



Artificial Intelligence Audit

February 27, 2026

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The Artificial Intelligence Audit was conducted as part of the Department of Internal Audit's Fiscal Year 2025 Annual Audit Plan.

Audit Objectives

The objectives of this audit were to determine whether written procedures have been developed to help ensure proper governance, and to assess the City's use of artificial intelligence, if any.

Audit Scope

Our audit covered the period of October 1, 2023 through March 31, 2025. Activity beyond this period was reviewed as deemed necessary.

Continued Improvement

Mandatory training, once training programs have been identified and certified by the Texas Department of Information Resources

Continued communication with City staff

Executive Summary

As part of the Fiscal Year 2025 Annual Audit Plan, the Department of Internal Audit conducted an Artificial Intelligence Audit. To achieve our audit objectives, we reviewed City of Fort Worth (CFW) advisories and written policies and procedures, surveyed City departments regarding their use of artificial intelligence (AI), interviewed selected employees who used AI for City business, and reviewed materials created with AI assistance.

Based on our audit results, City management made efforts to help ensure proper AI governance. As noted within the [Background](#) section of this report, the City developed an AI governance charter to help ensure responsible use, proper oversight, and decision-making authority for an AI Governance Committee. The City also developed written policy regarding AI use, and published and made additional guidance available to City employees.

City management developed its initial Generative Artificial Intelligence (GENAI) Policy in December 2023. That policy was updated in December 2025. We also observed where AI was a component of the City's mandatory FY25-26 Texas Cybersecurity Awareness Training.

Audit survey responses indicated that most City departments (18 of 27) used AI tools and/or AI-integrated software. AI was used for specific tasks such as conducting preliminary research and data analysis, as well as for general tasks such as writing professional correspondence/memos. Internal Audit noted the following during audit observations and review of supporting documentation within sampled departments.

- Internal Audit did not identify any instances where departments used AI when working with protected confidential, personally identifiable, personal health, and/or proprietary information.
- Departmental AI users reviewed and verified AI information output for accuracy, quality, completeness, and appropriateness.
- AI users disclosed to their supervisors, the source of information obtained, and the specific AI systems used to obtain information. In some instances, depending on the nature and criticality of the information, Internal Audit obtained evidence that supervisors reviewed AI input and output for inaccuracies, misinformation, and appropriateness.

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Background

International Business Machines (IBM) defines artificial intelligence (AI) as technology that enables computers and machines to simulate human learning, comprehension, problem solving, decision making, creativity, and autonomy. With AI becoming a commonly used tool within business environments, the Business Partners Division of the City of Fort Worth's Human Resources Department developed the City's initial Generative AI (GENAI) Policy, with an effective date of December 18, 2023. The initial policy defined generative AI as a type of electronic or web-based tool that uses Large Language Models (LLMs) to produce content based on inputs, known as prompts, from the user. The Policy further indicated that generative AI was not actual "artificial intelligence", per se, but was a very sophisticated algorithmic model that predicts the likely language, text, or video that satisfies user prompts. Examples cited included OpenAI's ChatGPT, Google BARD, Microsoft 365 Copilot, and Dall-E.

On January 12, 2024, within *The RoundUp*, the City announced the publishing of the new GENAI Policy. ("*The RoundUp*" is noted as being the City's primary method for communicating internal news and information to employees through the intranet site and an e-newsletter sent directly to employee inboxes). *The RoundUp* article described AI as an innovative technology and indicated that the City implemented the Generative AI Policy to provide guidelines and to balance opportunities created by AI, by ensuring AI is used appropriately and responsibly. The publication further indicated that the Generative AI Policy:

- established the appropriate and responsible utilization of Generative AI software within the City of Fort Worth;
- applied to all employees, contractors, and any other individuals using the City network or electronic communication resources provided by the City;
- should be applied consistently with the Electronics Communications Resource Use Policy; and,
- touched on many aspects of GENAI, highlighting key factors of responsible use for a municipality, including:
 - disclosing and citing AI-generated work;
 - reviewing and verifying work output applied for accuracy, quality, completeness, and appropriateness of final output; and,
 - maintaining confidentiality and security of City information.

The Policy requires that City employees using AI technology tools must be compliant with the City's commitments and that any AI platform used should go through the same review process as other programs to ensure privacy, compliance, and security.

On October 13, 2024, *The RoundUp* was used to provide information to help employees stay safe with AI tools. The referenced publication was entitled "*Staying Safe with AI Tools: Best Practices for COFW Employees*". City employees were informed that as AI tools like ChatGPT, Google Gemini, and Grammarly become more integrated into our daily workflows, it's important to adopt best practices that ensure both productivity and security. Employees were also informed that while AI can boost efficiency, it also introduces potential risks such as data breaches and ethical concerns. Essential strategies communicated to employees to help stay safe when using AI tools included choosing trusted AI services, safeguarding sensitive information, understanding AI limitations, and following ethical guidelines.

On September 19, 2025, the Information Technology Solutions Department led in the development of a CFW AI Governance Charter to outline the guiding principles, composition, responsibilities, and decision-making authority for an AI Governance Committee within the CFW. The purpose for the AI charter was to ensure responsible use, management, and oversight of AI technologies in alignment with organizational values, legal requirements, ethical standards, and best practices. Based on information included in the Charter, the AI Governance Committee is strategic in nature and will handle and review all AI-related use-case requests, including but not limited to the use of external AI tools for business purposes and AI tools implemented within the City and related to daily productivity.

On December 19, 2025, the Information Technology Solutions Department revised the initial Generative AI policy. The revised December 2025 policy was renamed the Artificial Intelligence (AI) and Generative AI (GENAI) Policy and was made available to employees via: 1) a direct link from the intranet entitled “Artificial Intelligence” and 2) through a link provided in “*The RoundUp*”.

The Information Technology Solutions Department indicated that they created an AI Task Force to further revise the current AI policy and to draft an AI Governance Charter. The AI Task Force reportedly consisted of 12 City employees across eight departments (Communications and Public Engagement, Development Services, FWLab, Human Resources, Information Technology Solutions, Police, Transportation and Public Works, and Water Departments). The Information Technology Solutions Department indicated that the Task Force was disbanded once the AI Review Committee and AI Governance Board were formed. The Information Technology Solutions Department also noted that the City of Fort Worth’s “AI Governance Board” was comprised of staff from within the following departments: City Attorney’s Office, City Manager’s Office, Communications and Public Engagement, Development Services, Fort Worth Lab, Human Resources, Information Technology Solutions, Library, and Police; and that the City’s AI Review Committee was established with employees from the following departments: Municipal Court, Fire, FWLab, Information Technology Solutions, Police, Transportation and Public Works, and Water. The City’s AI Governance Board and AI Review Committee were both reported to have had their first meeting in February 2026.

Objectives

The objectives of this audit were to determine whether written procedures have been developed to help ensure proper governance, and to assess the City's use of artificial intelligence, if any.

Scope

Our audit covered the period of October 1, 2023 through March 31, 2025. Activity beyond this period was reviewed as deemed necessary.

This audit did not include a review or analysis of free versus procured AI software. Such review and analysis will be included in Internal Audit's Software Cost Optimization Audit, which is included in our FY2026 Annual Audit Plan.

Methodology

To achieve the audit objectives, the Department of Internal Audit performed the following:

- reviewed City of Fort Worth advisories, policies and procedures, etc.;
- surveyed departments regarding their use of artificial intelligence;
- interviewed staff within City departments;
- observed employees creating business-related materials with the use of AI; and,
- evaluated the City internal controls related to artificial intelligence.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

Audit Results

CFW Policy Regarding AI Use

As noted within the [Background](#) section of this report, the City implemented a Generative Artificial Intelligence (AI) Policy, effective as of December 18, 2023. This initial AI Policy was published as an advisory and issued by the City's Human Resources Department. On December 19, 2025, the Information Technology Solutions Department updated the 2023 policy with an AI and GENAI Policy.

The 2025 policy removed a previously included statement (made in the 2023 Policy) which indicated that the City's GENAI policy applied to all employees, contractors, and any other individuals using the City network or electronic communication resources provided by the City. However, Information Technology Solutions Department staff indicated that the 2025 policy also applied to contractors. Although the 2023 AI Policy was replaced in 2025, Internal Audit observed the 2023 advisory still available to CFW employees, as late as February 2026. Additionally, while the Policy was made available to all City employees via the intranet, it is not a part of the City's Personnel Rules and Regulations which require employee acknowledgement and acceptance.

The updated AI and GENAI Policy noted "secure use" as an additional purpose for the policy and referenced the use of AI technologies (versus a sole reference to GENAI) across all CFW departments. The updated policy also made reference to:

- evaluation and procurement requirements;
- clarification that all information entered into AI systems should be considered discoverable and subject to compliance with the Texas Public Information Act;
- training requirements;
- employees not needing to notify their supervisor when using an AI tool embedded in a City-approved product and authorized for use within the City;
- employees ensuring that all participants are informed and consent to the use of AI-powered notetaking tools, and that any recorded or transcribed content complies with organizational data privacy and confidentiality standards; and,
- definitions of terms such as AI, deepfake, and machine learning.

Internal Audit noted that AI was a component of the City's mandatory, annual Security Awareness Training. In reference to AI training required by Texas House Bill 3512, the CFW will be positioned to move forward in meeting the requirement once the Texas Department of Information Resources (DIR) certifies at least five AI training programs for state and local government employees.

AI Use, By City Departments

To help identify the prevalence and application of AI tools within the City's operational environment and to help identify associated risks and opportunities for governance, the Department of Internal Audit conducted a City-wide departmental survey that requested responses by July 18, 2025. We surveyed 27 of the 28 City departments (i.e., we excluded Internal Audit). Based on departmental feedback, ChatGPT is the most used AI tool within the City of Fort Worth. As an example, CFW departments use ChatGPT to help create job descriptions, job postings, social media content, position salary ranges, etc.

A total of 15 departments initially responded to the audit survey. Internal Audit interviewed those 15 departments and concluded that nine of the departments' AI use extended beyond routine administrative tasks. Examples of non-administrative tasks include identifying street conditions, translating and transcribing 911 calls, identifying a legislative action's impact on the CFW, etc. AI information related to those nine departments, plus the three additional departments that subsequently responded to the audit survey, are noted in the following table.

Departments Currently Using AI For Purposes Other Than Administrative													
	Neighborhood Services	FWLab	Park & Recreation	Police	Municipal Court	Transportation & Public Works	City Attorney's Office	Communications & Public Engagement	Human Resources	Aviation	Emergency Management Services	Fire	Total Use of AI Tool
AI Engine / Tool	ChatGPT												11
	Google Gemini												6
	Microsoft CoPilot												4
	Grammarly												3
	OpenAI												3
	Canva												2
	Perplexity												2
	Prepared Assist												2
	Anthropic Claude												1
	Apple Intelligence												1
	Axios												1
	Blyncsy												1
	Cyvl AI												1
	Eleven Labs												1
	Flock Safety												1
	Lemon Squeezy												1
	Placer AI												1
	PowerBI												1
	QuillBot												1
	Replika												1
Smart Response												1	
SmartLOF												1	
Suno												1	
Thought Exchange												1	
Westlaw Co-Counsel												1	
xAI Grok												1	
Total AI Tools by Department:	10	8	6	5	4	4	3	3	3	2	2	1	

Source: Departmental Survey Responses

The following table provides more insight as to how these 12 CFW departments use AI for purposes other than administrative.

Department	Manner of Using Artificial Intelligence
Aviation	<ul style="list-style-type: none"> • communication with tenants and airport users • research and analysis to gain initial understanding of subject matter.
City Attorney's Office	<ul style="list-style-type: none"> • research cases similar to current cases being worked on • draft confidentiality agreements for council members' signatures • cross-check an already determined position on specific subjects
Communications and Public Engagement	<ul style="list-style-type: none"> • rewrite stories in a simplistic and bullet form for target audiences
Emergency Management Services	<ul style="list-style-type: none"> • transcribe and summarize 911 inbound and outbound calls. • translate when calls are received in a non-English language • separate non-emergency calls from emergency calls so that emergency calls can be concentrated on providing maximum assistance to the community
Fire	<ul style="list-style-type: none"> • language translation for dispatch processing (discontinued in 2025)
Fort Worth Lab	<ul style="list-style-type: none"> • research and present information to the City Manager's Office • build job descriptions and research salaries for positions
Human Resources	<ul style="list-style-type: none"> • research and update job descriptions for existing positions and for positions that do not currently exist in the City but may be needed • send out Holiday greetings to HR staff while citing the source of how the greetings were generated • identify areas of complaints in employee survey
Municipal Court	<ul style="list-style-type: none"> • find information on many different things, such as marketing campaigns • find information to justify budget requests (e.g., why a security guard needs to be hired) • research appropriate language for newsletter (e.g., broadcast for the community about satellite court closure located at a library)
Neighborhood Services	<ul style="list-style-type: none"> • summarize Texas House or Senate legislative bills and grant rules and regulations • create social media posts for short and understandable messages for different divisions within the department • create meeting agenda ideas
Park and Recreation	<ul style="list-style-type: none"> • write professional correspondence like memos, emails, etc. • find correlation between the department and the Fort Worth Independent School District on having more access for the community to use schoolyards after hours
Police	<ul style="list-style-type: none"> • Flock Safety cameras and their advanced search package (e.g., convoy analysis, multi-geo search, and visual search) • enable the 9-1-1 dispatch center to livestream, receive multimedia, receive location information from mobile callers in real-time • encrypt data • transcribe to assist with foreign languages
Transportation & Public Works	<ul style="list-style-type: none"> • efficiently find out information regarding pavement conditions, storm drains, street striping and markings to determine which asset to prioritize for maintenance project • research job descriptions and compensation levels for positions in the department

Source: Departmental interviews and audit survey responses

Five (5) departments initially responding to the survey and one (1) other department that subsequently responded indicated that their use of AI is limited to routine administrative tasks such as composing emails and drafting memos.

Department	Departments Currently Using AI for Admin Purposes Only			Total AI Tools by Dept
	ChatGPT	Anthropic Claude	Microsoft CoPilot	
Library	2	0	0	2
Office of the Medical Director	2	0	0	2
City Manager's Office	1	0	0	1
Economic Development	1	0	0	1
Environmental Services	1	0	0	1
Information Technology Solutions	1	0	0	1
Total Use of AI Tool:	6	1	1	

Source: Departmental Survey Responses

The following five (5) departments indicated they were not using AI tools. Four (4) departments did not respond to the audit survey.

- City Secretary's Office
- Code Compliance
- Diversity and Inclusion (no longer a City department)
- Financial Management Services
- Water

[Exhibit I](#) of this report summarizes AI tools noted as being used by all responding City departments.

During our observations and review of supporting documentation within sampled departments, Internal Audit did not identify any instances where departments used AI when working with protected confidential, personally identifiable, personal health, and/or proprietary information. It should be noted that Emergency Management and Communications Department and Fort Worth Police Department operations require working with protected, confidential, personally identifiable, and personal health information as part of their business process. Both departments utilize an AI-powered, cloud-based platform designed specifically for 9-1-1 call centers.

Through Internal Audit inquiry, observations, and employee demonstrations, we concluded that departmental AI users review and verify AI information output for accuracy, quality, completeness, and appropriateness. Additionally, Internal Audit saw evidence supporting where AI users disclosed, to their supervisors, the source of information obtained and the specific AI systems used to obtain information. In some instances, depending on the nature and criticality of the information, Internal Audit obtained evidence that supervisors reviewed AI input and output for inaccuracies, misinformation, and appropriateness.

While Internal Audit identified no exceptions to established policy and saw evidence of AI governance, we concluded that tracking AI usage can be difficult, as it is sometimes hard to differentiate AI from work of an employee/human. Additionally, as AI use continues to increase and become part of the norm, oversight and monitoring is pertinent. Mandatory employee training, updated policies that are effectively communicated to staff, and ensuring that the AI Governance Board and Committee remain operational will help further ensure that AI-related risks are mitigated.

Acknowledgements

The Department of Internal Audit would like to thank all City departments for their cooperation and assistance during this audit.

Exhibit I: Descriptions of AI Engines/Tools Used by City Departments

Artificial Intelligence Engine / Tools	Description and Use	Departments
Anthropic Claude	Claude is an artificial intelligence, trained by Anthropic using Constitutional AI to be safe, accurate, and secure. Source: https://claude.ai/login	<ul style="list-style-type: none"> FWLab Office of Medical Director
Apple Intelligence	Apple Intelligence simplifies your everyday communication and helps you stay focused. Communicate across languages with Live Translation. Strike just the right tone with Writing Tools. And minimize distractions with prioritized notifications. Source: https://www.apple.com/apple-intelligence/	Neighborhood Services
Axios	Axios is an AI-powered software that helps organizations of all sizes plan, write, and send essential comms that boost trust, transparency, and alignment. Source: https://www.axioshq.com/about	Communications & Public Engagement
Blynscy	Blynscy is helping cities and state Departments of Transportation automate their roadway maintenance and asset inventory activities, eliminating expensive manual inspections and allowing agencies to scale at a moment's notice. Source: https://blynscy.com/	Transportation & Public Works
Canva	Canva AI helps you brainstorm, design, and polish content in a few clicks. Chat through ideas and shape them into professional, fully editable designs in one inspiring conversation. Source: https://www.canva.com/ai-assistant/	<ul style="list-style-type: none"> Communications & Public Engagement Neighborhood Services
ChatGPT	ChatGPT is a conversational AI assistant that can help with a wide variety of tasks, including: <ul style="list-style-type: none"> Answering questions and explaining concepts Drafting, rewriting, or summarizing content Providing creative suggestions (e.g. writing stories or ideas) Solving problems through logical reasoning Translating between languages Source: https://help.openai.com/en/articles/9260256-chatgpt-capabilities-overview	Various Departments
Cycl AI	Cycl mount Cycl's sensors on vehicles. As your fleet drives, we automatically capture every road, sidewalk, sign, and asset in your community. Our AI instantly detects pavement damage, ADA issues, and broken assets. You get condition scores, project priorities, and funding-ready reports without lifting a finger. Source: https://www.cycl.com/	Transportation & Public Works
Eleven Labs	ElevenLabs is a leading AI research and product company that specializes in high-quality, natural-sounding speech synthesis, voice cloning, and AI voice audio generation. Founded in 2022, it provides tools for text-to-speech (TTS), dubbing, and conversational AI used by creators, developers, and businesses. Source: https://www.google.com/search?q=Eleven+Labs+use+and+description	Neighborhood Services
Flock Safety	Flock Safety provide safety solutions to Law Enforcement, neighborhoods and businesses. Source: https://www.flocksafety.com/	Police

Source: Artificial Intelligence Engine/Tool Websites and internet searches

Exhibit I: Descriptions of AI Engines/Tools Used by City Departments (continued)

Artificial Intelligence Engine / Tools	Description and Use	Departments
Google Gemini	<p>Gemini is an interface to a multimodal LLM (handling text, audio, images and more). Gemini is based on Google’s cutting-edge research in LLMs, which began with the Word2Vec paper in 2013 that proposed novel model architectures that mapped words as mathematical concepts, followed by the introduction of a neural conversational model in 2015. This framework demonstrated how models could predict the next sentence in a conversation based on the previous sentence or sentences, leading to more natural conversational experiences. This was followed by our breakthrough work on Transformer in 2017 and multi-turn chat capabilities in 2020, which demonstrated even more compelling generative language progress. Source: https://gemini.google/overview/</p>	<ul style="list-style-type: none"> • City Attorney’s Office • FWLab • Human Resources • Municipal Court • Neighborhood Services • Police
Grammarly	<p>Grammarly’s AI agents work alongside you to provide feedback, predict reactions to your work, find sources, and improve efficiency, while making sure your unique voice shines through. Source: https://www.grammarly.com/ai-agents</p>	<ul style="list-style-type: none"> • FWLab • Neighborhood Services • Park & Recreation
Lemon Squeezy	<p>Lemon Squeezy is the all-in-one platform for running your software as a service (SaaS) business. Payments, subscriptions, global tax compliance, fraud prevention, multi-currency support, failed payment recovery, PayPal integration and more. Source: https://www.lemonsqueezy.com/</p>	<p>Park & Recreation</p>
Microsoft Co-Pilot	<p>Microsoft CoPilot is an AI-powered assistant integrated into the Microsoft ecosystem (Windows, 365, Edge) that enhances productivity by generating text, analyzing data, creating images, and automating tasks using Large Language Models (LLMs). It acts as a conversational partner to draft emails in Outlook, summarize meetings in Teams, create presentations in PowerPoint, and analyze spreadsheets in Excel. Source: https://www.google.com/search?q=Microsoft+Co-Pilot+use+and+description</p>	<ul style="list-style-type: none"> • FWLab • Library • Municipal Court • Park & Recreation • Police
OpenAI	<p>OpenAI is an American AI research and deployment company aiming to create safe Artificial General Intelligence (AGI) that benefits all humanity, known for developing models like GPT-4 and ChatGPT, operating through a unique non-profit foundation overseeing a for-profit public benefit corporation (PBC) with major investments from Microsoft. Source: https://www.google.com/search?q=who+is+open+ai</p>	<ul style="list-style-type: none"> • Aviation • FWLab • Neighborhood Services
Perplexity	<p>Perplexity is an AI-powered conversational search engine that delivers direct, accurate, and cited answers by querying the web in real-time. It uses Large Language Models (LLMs) to synthesize information from multiple sources, providing a concise summary with, reducing the need to click through multiple links. It is ideal for research, fact-checking, and in-depth analysis. Source: https://www.google.com/search?q=perplexity+use+and+description</p>	<ul style="list-style-type: none"> • Neighborhood Services • Municipal Court
Placer AI	<p>Placer.ai leverages a panel of tens of millions of devices and utilizes machine learning to make estimations for visits to locations across the US. The data is trusted by thousands of industry leaders who leverage Placer.ai for insights into foot traffic, demographic breakdowns, retail sale predictions, migration trends, site selection, and more. Source: https://www.placer.ai/anchor/reports</p>	<p>Park & Recreation</p>

Source: Artificial Intelligence Engine/Tool Websites and internet searches

Exhibit I: Descriptions of AI Engines/Tools Used by City Departments (continued)

Artificial Intelligence Engine / Tools	Description and Use	Departments
PowerBI	Power BI is Microsoft's business analytics platform that helps you turn data into actionable insights. Whether you're a business user, report creator, or developer, Power BI offers integrated tools and services to connect, visualize, and share data across your organization. Source: https://learn.microsoft.com/en-us/power-bi/fundamentals/power-bi-overview	Neighborhood Services
Prepared Assist	Consolidates critical tools to a single screen, capturing critical, actionable information that seamlessly transitions from call-taking to dispatch and dispatch to the field. Source: https://www.prepared911.com/platform/overview	<ul style="list-style-type: none"> • Emergency Management & Communications • Police
QuillBot	QuillBot is an AI-powered writing assistant designed to enhance, paraphrase, and refine text, widely used by students and professionals to improve efficiency and writing quality. It features tools like a paraphraser, grammar checker, summarizer, and citation generator, with browser extensions available for Chrome, Edge, and Word. It offers free and premium tiers, with capabilities including tone adjustment, AI content detection, and plagiarism checking. Source: https://www.google.com/search?q=quillbot+use+and+description	FWLab
Replika	Replika was founded by Eugenia Kuyda with the idea to create a personal AI that would help you express and witness yourself by offering a helpful conversation. It's a space where you can safely share your thoughts, feelings, beliefs, experiences, memories, dreams – your “private perceptual world.” Source: https://replika.com/about/story	Park & Recreation
Smart Response	Smart Response is a cloud-based intelligence software for first responders aimed at eradicating miscommunication and missed communication. Source: https://smartresponsetech.com/#overview	Fire
SmartLOF	Halfff's Smart Likelihood of Failure, or Smart LOF, machine learning model was used to analyze historical condition results and a variety of physical, spatial and demographic attributes of storm drains to learn the patterns of poor condition. Source: https://halfff.com/news-insights/insights/how-ai-and-machine-learning-reshape-aec/	Transportation and Public Works
Suno	Suno is a leading generative AI platform that creates full, high-quality songs—complete with vocals, instrumentation, and lyrics—from simple text prompts or user-provided lyrics. It acts as a web-based Generative Audio Workstation (GAW) and is used for fast music creation, supporting various genres, styles, and advanced features like extending clips and creating custom, copyright-friendly audio. Source: https://www.google.com/search?q=suno+use+and+description	Neighborhood Services
Thought Exchange	An AI-powered engagement platform combines deep AI capabilities with proprietary qualitative survey methods, bridging the gap between quantitative sentiment and actionable solutions. ThoughtExchange takes weeks off feedback processes by providing leaders with multiple engagement methods and instant AI-powered analysis to identify effective actions. Source: https://thoughtexchange.com/plans/	Human Resources

Source: Artificial Intelligence Engine/Tool Websites and internet searches

Exhibit I: Descriptions of AI Engines/Tools Used by City Departments (continued)

Artificial Intelligence Engine / Tools	Description and Use	Departments
Westlaw CoCounsel	<p>CoCounsel Legal is the most advanced single AI tool that helps you complete research, drafting, and document analysis with speed and precision. It allows you to work across the tools you use every day — including Westlaw, Practical Law, Microsoft 365, and document management systems (DMS) — within a single, unified experience. Enhanced with the power of expert-created prompts, end-to-end agentic workflows, and deep research, CoCounsel Legal enables you to work faster so you can focus on the high-value strategies that drive better business outcomes and growth. It is purpose-built for legal professionals and grounded in authoritative Westlaw and Practical Law content and expertise, so you can feel confident your results are thorough and accurate.</p> <p>Source: https://legal.thomsonreuters.com/en/products/cocounsel-legal</p>	City Attorney's Office
xAI Grok	<p>Grok is a generative AI chatbot developed by xAI, Elon Musk's artificial intelligence company. Launched in late 2023, it is designed to be a "maximally truth-seeking" AI, with a defining, "rebellious" personality inspired by The Hitchhiker's Guide to the Galaxy. Its most significant differentiator from competitors like ChatGPT or Claude is its real-time access to data via the X (formerly Twitter) platform.</p> <p>Source: https://www.google.com/search?q=grok+use+and+description</p>	FWLab

Source: Artificial Intelligence Engine/Tool Websites and internet searches