.govdelivery.com/accounts/TXFTWORTH/subscriber/new>

To report issues/problems/concerns

MyFW app [App Store](#) or [Google Play](#)

Text hello to 817-835-MYFW (6939)

Chat at <http://fortworthtexas.gov/report/>

Call Center 817-392-1234, 1234@FortWorthTexas.gov or use the city's **online reporting form** at <http://fortworthtexas.gov/report/>

Produced by District 5 Council Member Gyna Bivens' office.

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