

## City of Fort Worth, Texas Job Description

<b>Classification Title</b>	Senior PeopleSoft Systems Administrator		
<b>Job Code:</b>	PR2490	<b>Job Family:</b>	Professional
<b>Pay Grade</b>	711	<b>Date Reviewed:</b>	06/22/15
<b>FLSA Status</b>	Exempt	<b>Date Revised:</b>	11/24/15

### GENERAL SUMMARY

Performs advanced system administration, operations, maintenance, design, support, and implementation for Enterprise Resource Planning (ERP) systems; oversees specialized technical services functions; and provides responsible support to senior management or supervisory staff.

### ESSENTIAL DUTIES & RESPONSIBILITIES

*The intent of this job description is to provide a representative summary of the major duties and responsibilities performed by incumbents of this job. Incumbents may be requested to perform job-related tasks other than those specifically presented in this description.*

1. Maintains operational readiness/stability of ERP environments.
2. Coordinates with staff to include prioritizing and scheduling work and system updates/changes; ensures employees follow policies and procedures.
3. Installs, customizes, and implements ERP systems and provides support and management for these systems.
4. Analyzes ERP needs; considers and analyzes multiple possible solutions; implements solutions, developing work plans with specific procedures, schedules, and time frame elements.
5. Monitors system performance; optimizes resource utilization; troubleshoots associated problems; and manages maintenance functions as necessary and ensures reliable backup and recovery strategy.
6. Generates appropriate documentation; and writes analytical reports and appropriate correspondence.
7. Attends training sessions and plans meetings as appropriate; stays current with industry trends and innovations; and researches and analyzes new technologies.
8. Prepares bid documents, and related material to obtain information on prices of goods and services from vendors; analyzes bids; and makes recommendations.
9. Performs other related duties as required.
10. Adheres to assigned work schedule as outlined in the Department and City attendance policies and procedures; ensures all behaviors comply with the City's Personnel Rules and Regulations.

## **KNOWLEDGE, SKILLS & ABILITIES**

- **Knowledge of:**
  - Principles and practices of systems and network operating system implementation and support.
  - Principles, practices, and procedures of particular field of specialization.
  - Principles and practices of supervision, training and evaluation.
  - Methods and techniques of user relations.
  - Departmental and city rules, regulations and procedures relevant to information systems and services.
  - Relational data base design, implementation and support.
  - Network design and support as applicable.
- **Skill in:**
  - Computers and applicable software.
  - Troubleshooting.
- **Ability to:**
  - Communicate clearly and effectively, both orally and in writing.
  - Operate assigned computer equipment.
  - Solve computer problems and difficulties related to assigned division.
  - Operate/manipulate information processing software to suit divisional needs.
  - Follow specific instructions for generating assigned reports.
  - Organize and assign priorities for work to be accomplished.
  - Lead and coordinate the work of lower level staff.
  - Interpret and explain City policies and procedures.
  - Prepare clear and concise reports.
  - Establish and maintain effective working relationships.

## **MINIMUM JOB REQUIREMENTS**

Bachelor's degree from an accredited college or university with major course work in Computer Science, Information Systems, or a related field and four years of responsible experience in information system technical support work such as operating systems, networking, server backup and recovery, or related fields.

## **OTHER REQUIREMENTS**

Valid Texas driver's license.

## **WORKING CONDITIONS**

*The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

Depending on assignment, positions in this class typically require touching, talking, hearing, seeing, grasping, standing, walking and repetitive motions.

## **PHYSICAL DEMANDS**

*The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

Sedentary Work – Depending on assignment, positions in this class typically exert up to 10 pounds of force occasionally, a negligible amount of force frequently, and/or or constantly having to lift, carry, push, pull or otherwise move objects. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally and all other sedentary criteria are met.