

Fire Flow: Create an Application

1. Please check your project location address. If your project address is within the corporate limits of another municipality, please contact that municipality for a fire flow test. If your project is outside the corporate limits of Fort Worth, confirm you are planning to connect to Fort Worth water. If you are unsure, contact wpd@fortworthtexas.gov to verify Fort Worth water availability. If a fire flow request is submitted and is not served by Fort Worth water, it may take some time to refund payment.
2. Go to (<https://aca-prod.accela.com/CFW/Default.aspx>) and create a new account. If you already have an account, log in and skip to step 5.

The screenshot shows the top navigation bar with links for Home, Development, Fire, Gas Well, Planning, Street Use, Infrastructure, and more. Below the navigation is an "Advanced Search" dropdown. The main content area is split into two columns. The left column contains a "Please Login" section with instructions for existing users and a "New Users" section with instructions for registration and a "Register Now" button. The right column contains a "Sign In" section with input fields for "USER NAME OR E-MAIL" and "PASSWORD", a "Forgot Password?" link, a "Sign In" button, and a "Remember me on this device" checkbox. At the bottom of the right column, there is a "Not Registered?" link and a "CREATE AN ACCOUNT" button, which is circled in red.

Home Development Fire Gas Well Planning Street Use Infrastructure more ▾

Advanced Search ▾

Please Login
Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right.

New Users
If you are a new user you may [register](#) for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.

[Register Now »](#)

Sign In

USER NAME OR E-MAIL: *

PASSWORD: *

Forgot Password?

[Sign In](#)

Remember me on this device

Not Registered?
[CREATE AN ACCOUNT](#)

3. Fill out all required information, read and check off the Terms of Service, and continue.

Advanced Search ▾

Login Information

STEP 1 OF 2: ACCOUNT DETAILS

* Required Fields

USER NAME: *

E-MAIL ADDRESS: *

MOBILE PHONE: *

PASSWORD: *

TYPE PASSWORD AGAIN: *

ENTER SECURITY QUESTION: *
Select ▾

ANSWER: *

I have read, understand, and agree to the [Terms of Service](#)

CONTINUE

4. Select contact type and fill out required information.

Advanced Search ▾

Select Contact Type

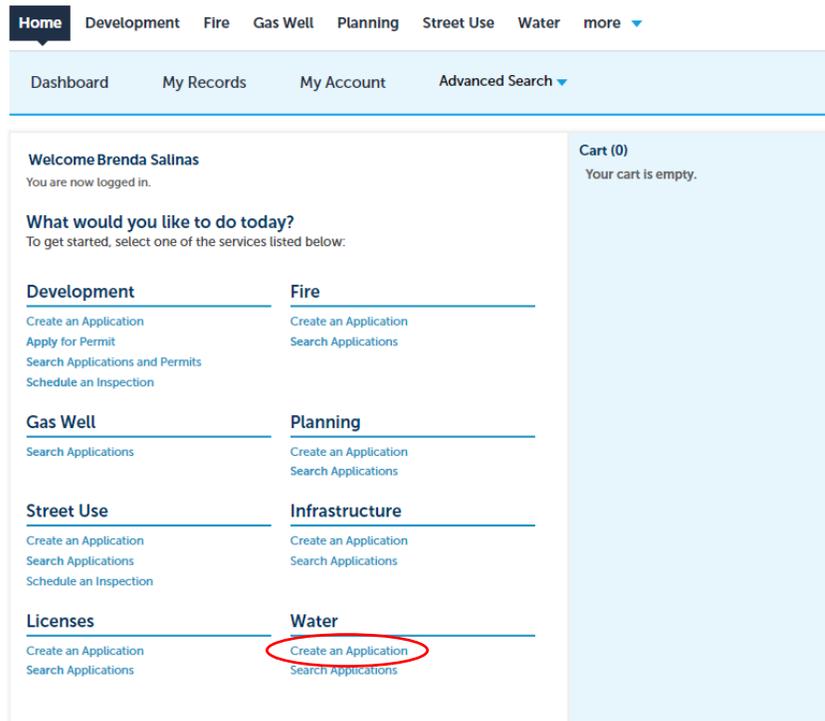
STEP 2 OF 2: CONTACT DETAILS

CONTACT DETAILS FOR:
Select ▾

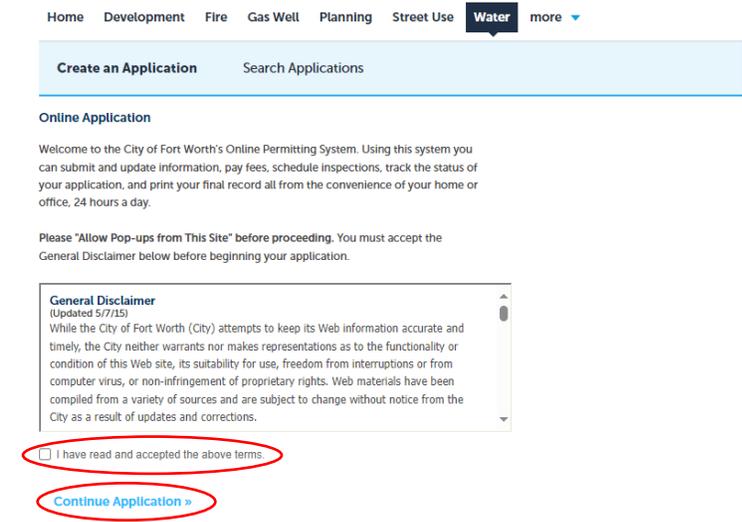
Back

5. Once account has been created, sign in.

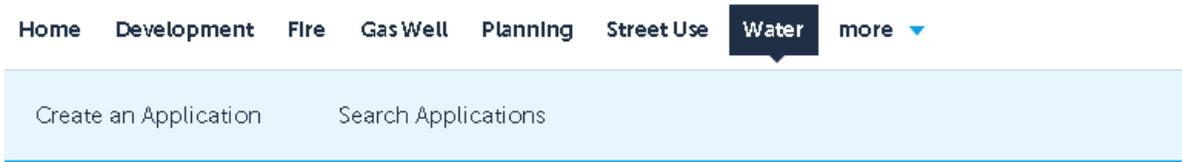
6. From Home tab, navigate to Water and select Create an Application



7. Check off if you read and accept the terms and continue application.



8. Click Water Permits drop down menu and select Water Fire flow and click continue application



Select a Record Type

Choose one of the following available record types. For assistance or to apply for a record type not listed below please contact us.



▼ Water Permits

- Water Department Studies/Loadings
- Water Fire Flow
- Water Miscellaneous Projects

[Continue Application »](#)

9. Fill out custom fields. Project Name and Project Location Address are required. Project Description, Site Elevation, and Attachment are optional.
10. Click continue application
11. Review the application
12. Check out