

## Workforce Initiatives

Proposed Fiscal Year 2024
Human Resources Department
Dianna M. Giordano
August 24, 2023

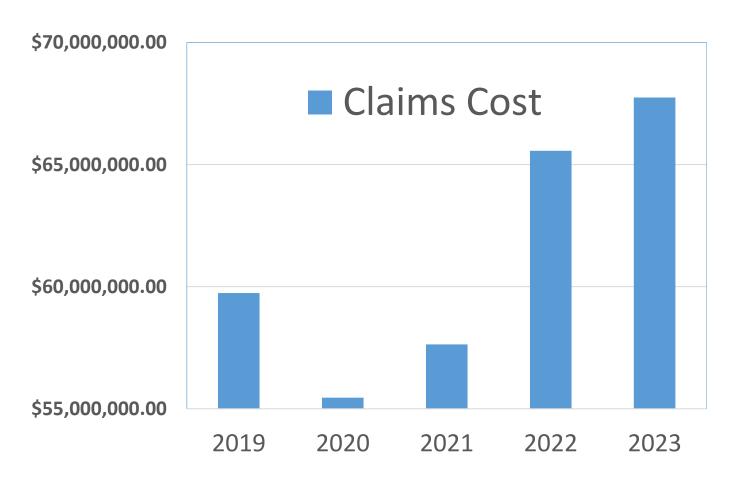


## Agenda

- Group Health Fund
- Proposed Benefit Plan Changes
- Workforce Analysis & Pay Proposals
- Talent Acquisition Initiatives



## Group Health 5 Year Claims



#### **Contributing Factors:**

- Delayed care due to COVID, associated COVID treatment, long COVID & testing
- Increase in complex medical conditions
- Increase in specialty pharmacy benefits
- General increase in costs due to inflation



## Group Health Overview

## **Proposal:**

Increase in City & Employee Premium Contributions

### **History:**

- 2018 2022 No premium increases for Employees
- 2019 2022 No premium increases for the City
- 2020 Premium Holiday for Employees December 2020
- 2023 Premium Increases for City & Employees (5% & 3%)



## **Group Health Proposal**

	Per Paycheck (pp) Cost		enter Plan	Consumer Choice Plan			
		Employee	City	Employee	City		
EE Only	Current	\$49.62	\$281.49	\$0	\$283.55		
	Proposed 2024	\$51.11	\$295.56	\$0	\$297.73		
	Increase	<mark>\$1.49 pp.</mark> \$3.23 mo.	<mark>\$14.07 pp.</mark> \$30.49 mo.	<mark>\$0 pp.</mark> \$0 mo.	<mark>\$14.18 pp.</mark> \$30.72 mo.		
EE + Fam	Current	\$343.47	\$723.51	\$249.77	\$659.28		
	Proposed 2024	\$353.77	\$759.69	\$257.26	\$692.24		
	Increase	<mark>\$10.30 pp.</mark> \$22.32 mo.	\$36.18 pp. \$78.38 mo.	\$7.49 pp. \$16.23 mo.	<mark>\$32.96 pp.</mark> \$71.41 mo.		

7/27/2023 5



## Proposed Benefit Plan Changes

#### **Consumer Choice Plan**

Employee Remains \$0 Cost

#### **Health Center Plan**

- Health Center visits \$0 cost for Primary Care Physician (PCP)
- Co-Pay Reduction from \$60 to \$30 for non-Health Center Primary Care Physician Visits
- Co-Pay Reduction from \$75 to \$50 for Specialist

#### **Maternity Recovery Leave – New Program Proposed**

- 6 weeks of paid leave; in addition to Paid Parental Leave
- Regular Employees Eligible\*
- Target Implementation Date January 1, 2024
- Estimated Costs \$600K

\*subject to review of terms & conditions for Civil Service employees

7/27/2023



## Workforce Analysis

#### Turnover

Year	Fire			Police			General			All						
I Cai	Invol. %	Retire. %	Vol. %	Total	Invol. %	Retire. %	Vol. %	Total	Invol. %	Retire. %	Vol. %	Total	Invol. %	Retire. %	Vol. %	Total
2023*	0.0	2.0	0.2	2.3%	1.1	2.9	2.2	6.2%	1.8	1.9	7.7	11.3%	1.4	2.2	5.3	8.8%
2022	0.0	2.0	0.9	2.9%	1.3	3.1	3.0	7.4%	4.6	3.0	16.7	24.3%	3.0	2.9	10.6	16.6%
2021	0.1	2.3	1.1	3.4%	0.8	3.2	4.3	8.3%	4.3	2.5	17.6	24.4%	2.5	2.7	10.4	15.6%
2020	0.1	2.9	1.1	4.0%	0.5	2.8	1.4	4.7%	2.2	3.4	9.7	<b>15.4</b> %	1.5	3.2	6.4	11.1%
2019	0.1	2.2	0.4	2.7%	0.7	1.5	1.2	3.3%	2.9	2.5	12.6	17.9%	2.0	2.2	8.1	12.3%
Average	0.1	2.3	0.7	3.1%	0.9	2.7	2.4	6.0%	3.2	2.7	12.8	18.7%	2.1	2.6	8.2	12.9%

<sup>\*2023</sup> data is as of July 01, 2023

#### Retirement Eligible

	Now or By FY23 End		By FY24 End		By FY25 End		By FY26 End		Crand Tatal	% of EE
	Count	%	Count	%	Count	%	Count	%	Grand Total	Group
General	414	10.1%	110	2.7%	115	2.8%	130	3.2%	769	18.7%
Police	228	13.0%	51	2.9%	44	2.5%	59	3.4%	382	21.8%
Fire	129	13.4%	35	3.6%	28	2.9%	36	3.7%	228	23.6%
Grand Total	771	11.3%	196	2.9%	187	2.7%	225	3.3%	1,379	20.2%

7/27/2023

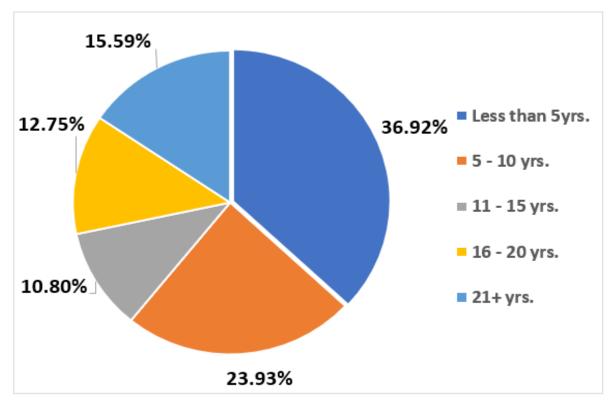


# 15.47% 23.24% 12.83% 17.37% 31.09%

2013

## Employee Tenure

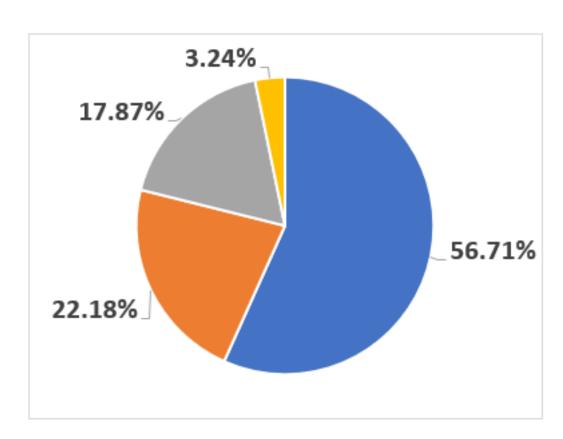
As of July 1st

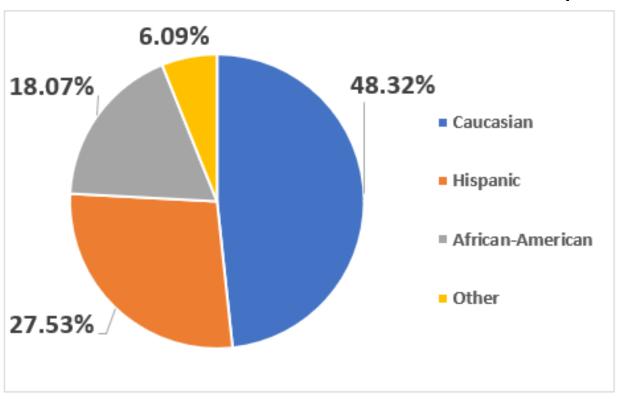




## **Employee Demographics**

As of July 1st

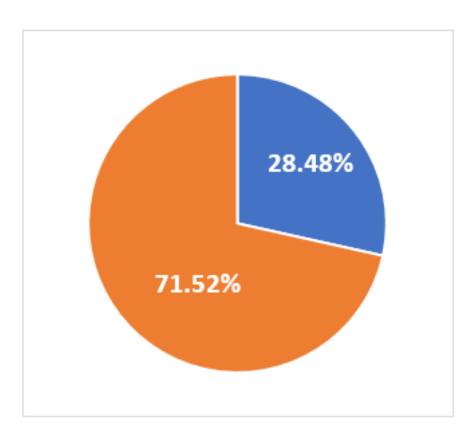


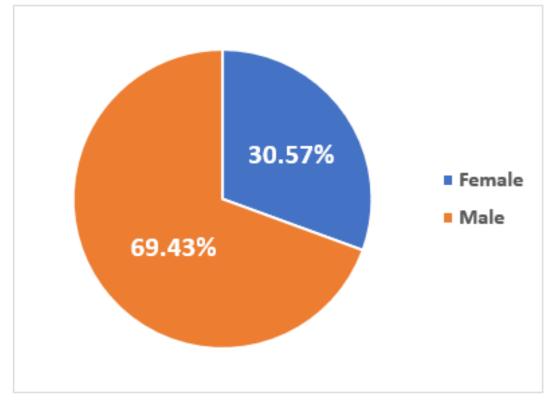




## **Employee Demographics**

As of July 1st



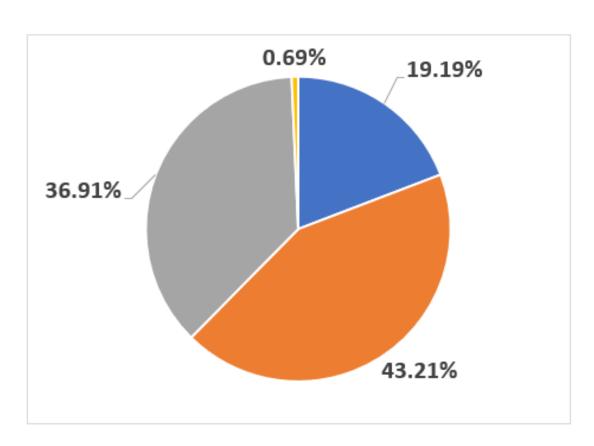


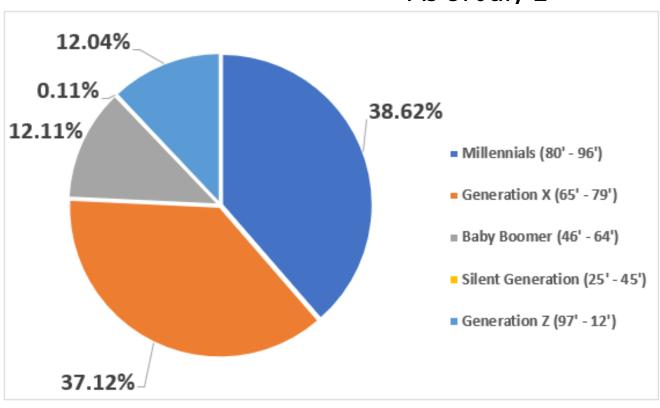
2013



## By Age Groups

As of July 1st





2013 2023



# Voluntary Separations As of July 1, 2023

	2019	2020	2021	2022	2023 Forecast
Citywide	8.1%	6.4%	10.4%	10.6%	10.3%
Aviation	20.83%	13.64%	0.00%	11.54%	14.91%
City Manager	11.11%	13.64%	8.33%	12.12%	7.57%
City Secretary	7.14%	14.29%	0.00%	6.67%	26.37%
Code Compliance	13.77%	9.17%	21.39%	22.25%	17.59%
Comm and Public Engagement	2.38%	2.44%	7.89%	10.53%	0.00%
Development Services	13.70%	6.17%	15.66%	18.97%	19.16%
Diversity and Inclusion	0.00%	0.00%	16.67%	10.00%	52.17%
Economic Development	15.00%	15.00%	26.67%	6.25%	35.64%
Financial Management Services	21.52%	7.59%	12.50%	12.05%	8.94%
Fire	71.00%	1.30%	1.05%	1.33%	1.35%
Human Resources	12.96%	3.51%	14.29%	29.09%	12.90%
Information Technology	6.12%	8.11%	5.56%	6.25%	2.73%
Internal Audit	5.88%	5.88%	5.88%	20.00%	53.73%
Law	14.00%	0.00%	2.00%	15.09%	18.63%
Library	17.51%	11.79%	12.84%	22.62%	14.71%
Municipal Court	3.62%	6.06%	8.62%	6.84%	12.68%
Neighborhood Services	15.11%	14.79%	15.07%	18.66%	16.96%
Park and Recreation	22.39%	26.65%	24.73%	22.99%	23.92%
Planning and Data Analytics	4.35%	12.00%	22.73%	26.09%	49.18%
Police	2.78%	2.40%	4.27%	5.47%	5.87%
Property Management	10.00%	9.60%	8.60%	9.57%	19.67%
Public Events	5.19%	8.87%	9.01%	14.29%	12.58%
Transportation Public Works	12.02%	5.34%	10.59%	15.29%	15.53%
Water/WW	12.36%	8.39%	17.15%	15.11%	11.93%

# of Separations						
2022	2023*	2023				
2022	2020	Forecast				
719	361	722				
3	2	4				
4	2	4				
1	2	4				
84	34	68				
4	0	0				
33	19	38				
2	5	10				
1	3	6				
10	4	8				
14	7	14				
16	4	8				
9	2	4				
3	3	6				
8	5	10				
50	18	36				
8	8	16				
25	12	24				
86	53	106				
6	5	10				
120	66	132				
18	19	38				
17	8	16				
63	27	54				
134	53	106				

<sup>\*</sup>As of July 1st - calculations based on calendar year given current separations and average total employment



## Retirement Separations As of July 1, 2023

	2019	2020	2021	2022	2023 Forecast
Citywide	2.2%	3.2%	2.7%	2.9%	4.2%
Aviation	0.00%	0.00%	4.17%	0.00%	0.00%
City Manager	0.00%	9.09%	4.17%	6.06%	0.00%
City Secretary	0.00%	0.00%	7.14%	0.00%	0.00%
Code Compliance	2.10%	3.67%	1.45%	1.92%	2.07%
Comm and Public Engagement	2.38%	4.88%	5.26%	2.63%	0.00%
Development Services	1.37%	2.47%	1.20%	57.00%	3.03%
Diversity and Inclusion	0.00%	6.25%	0.00%	5.00%	0.00%
Economic Development	0.00%	0.00%	0.00%	0.00%	0.00%
Financial Management Services	0.00%	2.53%	0.00%	2.41%	6.70%
Fire	2.24%	2.79%	2.27%	1.99%	4.24%
Human Resources	1.85%	5.26%	1.79%	0.00%	3.23%
Information Technology	1.36%	3.38%	2.08%	4.86%	1.37%
Internal Audit	0.00%	11.76%	5.88%	0.00%	0.00%
Law	6.00%	9.80%	3.00%	1.89%	3.73%
Library	4.61%	4.72%	46.00%	90.00%	82.00%
Municipal Court	2.16%	6.06%	86.00%	5.98%	1.59%
Neighborhood Services	2.16%	2.11%	0.00%	2.24%	0.00%
Park and Recreation	1.77%	2.93%	3.46%	4.28%	2.71%
Planning and Data Analytics	0.00%	4.00%	0.00%	4.35%	0.00%
Police	1.74%	2.53%	3.16%	3.14%	5.87%
Property Management	3.50%	6.06%	3.76%	5.85%	11.39%
Public Events	4.44%	7.26%	2.70%	5.04%	6.29%
Transportation Public Works	1.59%	2.78%	2.35%	2.91%	3.71%
Water/WW	3.06%	2.66%	3.86%	2.93%	3.38%

# of Separations						
2022	2023*	2023 Forecast				
196	147	294				
0	0	0				
2	0	0				
0	0	0				
7	4	8				
1	0	0				
1	3	6				
1	0	0				
0	0	0				
2	3	6				
21	22	44				
0	1	2				
7	1	2				
0	0	0				
1	1	2				
2	1	2				
7	1	2				
3	0	0				
16	6	12				
1	0	0				
69	66	132				
11	11	22				
6	4	8				
12	8	16				
26	15	30				

<sup>\*</sup>As of July 1st - calculations based on calendar year given current separations and average total employment

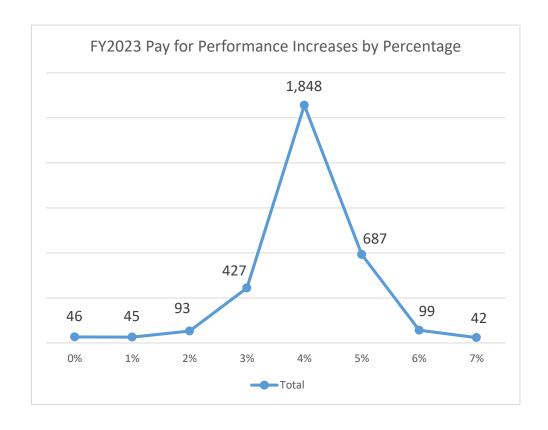


## Workforce Pay Proposal

- Pay for Performance Pay Increases
  - 3<sup>rd</sup> Consecutive Year of Pay for Performance Budgeted at 4% Average Pay Increase
  - Applies to General Employees
  - Increases Based on Performance (Range up to 7%)

Accomplished 3-7% - Justification Noted Valued 1-5%

**Underperforming 0% - Justification Noted** 





## Workforce Pay Proposal

#### **GOAL: Attract & Retain a Qualified Workforce**

- Market Competitiveness Pay Changes
  - FY 23 Mid-year 2.5% Base Pay Adjustment for Designated Hard-to-Fill Positions (1,504 employees impacted)
  - FY 24 Pay for Performance 4% (up to 7%)
  - FY 24 Adjust Pay Structures by 3%
  - FY 24 Implement Benchmark Salary Survey Results
- Police & Fire Annual Pay Increases Per Meet & Confer or Collective Bargaining Agreement



## Talent Acquisition Initiatives

- 3<sup>rd</sup> Annual Job Fair & Hiring Events
  - On-site Interviews; FY 23 resulted in 52 Hires
  - Specific to department & profession (e.g., CDL Drivers, Engineers)
- Expand Military & University Partnerships
- Sign-on Incentive for Hard to Fill Jobs
- Employee Referral Program introduced June 2023
- CDL Entry Level Driver Training Program
- Shift Differential Effective 2<sup>nd</sup> Qtr. CY 2024
  - 2<sup>nd</sup> Shift: Increase from \$.50 to \$.75 per hour
  - 3<sup>rd</sup> Shift: Increase from \$.75 to \$1.50 per hour



## **QUESTIONS?**