



SmartFlush

A water conservation toilet replacement program

APPLICATION & CONSENT FORM

Voucher Program

Customer responsible for pick up and installation

CARE Program

Installation provided for elderly or low income customers

SmartFlush Guidelines

Toilets are the largest single use of water inside the home. Older toilets made before 1994 use 3.5 to 7 gallons of water per flush (gpf). Replacing these older toilets is a smart way to save water and money with every flush.

The City of Fort Worth Water Department offers qualifying customers up to two (2) free WaterSense-labeled toilets per lifetime of the home. The label means the product has been tested for efficiency and performance.

All replacement toilets are an elongated bowl, ADA/handicapped-compliant, white toilet.

Acceptance criteria for all SmartFlush Programs

- Have an active Fort Worth Water Account (Programs are exclusively for Fort Worth residents).
- Own/rent a home built before 1994. If renting, a Landlord Consent Form is required.
- May not have participated in the program previously at the address.
- All information will be verified with the water utility and Tarrant Appraisal District records.
- Agree to install the toilet within 30 days and follow proper disposal methods for removed toilets.
- Toilets are warranted through the manufacturer and the City of Fort Worth assumes no responsibility for defects or performance problems.

Voucher Program

Provides up to two (2) toilets to qualified City of Fort Worth water customers. Toilets provided at no charge. No installation is provided.

Voucher Program Procedure
If approved for toilet(s), you will receive a paper voucher containing pick-up instructions via U.S. mail in 6-8 weeks.

Toilets should be installed within 30 days. All associated plumbing expenses are the customer's responsibility.

Learn more about saving water and money at SaveFortWorthWater.org

CARE Programs

Provide up to two (2) toilets and a no-charge installation to qualified City of Fort Worth water customers over age 70 OR who meet federal household low-income guidelines.

Procedures for CARE Program for Elderly (Over age 70)

After approval, you will be contacted directly by a city-contracted plumber to schedule a convenient time for a no-charge installation. Please allow 6-8 weeks for processing and scheduling.

Procedure for CARE Program for Low-Income Customers

Low income applicants must first apply and have income eligibility approved through the City of Fort Worth Neighborhood Services program. Call 817-392-7548 to request an income verification for SmartRepair through Neighborhood Services. Do not submit a SmartFlush CARE program application until after income eligibility has been approved. Please allow 6-8 weeks after your income is verified for a city-contracted plumber to schedule a no-charge installation.

SmartFlush Application



Save time by applying online at www.savefortworthwater.org

Information below is required for either program.

Fort Worth Water Account Number: _____

Name _____

Address _____ Zip _____

Year Built _____ If renting, please complete Landlord Consent Form on next page.

Home Phone _____ Cell _____ Birthdate ____/____/____

Email _____

Number of toilets 1 2 All toilets are white ADA/handicapped-compliant models.

Check box below to select program.

Applying For Voucher Program | Sign and date below.

- I/We understand this program is limited to two toilets per lifetime of the home.
- In accepting these toilet(s), I/we acknowledge that I/we are responsible for pick up and all associated costs to install the toilet within 30 days. After 30 days, I/we understand a visual onsite inspection may be conducted to verify installation. The City of Fort Worth recommends use of a qualified plumber.
- I/We acknowledge that the City of Fort Worth is not responsible for the condition of the plumbing on my side of the water meter now or in the future. (i.e. leaks, sewer problems, etc.)
- I/We understand that failure to comply with these conditions may require that toilets be returned (if not installed) or payment provided.

Applying for CARE Program | Sign and date below.

- I/We understand this program is for low-income City of Fort Worth homeowners over the age of 70 OR who meet current Federal Income Guidelines* for this program by applying through Neighborhood Services for the SmartFlush CARE program. *For questions about federal income requirements, please contact Water Conservation at 817-392-8740.
- I/We understand this program is limited to two toilets per lifetime of the home and that a city-selected plumbing contractor will perform the installation of the toilet(s), at no charge to customer.
- In accepting this installation, I/we acknowledge that the City of Fort Worth Water Department is in no way responsible for any damages to the real property listed above, which may result from or be caused by installation of toilets.
- I/WE understand that the City of Fort Worth Water Department and contracted plumber retain the prerogative to decline the installation of toilets in cases where plumbing conditions are deemed unsafe, unreliable, or insecure.

Applicant Signature _____ Date _____

Send completed application to SmartFlush Program:

Email: WaterConservation@fortworthtexas.gov

Mail: SmartFlush Program, 200 Texas St., Fort Worth, TX 76102

Fax: 817-392-8735 Phone: 817-392-8740

FOR OFFICE USE ONLY

Active water account Income verified Consent form received Landlord Consent form received

Age Verified TAD Verification: Name match app Year built _____

Revised Nov

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SmartFlush Landlord Consent



Permission from Property Owner to allow for toilet replacement through either program is required.

Owner/Landlord Information:

Name _____ Phone _____
Email _____

SmartFlush Landlord Consent Agreement (Please read, sign and date):

- I am the landlord of said property and agree to all terms that apply.
- I have submitted a written application to the City of Fort Worth for services under the City's SmartFlush Program.
- I understand that this program is for replacement of non-low flow toilet(s) in houses built before 1994.
- I understand that my renter may receive up to two toilets.
- I understand that it is the (landlord or renter's) responsibility to install received toilets within 30 days of receipt for the Voucher program.
- I understand that the toilet(s) will be installed by a plumbing contractor for the CARE program and may require modifications to existing plumbing.
- In accepting these toilet(s), I acknowledge that the City of Fort Worth is in no way responsible for any damages to the real property listed above, which may result from or be caused by installation of the toilet(s) or modifications to the plumbing.

Tenant Information:

Name _____ Phone _____
Address of Rental Property _____ Zip Code _____
Email _____ Water Acct No. _____

Check Box for Select Program: Voucher (tenant/landlord responsible for pickup and installation)
 CARE (City of Fort Worth installation)

Landlord Printed Name

Landlord Signature(s)

Date

SmartFlush