# OFFICE OF THE POLICE OVERSIGHT MONITOR

Monthly Report August 2025



## LETTER TO THE COMMUNITY

Dear Fort Worth Community,

What a busy August we've had! Our team was out in the community connecting with residents at local events, moving forward with our mediation program, and celebrating important milestones with FWPD—all while working toward the accountability and collaboration Fort Worth deserves.

This month, we brought together our amazing volunteers for the 2025 Mediator + Ambassador Mid-Year Update and Role Play Session. It was inspiring to see everyone reflect on our progress, sharpen their mediation skills, and gear up for more meaningful community-police conversations ahead. Our dedicated interns also attended FWPD's Lateral Class #11 Graduation—these moments matter, and we believe in showing up when our city's police force reaches important milestones.

Community Office Hours continue to be one of our favorite ways to meet you where you are. This month, we had the opportunity to connect with residents at Betsy Price Community Center. There's something powerful about bringing our office directly into neighborhoods across the city, making oversight truly accessible.

We also had the opportunity to train alongside FWPD's Crisis Intervention Team (CIT), learning firsthand how officers and MHMR liaisons respond to mental health crises. This kind of collaboration helps us better understand and monitor police practices, especially in these complex and sensitive situations.

In other Fort Worth developments, the city selected Eddie Garcia as our new Chief of Police following an extensive process, including a community forum where residents like you had the chance to provide input on this crucial decision. Chief Garcia will be officially sworn in mid-September, and we're looking forward to working with him as he takes on this important role.

We were also honored to host visitors from Colorado, who came to Fort Worth to learn about our oversight model as they build their own police oversight office. It's incredibly meaningful to share what we've learned and help other cities strengthen accountability and trust between law enforcement and their communities.

Looking ahead to September, we have two exciting opportunities for you to engage with us: Coffee with OPOM at Enduro Coffee and our Community Forum in Spanish. Both events are designed to make

oversight more accessible and ensure every voice in our diverse community can be heard.

Thank you for continuing this important work with us. Fort Worth is stronger when we all have a seat at the table.

Sincerely,

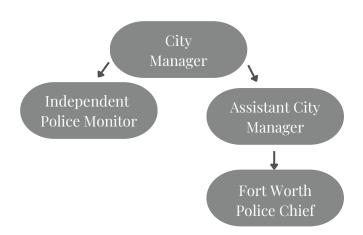
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Independent Police Monitor

## WHO WE ARE?



"Fostering Community Trust Through Collaboration and Law Enforcement Accountability and Transparency."



In response to a high-profile police incident and protests in 2017, the Fort Worth City Council formed a task force of community leaders. Initially focused on race and culture discussions, it expanded to address disparities in areas like criminal justice, economic development, education, health, housing, and governance. The criminal justice committee concluded its work by advising the city council to establish a monitor for police oversight. In February 2020, Office of the Police Oversight Monitor (OPOM) was established in accordance with city ordinance and commenced operations in March of 2020 to provide oversight and accountability of Fort Worth law enforcement. OPOM reports directly to the City Manager.

## WHAT WE DO?



#### In order to achieve its mission, the OPOM engages in the following primary functions:

- Receives civilian complaints and refers them to Fort Worth Police Department Internal Affairs.
- Audit FWPD training sessions, body-worn camera footage, and use of force reports to ensure adherence to departmental policies.
- Engage with the community regularly to gather input, identify solutions, and improve relations.
- Collect and analyze data related to citizen complaints, uses of force, critical incidents, and other reviews.
- Create a citizen-police mediation program for conflict resolution and improving perceptions.
- Monitor FWPD contact and complaint investigations, identify patterns, and recommend changes.
- Serve as a civilian oversight agency to ensure greater accountability and public trust in the FWPD.
- Provide periodic public reports documenting findings, analysis, and recommendations.
- Review policies and procedures to meet or exceed best practices and address emerging trends.

## MISCONDUCT WORK



#### What is Misconduct?

Police misconduct is the action or lack thereof of an officer that violates any rule, police procedure, order, verbal or written instruction of the FWPD or is a violation of any city ordinance, state or federal criminal law. Misconduct includes, but is not limited to:

- Use of Force
- Abuse of Authority
- Failure to supervise
- Falsification of records
- Inappropriate language or attitude
- Harassment
- Interference with Constitutional rights
- Neglect of duty
- Discrimination
- Theft
- Retaliation for filing a complaint

Total complaints received for 2025



Total complaints received this month



OPOM interns supported FWPD's recent police promotional ceremony.

#### **Definitions**

<u>Complaint</u> - an allegation of misconduct filed against a FWPD officer(s) by a community member. A complaint may concern an action or lack of action taken by an officer(s), an interaction with an officer, or a witnessed interaction with an officer.

<u>Complainant</u> - the individual who files a complaint against a FWPD officer(s). The complainant doesn't need to be personally affected by the incident.

<u>Complaint form</u> - used to file a formal complaint concerning a police encounter via the OPOM online interactive portal.

**Formal Complaints** - inquiries confirmed as formal complaints and are currently being reviewed. A complaint form has been received.

**Inquiry** – any and all contacts received by OPOM.

## **Complaint Process**

Receives your complaint/commendation and sends a receipt of acknowledgment.

Reviews and forwards complaint/commendation to FWPD's Internal Affairs for review/Investigation.

Monitors the FWPD compliant investigation. The investigation can take up to 90 days.

Reviews the complete FWPD complaint investigation and provides feedback and recommendations to the FWPD as appropriate.

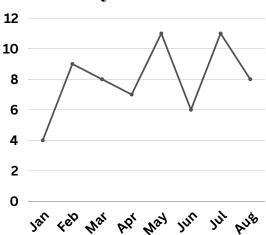
Notifies you once OPOM's review of FWPD's investigation is complete.

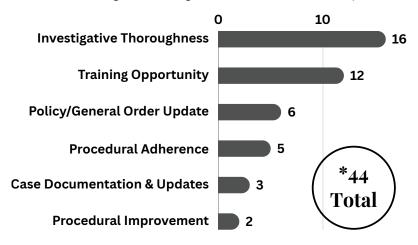
## **Formal Complaints**

## by Month

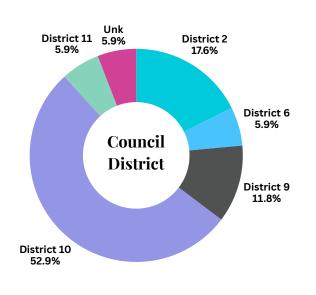


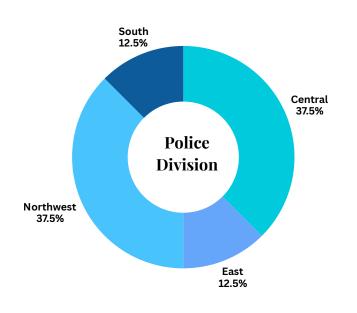
## **OPOM Recommendations** (January 2025 - Present)



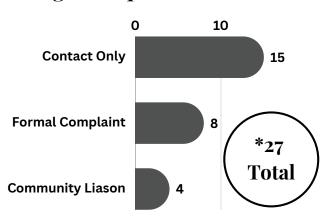


## **August Formal Complaints by Location**

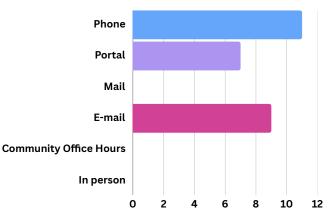




## **August Inquiries Defined**



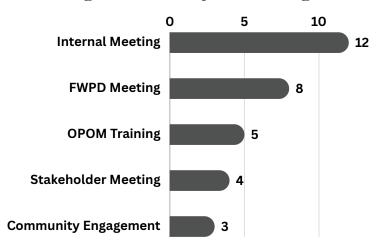
## **August Inquiries Contact Methods**



### 2025 YTD Commendations

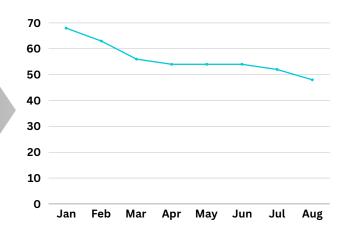


### **August Activity Tracking**



Complaints can also be received directly by FWPD Internal Affairs. After Internal Affairs conducts their investigations, they send the completed reports to OPOM. OPOM's role is to review these investigations to ensure they are comprehensive, thorough, and unbiased. This is to maintain accountability and fairness in the process.

## **IA Complaints Received by OPOM**



## August Top Formal Complaints Allegations



Unprofessionalism

Civil Rights Violation

\*Based on complaints received from IA





OPOM met with FWPD's Crisis Intervention Team to learn about their mental health crisis response work.

## **COMMUNITY OUTREACH**



Your insights, questions, and feedback are essential in shaping a more transparent and accountable law enforcement system. We want to hear from you!

#### **Invite Us to Your Community Events:**

Have a gathering, town hall, or community event coming up? We'd love to be a part of it! Our team is available to attend and participate, sharing information about our office, answering questions, and fostering open dialogue.

#### **Types of Events**

**Tabling Events** 

Neighborhood Meetings

**Community Conversations** 

Police Roll Calls

**Educational Presentations** 



#### **Share Your Feedback:**

Your thoughts matter. Whether you have questions, concerns, or suggestions, we want to hear them. Reach out to us to share your experiences, offer feedback, or discuss any aspect of policecommunity relations.

#### **How to Connect:**

For event invitations, presentations, or general inquiries, feel free to contact us at 817.392.6518. Your proactive engagement strengthens the bond between our office and the community we serve.





#### YOUR VOICE MATTERS. JOIN THE CONVERSATION.

SEPT 18<sup>TH</sup>, 2025 - 6PM
RIVERSIDE COMMUNITY
CENTER
3700 E BELKNAP ST

Share your experiences, concerns, and questions about public safety and police oversight in Fort Worth.

#### SESSION IN SPANISH • OPEN TO THE PUBLIC



Office of the Police Oversight Monitor





# **Upcoming Events**



SEPT 18<sup>TH</sup>, 2025 8:30 - 10AM ENDURO COFFEE 400 OAKHURST SCENIC DR









Police Chief Search Forum

## **COMMUNITY-POLICE MEDIATION**

#### What is Mediation?

## Referrals are on the rise!

Community-Police Mediation is a voluntary process that brings together professionally trained community mediators to facilitate a dialogue between community members and law enforcement. It provides a space for open, two-way dialogue, allowing both parties to express their concerns, perceptions, and expectations in a confidential and non-judgmental way. It aims to address conflicts, build understanding, and improve relations between the police and the community they serve. **The goal is to foster a more positive and collaborative relationship between the police and the community.** 

#### What happens during mediation?

During a mediation session, a community member and an officer meet face-to-face with two trained, neutral mediators. The conversation takes place in a private setting and allows both parties to share their perspectives, listen to each other, and work toward understanding. Mediators guide the dialogue but do not take sides or issue decisions.

The goal is not to determine who is right or wrong. It is to create a space where <u>both voices can be heard</u>, misunderstandings can be addressed, and mutual respect can begin to grow.

#### **Mediation is -**

- Non-judgmental
- Confidential
- Voluntary

### What qualifies for mediation?

- Rudeness/Discourteousness
- Neglect of Duty
- Unprofessionalism

"What I liked best about medaition was.. having the chance to explain how the enforcement process works."

-FWPD Officer

"I enjoyed the mediation process; it helps a lot and leaves you feeling better." - Community Member.

Michael

Total Complaints
Mediated

Satisfaction Rate by Complainants: Officers:





## **GET INVOLVED**



## Attend Events

Join us for discussions to share your experiences and thoughts. The more diverse voices we hear, the richer our understanding becomes.

# Stay Informed

Follow us on social media for updates on the upcoming events, report releases, and helpful information. Subscribe to our Monthly Newsletter.

# Spread the

Let your friends, family, and neighbors know that OPOM is a safe place to voice converns.

#### Reasons to reach out:

- Concerns of misconduct
- To report positive interactions
- Concerns regarding transparency and accountability
- Policy and procedure inquiries
- Feedback and suggestions

## Ways to reach out:

- Online: https://www.fortworthtexas.gov/departments/opom
- Email: PoliceOversight@fortworthtexas.gov
- **In person:** Call 817.392.6535 to make an appointment or stop by
  - anytime between 8-5pm By Mail: Office of the Police Oversight Monitor
    - 200 Texas St
      - Fort worth, TX 76102





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## REFERENCES

#### **Data Source:**

This report uses data from the following data sources, which are updated daily for tracking purposes:

- FWPD IA Complaint Notifications
- OPOM Inquiry Complaint Tracking spreadsheet
- OPOM Recommendations Tracking

spreadsheet